

**THE SIXTH PROGRESS REPORT ON
THE DEPARTMENT OF VETERANS AFFAIRS'
COMPENSATED WORK THERAPY / TRANSITIONAL RESIDENCE
PROGRAM**

**Revised
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EXECUTIVE SUMMARY

I. INTRODUCTION

The Compensated Work Therapy/Transitional Residence (CWT/TR) Program is currently in its fourteenth year of operation. From the program's inception in September 1990 to the end of FY 2003 there have been 6,480 admissions and almost 6,000 discharges. Originally implemented as a 14-site program with 236 beds, the CWT/TR program currently consists of 37 programs, with 460 operational beds across 28 operational sites.

The goals of the CWT/TR program are to help veterans who suffer from severe substance abuse disorders, psychiatric problems, and homelessness to: 1) remain sober and/or improve their mental health status, 2) obtain and sustain employment and stable housing in the community, 3) manage their lives in an independent and productive manner, and 4) minimize their reliance on institutional care. To support this psychosocial rehabilitation program, VA received special authority through Public Laws 102-54 and 105-114 for VA to purchase, to lease or to use underutilized space on VA medical center grounds. The legislation also authorized VA to charge veterans a program fee to live in these residences. Money for the program fee is derived from earnings obtained by working in VA's Compensated Work Therapy (CWT) program and/or competitive work in the community.

This report, the sixth in a series of progress reports, describes the ongoing operation of the program during fiscal years 2002 and 2003.

II. PROGRAM STRUCTURE

Currently 15 of the 28 CWT/TR sites (54%) have a primary mission of treating veterans with substance abuse disorders, 10 of the 28 sites (36%) are designed to treat veterans who are homeless and mentally ill, 1 site (4%) is designed to treat women veterans with PTSD, and the remaining 2 sites (7%) are general programs that treat individuals with a range of difficulties. As of the close of FY 2003, VA owned 51 residential properties, had leased 4 properties, is using (or has plans to use) underutilized space at 11 VA medical center facilities, and has plans to purchase an additional 2 properties

Unlimited expansion authority was granted to the CWT/TR program in 1997 with P.L. 105-114, which authorized \$500,000 per year in General Post Funds (GPF) to be used to establish new programs. Each year since then, VHA has received approximately 15-18 applications from medical centers requesting to start new CWT/TR programs or to expand existing programs. Initially, VHA was able to establish 3 or 4 new programs consisting of approximately 25 to 35 beds each year. However, for the past three fiscal years (FY 2001 – FY 2003) no new VACO GPF funds have been available.

In response to the loss of GPF funds, VACO leadership has undertaken several initiatives to continue the expansion of this psychosocial residential program. First, VHA has initiated a legislative proposal to the fiscal activities for the CWT and CWT/TR programs which would authorize up to \$500,000 per fiscal year from the CWT STRAF account for the purpose of purchasing, leasing, renovating and furnishing property to be used as a CWT/TR. Second, VHA has approved two CWT/TR proposals in VISN 5, one in Washington, DC and one in Baltimore MD, that utilize partnership with non-profit organizations. In this model, a non-profit organization secures a suitable community property and then sub-leases the property to the VA for use as a CWT/TR residence. The VHA provides the clinical services and the non-profit organization provides property management. Veterans living in the residence pay a program fee that is used to cover the housing related costs of the program. Once these two demonstration programs are successfully established, VHA expects to promote this model nationally. Lastly, VHA has clarified authority to utilize VISN and/or VAMC appropriated funds. The CWT/TR in Bonham, TX was established under this authority, and several VAMC are currently developing proposals to develop CWT/TR programs using this funding mechanism.

During the past seven years, the CWT/TR program has experienced a 33% increase in bed capacity and a 48% increase in the number of veterans treated. Although the program has grown between FY 1996 and FY 2003, the number of FTEE has decreased over this same period. In those programs continually operating since FY 1996 there has been a 46% decrease in FTEE. Even when including all programs, including those added since FY 1996, there has been a 20% decrease in FTEE overall.

In NEPEC's 5th Progress Report on CWT/TR, it was noted the staffing declines might have contributed to declines in bed census and in follow-up rates. It is noteworthy that despite these continued staffing declines, the CWT/TR bed census has risen from a low of 77% in FY01 to 81% on FY03. Additionally, follow-up rates have risen from a low of 37% in FY01 to 48% in FY03.

III. CLINICAL OPERATION

The program is reaching its intended target population as virtually every veteran carries a clinical psychiatric diagnosis and 82.9% of veterans reported being homeless at least once in their lifetime. The CWT/TR program has developed a national network of therapeutic community residences that provide active treatment. Veterans earn, on average, \$212.36 per week.

In FY 2002 and 2003, 50.4% of veterans successfully completed the program. After discharge, 40.6% were competitively employed, and 75.2% had housing arrangements. The mean length of stay in the program was approximately five and a half months.

Outcome data clearly indicate that veterans are substantially better off three months after discharge from the program. Clinical improvement was noted in virtually all outcome measures - most importantly in substance abuse (65% reduction in alcohol

problems and 78% reduction in drug problems), psychiatric problems (21% reduction), employment (34-fold increase in days worked in competitive employment), income (102% increase in monthly income), housing status (190% increase in days housed, 77% decrease in days institutionalized and a 64% decrease in days homeless) as well as social contacts (27% increase).

IV. CONCLUSION

The CWT/TR Program provides rehabilitative services for thousands of disabled veterans. This program provides a combination of rehabilitative support and high expectations that result in significant and sustained clinical improvement. CWT/TR staff working independently in these community-based programs should be commended for their dedication and skill in maintaining and/or improving critical program outcomes during this period of reduced resources.

TABLE OF CONTENTS

| | |
|---|-----|
| EXECUTIVE SUMMARY | i |
| I. INTRODUCTION | i |
| II. PROGRAM STRUCTURE | i |
| III. CLINICAL OPERATION | ii |
| IV. CONCLUSION | iii |
| TABLE OF CONTENTS | v |
| ACKNOWLEDGMENTS | vii |
| CHAPTER I: INTRODUCTION | 1 |
| A. The Compensated Work Therapy/Transitional Residence (CWT/TR) Program | 1 |
| 1. Target Populations | 2 |
| 2. Program Goals | 3 |
| B. Evaluation of the CWT/TR Program | 3 |
| 1. Evaluation Methods | 4 |
| 2. Data Collection | 5 |
| 3. Assessing Program Performance | 6 |
| 4. Overview of the Monitoring Process | 9 |
| C. Organization of This Report | 9 |
| CHAPTER II: CLINICAL OPERATION | 11 |
| A. National Performance | 11 |
| B. Site Performance | 14 |
| C. Summary | 15 |
| APPENDICES | 19 |
| Appendix A: Description of Measures | 21 |
| Appendix B: Tables | 23 |

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We would like to express our sincere appreciation for the work of the CWT/TR Program's site coordinators, clinicians and especially the evaluation assistants - all of which is represented in this report.

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CHAPTER I: INTRODUCTION

Since 1990, VA has been actively developing community-based approaches to address the problems of veterans most severely disabled by chronic substance abuse, especially those who are homeless, have concomitant mental illnesses, and co-existing vocational deficits. The passage of Public Laws 102-54, 102-86, and 105-114 authorized VA to implement a major new program in this effort, the Compensated Work Therapy / Transitional Residence (CWT/TR) Program¹. This report, the sixth in a series of progress reports, describes the ongoing operation of this program during fiscal years 2002 and 2003.

A. The Compensated Work Therapy/Transitional Residence (CWT/TR) Program

The CWT/TR Program is currently in its fourteenth year of operation. From the program's inception in September 1990 to the end of FY 2003 there have been 6,480 admissions and almost 6,000 discharges. Originally implemented as a 14-site program with 236 beds, the CWT/TR program currently consists of 37 programs, with 460 operational beds across 28 operational sites.

The CWT/TR Program is based on the premise that many veterans with severe substance abuse disorders and/or serious mental illnesses need extended residential treatment, but that such treatment should require responsible community-oriented behavior, such as working at a job and paying rent, in addition to maintaining sobriety and participating in treatment. To support this program special authority was obtained through Public Laws 102-54 and 105-114 for VA to purchase, lease or use underutilized space on VA medical center grounds. The legislation also authorized VA to charge veterans a program fee to live in these residences. Money for the program fee is derived from earnings obtained by working in VA's Compensated Work Therapy (CWT) Program². The program fee is charged primarily to increase the responsibility of veterans for their recovery, and only secondarily to defray the cost of maintaining the houses. CWT is a therapeutic work-for-pay program in which private sector businesses or federal agencies contract with VA for work to be performed by veterans.

Currently 15 of the 28 CWT/TR sites (54%) have a primary mission of treating veterans with substance abuse disorders, 10 of the 28 sites (36%) are designed to treat veterans who are homeless and mentally ill, 1 site (4%) is designed to treat women veterans with PTSD, and the remaining 2 sites (7%) are general programs that treat individuals with a range of difficulties. As of the close of FY 2003, VA owned 51 residential properties, had leased 4 properties, is using (or has plans to use) underutilized space at 11 VA medical center facilities, and has plans to purchase an additional 2 properties

¹ The Compensated Work Therapy/Transitional Residence (CWT/TR) Program has also been called the Compensated Work Therapy /Therapeutic Residence Program and the Veterans Industries/Therapeutic Residence (VI/TR) Program.

² VA's CWT program is also called Veterans Industries.

Unlimited expansion authority was granted to the CWT/TR program in 1997 with P.L. 105-114, which authorized \$500,000 per year in General Post Funds (GPF) to be used to establish new programs. Each year since then, VHA has received approximately 15-18 applications from medical centers requesting to start new CWT/TR programs or to expand existing programs. Initially, VHA was able to establish 3 or 4 new programs consisting of approximately 25 to 35 beds each year. However, for the past three fiscal years (FY 2001 – FY 2003) no new VACO GPF funds have been available.

In response to the loss of GPF funds, VACO leadership has undertaken several initiatives to continue the expansion of this psychosocial residential program. First, VHA has initiated a legislative proposal to the fiscal activities for the CWT and CWT/TR programs which would authorize up to \$500,000 per fiscal year from the CWT STRAF account for the purpose of purchasing, leasing, renovating and furnishing property to be used as a CWT/TR. Second, VHA has approved two CWT/TR proposals in VISN 5, one in Washington, DC and one in Baltimore MD, that utilize partnership with non-profit organizations. In this model, a non-profit organization secures a suitable community property and then sub-leases the property to the VA for use as a CWT/TR residence. The VHA provides the clinical services and the non-profit organization provides property management. Veterans living in the residence pay a program fee that is used to cover the housing related costs of the program. Once these two demonstration programs are successfully established, VHA expects to promote this model nationally. Lastly, VHA has clarified authority to utilize VISN and/or VAMC appropriated funds. The CWT/TR in Bonham, TX was established under this authority, and several VAMC are currently developing proposals to develop CWT/TR programs using this funding mechanism.

During the past seven years, the CWT/TR program has experienced a 33% increase in bed capacity and a 48% increase in the number of veterans treated. Although the program has grown between FY 1996 and FY 2003, the number of FTEE has decreased over this same period. In those programs continually operating since FY 1996 there has been a 46% decrease in FTEE. Even when including all programs, including those added since FY 1996, there has been a 20% decrease in FTEE overall.

In NEPEC's 5th Progress Report on CWT/TR, it was noted the staffing declines may have contributed to declines in bed census and in follow-up rates. It is noteworthy that despite continued staffing declines, the CWT/TR bed census has risen from a low of 77% in FY01 to 81% on FY03. Additionally, follow-up rates have risen from a low of 37% in FY01 to 48% in FY03.

1. Target Populations

The CWT/TR Program was originally implemented and funded with two target populations in mind, the veteran with severe substance abuse who frequently relies on institutional care, and the homeless mentally ill veteran who underutilizes VA services. During the demonstration phase of CWT/TR, the targeted population was the veteran meeting these criteria for whom full competitive employment was an expected outcome. VHA leadership has since expanded the CWT/TR target population to include veterans

diagnosed with post-traumatic stress disorder (PTSD) and veterans with serious psychiatric or physical disabilities and concomitant vocational deficits. Additionally, this expanded authority encourages use of the model for program design and development that will maximize the functional status of veterans whose level of disability may preclude full employment. The primary objectives for these veterans are greater independence, improved social status, reduced hospitalization and community work based on their needs, abilities, strengths and desires.

2. Program Goals

The central goals of the CWT/TR Program are to help veterans who suffer from severe substance abuse disorders, psychiatric problems, homelessness and/or vocational deficits to: 1) remain sober and/or improve their mental health status, 2) obtain and sustain employment and stable housing in the community, 3) manage their lives in an independent and productive manner, and 4) minimize their reliance on institutional care. Basic psychosocial rehabilitation services provided by the program include:

1) A therapeutic residential treatment setting in which veterans are provided an opportunity to re-learn, or to practice independent living skills, under the supervision of house managers and clinicians.

2) A supportive work setting that encourages and develops behaviors that are conducive to achieving and maintaining competitive employment.

3) Long-term sobriety maintenance and mental health aftercare treatment that provide the veteran with the continuing professional support needed to maintain sobriety and reinforce the psychiatric recovery process.

B. Evaluation of the CWT/TR Program

Since its inception in 1990, the CWT/TR program has been evaluated and monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, Connecticut. The goals of the evaluation are to assess whether the program: 1) has been implemented as planned; 2) is reaching the intended target populations, and; 3) is effective in improving veteran health status, employment performance, income, residential status, social functioning and reducing the use of VA inpatient care. Key findings from the evaluation presented in previous reports and papers indicate that³:

³ Leda, C., Rosenheck, R. and Medak, S. The First Progress Report on the Department of Veterans Affairs Veterans Industries / Therapeutic Residence Program. West Haven, CT; Northeast Program Evaluation Center, 1993. Rosenheck, R. and Leda, C (1997). Effectiveness of treatment elements in a multi-site residential work therapy program for severe substance abuse. *Psychiatric Services*, 48(7), 928-935. Leda, C., Rosenheck, R., Medak, S. and Sieffert, D. The Second Progress Report on the Department of Veterans Affairs' Compensated Work Therapy / Transitional Residence Program. West Haven, CT: Northeast Program Evaluation Center, 1996. Rosenheck, R. and Seibyl, C (1998). Participation and outcome in a residential treatment and work therapy program for addictive disorders: the effects of race. *American Journal of Psychiatry*, 155(8), 1029-1034. Seibyl, C., Rosenheck, R., Medak, S. and Sieffert, D. The Third Progress Report on the Department of Veterans Affairs' Compensated Work Therapy/ Transitional

- VA has demonstrated considerable success in implementing a conceptually sound, administratively novel and operationally complex demonstration program.
- The program reached its intended target population.
- The CWT/TR program has developed a national network of therapeutic community residences that provide psychosocial rehabilitation services. The work program provides a supportive, low-pressured work setting that is task-oriented.
- Short-term and long-term outcome data indicated that veterans are substantially better off after discharge from the program. Clinical improvement was noted in virtually all outcome measures 3 months after discharge, including such areas as substance misuse, psychiatric problems, employment, income, housing status, and social contacts.
- When short-term outcome data were examined over time from FY 1991 to FY 1997, controlling for baseline differences, veterans discharged in FY 1996 and FY 1997 showed more improvement than veterans who had been discharged during earlier years. Long-term follow-up (12 month post-discharge outcome data) showed that these improvements were maintained for a full year.
- Activities that increase veteran responsibility and accountability (i.e., employment, paying a program fee, urine toxicology screening) were associated with long-term positive outcomes.

1. Evaluation Methods

The evaluation has been divided into two principal phases. The initial or implementation phase employed a comprehensive longitudinal and cross-sectional design requiring the collection of: 1) detailed baseline data at admission; 2) clinical process data documenting vocational and residential treatment as well as formal treatment for substance abuse; and, 3) detailed outcome data three and twelve months after discharge⁴. The original 14 CWT/TR sites participated in this evaluation phase.

The second and current phase is the monitoring phase, in which all sites use a simpler and more economical monitoring data collection system. The monitoring phase captures workload levels, selected patient characteristics, and clinical outcomes. Originally, outcomes were collected at both three and twelve months after discharge, but

Residence Program. West Haven, CT; Northeast Program Evaluation Center, 1998. The Fourth Progress Report on the Department of Veterans Affairs' Compensated Work Therapy/ Transitional Residence Program. West Haven, CT; Northeast Program Evaluation Center, 2000.

⁴ Twelve-month outcome data collection began in 1992.

after FY 1999 twelve-month outcomes were no longer reported. Monitoring phase data instruments contain selected questions from the instruments used in the implementation phase, which allows for comparison with data collected during the first phase of the evaluation. Detailed descriptions of all the patient-specific instruments used to collect data in these two phases can be found in the first progress report (Leda, Rosenheck and Medak, 1993).

Data obtained during fiscal years 1998 and 1999 utilized data collection forms from both evaluation phases.

2. Data Collection

Client-level data. Tracking the ongoing performance of the CWT/TR program is accomplished in large part by collecting data on every enrolled participant. Information is collected on each veteran at four time points: at admission, one month after admission, discharge, and three months after discharge.

At admission, clinicians conduct face-to-face interview to obtain veterans' sociodemographic status; military, residential, employment and legal histories; past and current alcohol and drug use, psychiatric and medical status, prior health service utilization, social support network, and psychiatric diagnoses.

At one month after admission, veterans complete a questionnaire to assess their perceptions of the CWT/TR work and residential treatment environments.

At discharge, clinicians document aspects of the veterans' participation in the program, including the number of hours worked in paid employment, earnings received, total amount of program fees paid, and discharge status.

At three months after discharge, clinicians conduct another face-to-face interview similar to that done at admission. Detailed descriptions of all the patient-specific instruments used to collect data can be found in the First Progress Report (Leda, Rosenheck, and Medak, 1993).

Program-specific data Program-specific data provides important information about program operations, and supplements client-level data. Program level data is collected from two sources. First, VA Central Office provided NEPEC with information on cumulative occupancy rates at each CWT/TR from FY 1999 through FY 2003⁵. Additionally, data on FTEE for FY 1996 through FY 2003 were obtained from annual program surveys of VA's Psychosocial Rehabilitation Program (PRRTP), also monitored by NEPEC⁶. The CWT/TR is one type of PRRTP program⁷.

⁵ These data were originally derived from Gains and Loss (G & L) sheets submitted by each CWT/TR program sites to VA Central Office.

⁶ e.g., Medak, S., Siebyl, C. and Rosenheck, R. Department of Veteran Affairs' Psychosocial Residential Rehabilitation Treatment Program, Fiscal Year 2002. West Haven, CT, Northeast Program Evaluation Center, 2003. Medak, S., Siebyl, C. and Rosenheck, R. Department of Veteran Affairs' Psychosocial Residential Rehabilitation Treatment Program, Fiscal Year 2001. West Haven, CT, Northeast Program

3. Assessing Program Performance

The performance of each CWT/TR program is assessed with two types of measures that reflect essential aspects of program operation:

Descriptive measures are those data that provide basic information on the characteristics of the veterans being served by the program (e.g. age, marital status, service era, etc).

Critical monitor measures evaluate the VA's progress towards meeting the goals and objectives of the CWT/TR Program as set forth by VHA Headquarters. Critical monitors are used to identify sites whose performance is substantially different from other sites.

There are seventeen critical monitors, organized into four categories:

- **Veteran characteristics** (e.g., the extent to which the CWT/TR program serves the intended target population)
- **Program participation** (e.g., length of stay, hours worked, and type of discharge)
- **Veteran satisfaction** (veterans' perception of the treatment setting)
- **Outcomes** (e.g., housing and employment arrangements at the time of discharge from the program, percent improved with alcohol, drug, mental health and medical problems).

Outlined below are four objectives and the corresponding critical monitors that reflect the goals of the CWT/TR program as identified by VHA Headquarters.

Objective 1.

Preference for admissions should be given to veterans who have chronic substance abuse problems or psychiatric problems, are unemployed and/or homeless.

Critical monitors selected to address this objective are:

- average number of days unemployed (Table 20)

Evaluation Center, 2002. Medak, S., Siebyl, C. and Rosenheck, R. Department of Veteran Affairs' Psychosocial Residential Rehabilitation Treatment Program, Fiscal Year 2000. West Haven, CT, Northeast Program Evaluation Center, 2001.

⁷ PR RTP, a relatively new level of VA bed care, complements acute inpatient psychiatric treatment and provides continuity of care to veterans with serious mental illnesses and/or addictive disorders who require symptom reduction, additional structure and supervision to address multiple and severe psychosocial deficits, including homelessness. See VHA Directive 2001-010 for more information.

- percent of veterans with no residence when last living in the community (i.e. homeless) (Table 24a)⁸
- percent of veterans diagnosed with a mental disorder (Table 30)

Objective 2.

The program is to provide time-limited vocational and residential treatment.

Critical monitors selected to address this objective are:

- average length of program stay (Table 35)
- average hours worked per week while in the program (Table 36a)
- percent of successful program completions (Table 37)
- percent of disciplinary discharges (Table 37)
- percent of premature program departures (Table 37)

Objective 3.

The CWT/TR Program is to provide excellent services as perceived by veterans.

Critical monitors selected to address this objective are:

- veterans' perception of the residential treatment environment (Table 39d)
- veterans' perception of the therapeutic work environment (Site Table 40d)

Objective 4.

The CWT/TR Program's primary mission is to reduce substance abuse relapses, improve the health status, employment performance and access to social and material resources among veterans and, to reduce further use of VA bed care services.

Critical monitors selected to address this objective are:

- clinical improvement in alcohol problems 3 months after discharge (Table 42a)
- clinical improvement in drug problems 3 months after discharge (Table 42a)
- percent who are abstinent 3 months after discharge (Table 42a)
- clinical improvement of psychiatric problems 3 months after discharge (Table 42a)
- improvement in employment 3 months after discharge (Table 42b)
- improvement in housing status 3 months after discharge (Table 42c)
- percent of veterans re-located and re-interviewed 3 months after discharge (Table 41)

⁸ This critical monitor is only applicable to those CWT/TR sites whose target population is the homeless mentally ill.

Evaluation of sites on these standards follows three methods:

Generally, the average of all CWT/TR sites is used as the norm for evaluating the performance of each individual site. Those sites that are one standard deviation above or below the mean in the *undesirable* direction are considered “outliers.”

Outliers for *outcome measures* are derived differently. Outcome measures are first risk adjusted for baseline characteristics, and the median site is identified based on the risk-adjusted outcomes. Sites who are statistically different from the median site in the *undesirable* direction after adjusting for baseline measures are considered outliers. Selection of the baseline characteristics differs depending on the outcome measure, but they include age, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems and the veteran’s perception of his/her health problems.

The third standard is an absolute *practice standard*. Practice standards are established by VHA Headquarters and they codify how health care should be conducted. Two critical monitors have an absolute practice standard; “*percentage of admissions must have had no residence when last living in the community*” (standard is set at 75% for sites targeting homeless veterans) and “*percent of veterans re-located and re-interviewed three months after discharge*” (standard is set at 50%).

The 17 critical monitors are identified in the tables (see Appendix B) by shading the heading of the relevant column (for example, the average number of days unemployed at admission can be found in the first set of columns in Table 20). Sites whose results are statistically different from the mean or median site in the undesirable direction or are below the practice standard are considered outliers, and are noted in the site tables with a shaded box.

The identification of a site as an outlier on a critical monitor is intended to inform the program director, medical center leadership, network leadership and VHA Headquarters that the site is divergent from other sites with respect to that critical monitor. Each site is asked to carefully consider the measures on which they are outliers. In some instances this information is used to take corrective action in order to align the site more closely with the mission and goals of the program. In other instances sites have been identified as outliers because of legitimate idiosyncrasies in the operation of the program that do not warrant corrective action. **It must be emphasized that these monitors should not be considered by themselves to be indicators of the quality of care delivered at particular sites.** Statistical norms reflect how health care is practiced, on average, without specifying exactly what is and what is not “good” practice. The importance of statistical outliers must be determined by follow-up discussions with, or visits to, the sites.

4. Overview of the Monitoring Process

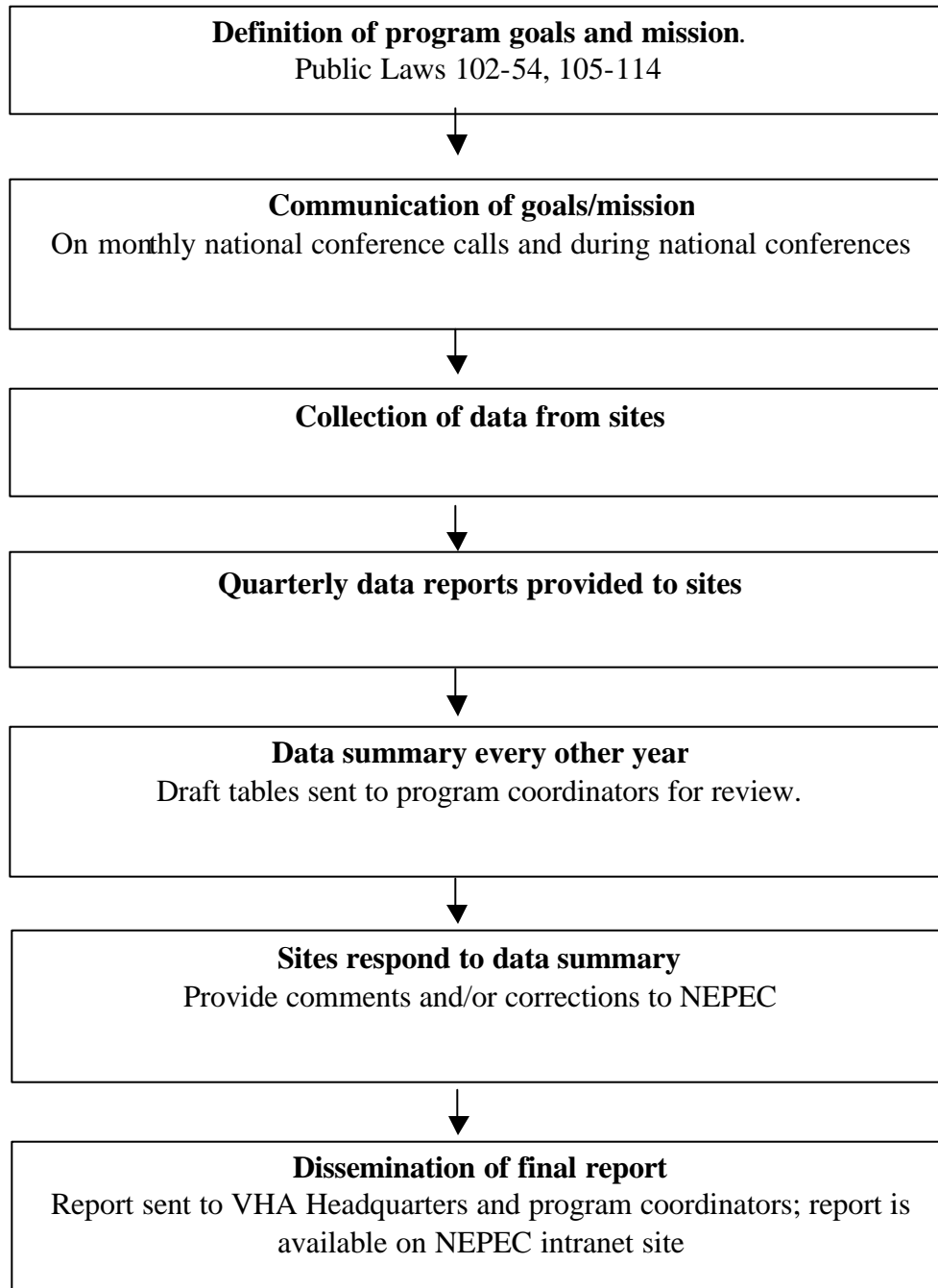
Figure 1 provides a summary overview of the monitoring process. It begins with the definition of CWT/TR Program goals and the program's mission that are communicated to sites by VHA leadership through monthly national conference calls and national conferences. Data collection forms are mailed to NEPEC by program sites. These data are aggregated and reported back to sites on a quarterly basis. Every other year a progress report is written. Well before the report is issued, preliminary tables for the report are distributed to CWT/TR program sites. Program Coordinators review the tables and have an opportunity to note erroneous data. Data presented in this report have been reviewed by CWT/TR staff at each program and by VA Central Office. Data have been corrected or amended where appropriate.

C. Organization of This Report

This report is divided into two sections. The first section contains two chapters. The next chapter examines changes in the program, over-time, from FY 1991 through to FY 2003. In addition, site-specific data on the characteristics of the veterans admitted to the program, veteran participation, veteran satisfaction and, short-term outcomes are presented for fiscal years 2002 and 2003.

The second section of this report contains two appendices. Appendix A describes the measures used in the evaluation and Appendix B contains 44 data tables.

Figure 1. CWT/TR Monitoring Process



CHAPTER II: CLINICAL OPERATION

A. National Performance

Tables 1 - 8 present summary national data on program structure, veteran characteristics, program participation, discharge outcomes and veteran satisfaction by fiscal year. Table 9 reports short-term outcome data on 545 veterans discharged during FY 2002 and FY 2003 and re-interviewed 3 months after discharge. Highlighted below are key findings:

Program Structure

- Currently 15 of the currently operational 28 CWT/TR sites (54%) have a primary mission of treating veterans with substance abuse disorders, 10 of the 28 sites (36%) are designed to treat veterans who are homeless and mentally ill, 1 site (4%) is designed to treat women veterans with PTSD, and the remaining 2 sites (6%) are general programs that treat individuals with a range of difficulties. The 28 CWT/TR sites and their respective primary target populations are presented in Table 1a.
- The CWT/TR program is expanding. As of the close of FY 2003, VA had purchased 51 residential properties, leases 4 properties, is using (or has plans to use) underutilized space at 11 VA medical center facilities, and has plans to purchase an additional 2 properties. Although in those programs continually operating since FY 1996 there has been a small decrease in the number of beds (4%), in general, the overall trend is towards growth. Since its inception, the CWT/TR program has experienced a 33% increase in the number of beds, a 49% increase in discharges, and a 20% increase in turnover rate. Tables 1c and 1d). This trend should continue, as unlimited expansion authority was granted to the CWT/TR Program through Public Law 105-114. VA leadership estimates establishing 25 – 35 additional beds each year.
- Although the program has grown between FY 1996 and FY 2003, the number of FTEE has decreased over this same period. In those programs continually operating since FY 1996 there has been a 46% decrease in FTEE. Even when including all programs, including those added since FY 1996, there has been a 20% decrease in FTEE overall.
- To examine of how changes in FTEE have impacted clinical operations of the CWT/TR program over time, we calculated the number of staff hours per client as follows: the number of FTEE for the fiscal year was multiplied by 40 hours per week, and then by 52 weeks per year. This number was then divided by the number of veterans discharged during the fiscal year. During FY 1996, the CWT/TR program provided 328 staff hours per client, as compared to 183 staff hours per client in FY 2003, a 44% decrease. The decrease is even larger when staff hours per client are calculated for only

those programs who were continuously operational during FY 1996 – FY 2003: in FY 1996, the staff hours per client was 357, as compared to 165 hours per client, a 54% decrease.

Veteran Characteristics

- From the program's inception in September 1990 to the end of FY 2003 there have been 6,480 admissions (Table 10).
- There has been a slight increase in the average age of CWT/TR participants since the beginning of the program in FY 1991 (41.1 years) to FY 2003 (46.7 years; Table 2).
- During FY 2002 and FY 2003 almost half of the veterans were white (49.4% in FY 2002, 46.7% in FY 2003), and almost half were African American (46.4% in FY 2002 and 47.6% in FY 2003). The remainder was either Hispanic (1.4% in FY 2002 and 2.3% in FY 2003) or classified as other (2.9% in FY 2002 and 3.5% in FY 2003; Table 2).
- Between 55.6% (FY 2002) and 60.4% (FY 2003) veterans reported that their usual pattern of employment for the three years prior to admission to the CWT/TR program was employment in a full-time competitive job (Table 2).
- While in FY 2003 only 1.7% of veterans reported to be usually retired or disabled in the past 3 years prior to admission (Table 2), 14.9% were currently receiving a VA and/or social security disability benefit (Table 3) suggesting that a certain subgroup of participants are in transition.
- The majority of veterans reported being homeless at least once in their lifetime (85.4% in FY 2002, 82.9% in FY 2003) and nearly two out of every three veterans (62.6% in FY 2002, 59.0% in FY 2003) were homeless prior to their CWT/TR admission (Table 3).
- Nearly all veterans had a diagnosis of a substance abuse disorder at admission (96.7% in FY 2002, 94.9% in FY 2003). In FY 2003, 81.3% had a diagnosis of an alcohol misuse disorder and 68.8% had a diagnosis of a drug misuse disorder (Table 4).
- There has been a gradual increase in the mean years of alcohol abuse reported at admission, from 14.6 years in FY 1991 to 19.1 years in FY 2003. There has also been an increase in the longest period of sobriety at any point in the veterans' lifetime prior to admission to the program (1.2 years in FY 1991 to 2.3 years in FY 2003; Table 4).

- The proportion of veterans diagnosed with a serious mental illness⁹ has increased over time, from 20.1% in FY 1991 to 43.7% in FY 2003, although the greatest increase occurred from FY 1995 (20.0%) to FY 2002 (47.7%). Similar increases are noted for veterans diagnosed with both a substance abuse disorder and a serious mental illness, ranging from a low of 15.1% in FY 1994 to a high of 44.4% in FY 2002 (Table 4).
- CWT/TR participants reported extensive past use of inpatient substance abuse, psychiatric and medical treatment. Among veterans admitted during FY 2003, 74.6% had a hospitalization for alcohol problems, 64.1% for drug problems, 35.9% for psychiatric problems and 62.3% for medical problems (Table 5).
- During FY 2002 and 2003, three-quarters of veterans admitted to the CWT/TR program had been incarcerated at least once in their lifetime. At admission, 26.4% (FY 2002) and 17.5% (FY 2003) of veterans were either on probation or parole (Table 5).

Program Participation

- From the program's inception in September 1990 to the end of FY 2003 there have been 6,480 admissions and almost 6,000 discharges (Table 11).
- In FY 2002 and 2003, the average length of stay was approximately five and a half months. About half of all veterans were judged to have successfully completed the program (51.1% in FY 2002, 49.6% in FY 2003; Table 6).
- While participating in the CWT/TR program, veterans work an average of 32 hours per week with average weekly earnings of approximately \$212 (Table 6).
- On average veterans pay approximately \$207 in program fees per month (Table 6).
- The proportion of veterans who have arrangements for competitive employment after discharge from the residence was 40.6% in FY 2002 and 39.8% in FY 2003 (Table 6).
- During FY 2002 and FY 2003, approximately 75% of veterans had arrangements to live in an apartment, room or house at the time of discharge (Table 6).

⁹ Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, other psychotic disorders; affective disorders; PTSD or other anxiety disorders.

Veteran Satisfaction

- Compared to a normative sample (individuals in other residential treatment programs and work settings), veterans perceive both the residential and work therapy treatment environments in the CWT/TR program very positively (Tables 7 and 8).

Treatment Outcomes

Three-month outcome data for veterans discharged during fiscal years 2002 and 2003 indicate that veterans are substantially better off than they had been at the time of admission to the CWT/TR program (see Table 9). We report on 23 measures: health status (14 measures), social adjustment (5 measures) and residential status (4 measures). Paired t-tests were conducted to test if the changes in each of these measures from admission to the 3-month post-discharge follow-up interview represent significant change. Significant clinical improvements were noted in the majority of outcome measures examined, including:

- alcohol problems (65.1% reduction in the ASI index for alcohol),
- drug problems (77.7% reduction in the ASI index for drugs),
- psychiatric problems (20.7% reduction in the ASI index for psychiatric symptoms),
- employment (34-fold increase in days worked in competitive employment),
- income (102% increase in total monthly income),
- housing status (190.4% increase in days housed, a 76.7% decrease in days institutionalized and a 64.4% decrease in days homeless),
- social contacts (26.8% increase)

Limitations of outcome findings. Several limitations of the above outcome findings require comment. Improvement over time maybe attributable to veterans participation in a continuum of substance abuse and mental health treatment in which the CWT/TR program is one of several components. Additionally, the rate of follow-up interviews was modest; only 48.1% of veterans discharged during FY 2002 and 2003 were re-located and re-interviewed 3 months after discharge, and thus outcome findings may be biased (for example, post-discharge outcomes of veterans not interviewed are unknown and may be presumed to be poorer). Table 12 shows that follow-up rates across sites vary substantially, from a low of 4.6% to a high of 100%. Despite these potential limitations, the outcomes suggest a positive impact of participation and we believe that the degree of clinical improvement reported here would not have occurred in the absence of CWT/TR treatment.

B. Site Performance

Tables 10 – 44 report site-specific data for FY 2002, FY 2003 and both years combined. Data are reported on 28 CWT/TR sites that were operational during fiscal

years 2002 and 2003 (or portions of those fiscal years). The 17 critical monitors have been identified in these tables by shaded column titles (e.g. see Table 20, the column labeled “Days worked in Competitive Employment Past 30 Days”). Sites whose results are considered outliers are identified with a shaded box. In calculating statistical norms (average or median of all sites) for critical monitors, data were not included from sites with 10 or fewer veterans.

Tables 43a, 43b, 43c, 43d and 44 provide summaries of the outlier status of each site. Measurements were not calculated for those sites that had data on 10 or fewer veterans, and so the number of sites varies by table. A total of 42 outliers out of a total of 402 measurements were identified. Of the 26 sites that were included in at least one of the critical monitor calculations, only 3 sites (11.5%) had 4 or more outliers. Four sites (15.3%) had 3 outliers, 4 sites (15.3%) had only 2 outliers, and the remaining 15 (57.7%) had one or none.

C. Summary

The Compensated Work Therapy/Transitional Residence (CWT/TR) Program is currently in its fourteenth year of operation. From the program's inception in September 1990 to the end of FY 2003 there have been 6,480 admissions and almost 6,000 discharges. Originally implemented as a 14-site program with 236 beds, the CWT/TR program currently consists of 37 programs, with 460 operational beds across 28 operational sites.

The program is reaching its intended target population as demonstrated by the high rates of psychiatric diagnoses among admitted veterans. Most veterans also have a reported history of homelessness at some point in their lives.

The CWT/TR program has developed a national network of therapeutic community residences that provide active treatment. Veterans earn, on average, \$212 per week, providing income to pay the program fee, averaging \$207 per month. Mean length of stay is approximately 5.5 months and approximately half of veterans judged to have successfully completed the program. Clinical improvement, defined as significant change from admission to 3 months post-discharge, was noted in virtually all outcome measures including substance abuse, psychiatric problems, employment, income, housing status, and social contacts.

CWT/TR staff working independently in these community-based programs should be commended for their dedication and skill in maintaining and/or improving critical program outcomes during this period of reduced resources.

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APPENDICES

- A. Definition of Measures
- B. Site-Specific Tables

Appendix A: Description of Measures

Health Status Measures

Craving scale measures the degree of craving or use of alcohol and/or drugs in 9 situations.

Serious mental illness is defined as having at least one of the following clinical psychiatric diagnoses: PTSD or another anxiety disorder, affective disorder, schizophrenia, or other psychotic disorder.

Dually diagnosed is defined as having a substance abuse/dependency disorder and a serious mental illness.

Social Adjustment Measures

Social network scale is the number of people in nine categories with whom the veteran felt close.

Social contact scale is a weighted sum that measures the frequency with which the veteran had face-to-face contact with the people in his/her social network.

Residential Measures

Housing index is a weighted sum; the number of nights housed is multiplied by 2, the number of nights institutionalized is multiplied by 1, and the number of nights homeless is multiplied by 0.

Program Participation Measures

Accumulated length of stay is the sum of time spent in the CWT/TR program plus any time spent in acute or intermediate treatment programs prior to entering CWT/TR treatment.

Veteran Satisfaction Measures

COPES index is the mean of 9 of the 10 COPES subscales. The anger and aggression subscale has been omitted.

WES index is the mean of 9 of the 10 WES subscales. The work pressure subscale has been omitted.

Appendix B: Tables

List Of Tables For FY02 & FY03

Table 1a. CWT/TR Sites by VISN and by Target Population

Table 1b. Residences and Bed Capacity in the CWT/TR Program

Table 1c. Staffing Trends in the CWT/TR Program by Site and by Fiscal Year

Table 1d. Trends in Bed Turnover rate in the CWT/TR Program by Site and by Fiscal Year

Table 1e. Cumulative Occupancy Rates in the CWT/TR Program by Site for FY02 and FY03

Table 2. Veteran Admission Characteristics by Fiscal Year

Table 3. Veteran Admission Characteristics by Fiscal Year

Table 4. Veteran Admission Characteristics by Fiscal Year

Table 5. Veteran Admission Characteristics by Fiscal Year

Table 6. Program Participation by Fiscal Year

Table 7. Veteran Satisfaction; Community Oriented programs Environment Scale (COPES) Subscale Means by Fiscal Year and Comparison with Normative Sample

Table 8. Veteran Satisfaction; Work Environment Scale (WES) Subscale Means by Fiscal Year and Comparison with Normative Sample

Table 9. Short-term Outcomes; Results of T-Test Analyses Among 545 Veterans Discharged During FY02 and FY03 and Re-Interviewed 3 Months after Discharge

Table 10. Number of Admissions by Site and by Fiscal Year

Table 11. Number of Discharges by Site and by Fiscal Year

Table 12. Three Month Post-Discharge Follow-Up Rates by Site and by Fiscal Year

Table 13. Mean Age and Gender by Site for FY02 and FY03

Table 14. Ethnicity by Site for FY02 and FY03

Table 15. Marital Status by Site for FY02 and FY03

Table 16. Educational History by Site for FY02 and FY03

Table 17. Military Service Era by Site for FY02 and FY03

Table 18. Usual Employment Status Past Three Years by Site for FY02 and FY03

Table 19. Usual Occupation Past Three Years by Site for FY02 and FY03

Table 20. Days Worked in Competitive Employment and Earnings in Competitive Employment during the 30 Days prior to Admission by Site for FY02 and FY03

Table 21. Public Financial Support by Site for FY02 and FY03

Table 22. Residential History Past 3 Months before Admission by Site for FY02 and FY03

Table 23. Housing Index by Site for FY02 and FY03

Table 24a. Homelessness History by Site for FY02 and FY03

Table 24b. Length of Time Homeless by Site by FY02 and FY03

Table 25. Substance Abuse Symptomatology by Site for FY02 and FY03

Table 26a. Self-Reported Substance Use History by Site for FY02 and FY03

Table 26b. Self-Reported Substance Use History by Site for FY02 and FY03

Table 26c. Self-Reported Substance Use History by Site for FY02 and FY03

Table 27. Veterans' Perception of Substance Abuse Problem by Site for FY02 and FY03

Table 28. Psychiatric Symptomatology by Site for FY02 and FY03

Table 29a. Clinical Psychiatric Diagnoses by Site for FY02 and FY03

Table 29b. Clinical Psychiatric Diagnoses by Site for FY02 and FY03

Table 30. Summary of Clinical Psychiatric Diagnoses by Site for FY02 and FY03

Table 31. Lifetime Hospitalization History (Self-reported) by Site for FY02 and FY03

Table 32a. Number of Outpatient Visits Past 3 Months (Self-reported) by Site for FY02 and FY03

Table 32b. Number of Outpatient Visits Past 3 Months (Self-reported) by Site for FY02 and FY03

Table 33. Social Adjustment by Site for FY02 and FY03

Table 34. Legal Status by Site for FY02 and FY03

Table 35. Length of Stay by Site for FY02 and FY03

Table 36a. Program Participation by Site for FY02 and FY03

Table 36b. Program Participation by Site for FY02 and FY03

Table 37. Mode of Discharge by Site for FY02 and FY03

Table 38. Housing and Employment Arrangements at Discharge by Site of FY02 and FY03

Table 39a. Community-Oriented Programs Environment Scale (COPES) by Site for FY02 and FY03

Table 39b. Community-Oriented Programs Environment Scale (COPES) by Site for FY02 and FY03

Table 39c. Community-Oriented Programs Environment Scale (COPES) by Site for FY02 and FY03

Table 39d. Community-Oriented Programs Environment Scale (COPES) by Site for FY02 and FY03

Table 40a. Work Environment Scale (WES) by Site for FY02 and FY03

Table 40b. Work Environment Scale (WES) by Site for FY02 and FY03

Table 40c. Work Environment Scale (WES) by Site for FY02 and FY03

Table 40d. Work Environment Scale (WES) by Site for FY02 and FY03

Table 41a. Total Number of Veterans Interviewed and 3-Month Post-Discharge Follow-up Rates by Site for FY02 and FY03

Table 41b. Three Month Post-Discharge Follow-up Rates Among Veterans discharged Successfully and Among Veterans Discharged Other Than Successfully by Site for FY02 and FY03

Table 42a. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY02 and FY03

Table 42b. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY02 and FY03

Table 42c. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY02 and FY03

Table 43a. Summary of Outlier Status for Critical Monitors Addressing Veteran Characteristics

Table 43b. Summary of Outlier Status for Critical Monitors Addressing Program Participation

Table 43c. Summary of Outlier Status for Critical Monitors Addressing Veteran Satisfaction

Table 43d. Summary of Outlier Status for Critical Monitors Addressing Risk-Adjusted Outcome Measures

Table 44. Summary of Critical Monitor Outliers by Site for FY02 and FY03

Table 1a. CWT/TR Sites by VISN and by Target Population

| | TARGET POPULATIONS | | | | | | | |
|----------------|------------------------|--------|--------------------------|-------------|--------------------------------|-------------|--------------------------|-------------|
| | Severe Substance Abuse | # Beds | Homeless Mentally Ill | # Beds | Post Traumatic Stress Disorder | # Beds | General CWT/TR | # Beds |
| VISN 1 | Boston, MA†† | 20 | Bedford, MA | 42 | Boston, MA†† | 8 | | |
| | Northampton, MA | 16 | | | <i>West Haven, CT</i> † | <i>8-12</i> | | |
| VISN 2 | | | Albany, NY | 11 | | | | |
| VISN 3 | | | Lyons, NJ | 12 | | | | |
| | | | <i>Bronx, NY</i> † | <i>8-12</i> | | | | |
| VISN 4 | Pittsburgh, PA | 12 | Lebanon, PA | 20 | | | | |
| VISN 5 | | | <i>Baltimore</i> † | <i>30</i> | | | | |
| | | | <i>Washington, DC</i> † | <i>30</i> | | | <i>Martinsburg, WV</i> † | <i>8-12</i> |
| VISN 6 | Hampton, VA | 21 | | | | | Perry Point, MD | 23 |
| VISN 7 | | | Atlanta, GA | 12 | | | | |
| | | | <i>Birmingham, AL</i> † | <i>11</i> | | | | |
| VISN 8 | Gainesville, FL | 7 | | | | | | |
| VISN 10 | Cleveland, OH | 25 | | | | | | |
| VISN 11 | Battle Creek, MI | 9 | | | | | | |
| | Danville, IL | 6 | | | | | | |
| VISN 12 | North Chicago, IL | 22 | Milwaukee, WI | 10 | | | Tomah, WI | 10 |
| VISN 15 | Kansas City, MO | 30 | | | | | | |
| | Topeka, KS | 22 | | | | | | |
| VISN 16 | Little Rock, AR | 25 | Oklahoma City, OK | 20 | | | <i>Biloxi, MS</i> † | <i>8-12</i> |
| VISN 17 | | | Dallas, TX | 19 | | | | |
| | | | Bonham, TX | 5 | | | | |
| | | | <i>Temple/Waco, TX</i> † | <i>6-8</i> | | | | |
| VISN 20 | American Lake, WA | 24 | | | | | | |
| VISN 21 | Palo Alto, CA | 10 | San Francisco, CA | 11 | | | | |
| VISN 23 | Fort Meade, SD | 8 | | | <i>Hot Springs, SD</i> † | 6 | | |

† Sites that are italicized are new sites that were not yet operational during FY02-03.

†† Boston, MA has two CWT/TR programs each targeting a different veteran population. The first program, funded in 1990, targets veterans with substance abuse problems. The second program, funded in 1995 targets women veterans with PTSD.

Table 1b. Residences and Bed Capacity in the CWT/TR Program

| VISN | Site | Number of Houses Purchased | Number of Properties Leased | Use of Underutilized Space on VA Grounds | Number of Beds Currently Operational | of Houses Planned for Purchase | Number of Beds Planned/in Renovation |
|----------------------|--------------------|-----------------------------------|------------------------------------|---|---|---------------------------------------|---|
| 1 | Bedford, MA | 1 | | | 42 | | |
| 1 | Boston, MA | 2 | | | 20 | | |
| 1 | Boston (Women), MA | 1 | | | 8 | | |
| 1 | Northampton, MA | 1 | | | 16 | | |
| 1 | West Haven, CT | 1 | | | | | 8 - 12 |
| 2 | Albany, NY | 3 | | | 11 | | |
| 3 | Bronx | 1 | | | | | 8 - 12 |
| 3 | Lyons, NJ | 1 | | | 12 | | |
| 4 | Lebanon, PA | 1 | | 1 former director's residence | 20 | | |
| 4 | Pittsburgh, PA | 2 | | | 12 | | |
| 5 | Baltimore, MD | | 1 | | | | 30 |
| 5 | Martinsburg, WV | | | | | 1 | 8 - 12 |
| 5 | Perry Point, MD | | | 5 former staff residences | 23 | | |
| 5 | Washington, DC | | 1 | | | | 30 |
| 6 | Hampton, VA | 4 | | | 21 | | |
| 7 | Atlanta, GA | 2 | | | 12 | | |
| 7 | Birmingham, AL | 1 | | | | | 8 - 12 |
| 8 | Gainesville, FL | | 2 | | 7 | | |
| 10 | Cleveland, OH | 1 | | | 25 | | |
| 11 | Battle Creek, MI | 2 | | | 9 | | |
| 11 | Danville, IL | | | 1 former staff residence | 6 | | |
| 12 | Milwaukee, WI | | | 1 former staff quarters | 10 | | |
| 12 | North Chicago, IL | 4 | | | 22 | | |
| 12 | Tomah, WI | | | 1 former VA ward | 10 | | |
| 15 | Kansas City, MO | 1 | | | 30 | | |
| 15 | Topeka, KS | 2 | | | 22 | | |
| 16 | Biloxi, MS | | | | | 1 | 8 - 12 |
| 16 | Little Rock, AR | 3 | | 1 former VA ward | 25 | | |
| 16 | Oklahoma City, OK | 1 | | | 20 | | |
| 17 | Bonham, TX | | | 1 former director's residence | 5 | | |
| 17 | Dallas, TX | 4 | | | 19 | | |
| 20 | American Lake, WA | 5 | | | 24 | | |
| 21 | Palo Alto | 2 | | | 10 | | |
| 21 | San Francisco, CA | 2 | | | 11 | | |
| 23 | Fort Meade, SD | 2 | | | 8 | | |
| 23 | Hot Springs | 1 | | | | | 6 |
| Program Total | | 51 | 4 | 11 | 460 | 2 | 106-126 |

Table 1c. Staffing Trends in the CWT/TR Program by Site and by Fiscal Year †

| VISN Site | | FTEE†† | | | | | | | | Number of Beds ††, ††† | | | | | | | | Staff-to-Bed-Ratio | | | | | | | | | | |
|---------------------------|-------------------|--------|-------|-------|-------|----------------|-------|-------|-------|----------------------------|------|------|------|----------------|------|------|------|--------------------|----------------------------|------|------|----------------|------|------|------|------|------|----------------------------|
| | | FY96 | FY97 | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | %change FY96 to FY03 | FY96 | FY97 | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | %change FY96 to FY03 | FY96 | FY97 | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | %change FY96 to FY03 |
| 1 | Bedford, MA | 4.40 | 4.40 | 4.65 | 4.45 | 5.50 | 4.25 | 4.62 | 4.20 | -4.5% | 50 | 50 | 42 | 42 | 42 | 42 | 42 | 42 | -19.0% | 0.09 | 0.09 | 0.11 | 0.11 | 0.13 | 0.10 | 0.11 | 0.10 | 13.6% |
| 1 | Boston Women | | | | | 1.50 | 1.50 | 2.15 | 2.15 | | | | | | 8 | 8 | 8 | 7 | | | | | 0.19 | 0.19 | 0.27 | 0.31 | | |
| 1 | Boston, MA | 5.30 | 4.67 | 4.59 | 4.10 | 3.50 | 3.50 | 3.30 | 3.30 | -37.7% | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 0.0% | 0.27 | 0.23 | 0.23 | 0.21 | 0.18 | 0.18 | 0.16 | 0.17 | -35.8% |
| 1 | Northampton, MA | 2.00 | 2.00 | 2.50 | 1.45 | 1.65 | 1.48 | 1.18 | 1.12 | -44.0% | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 0.0% | 0.13 | 0.13 | 0.16 | 0.09 | 0.10 | 0.09 | 0.07 | 0.07 | -44.0% |
| 2 | Albany, NY | 1.80 | 1.40 | 1.67 | 2.10 | 1.72 | 1.92 | 1.29 | 1.03 | -42.8% | 11 | 11 | 14 | 14 | 14 | 11 | 11 | 11 | 0.0% | 0.16 | 0.13 | 0.12 | 0.15 | 0.12 | 0.17 | 0.12 | 0.09 | -45.0% |
| 3 | Lyons, NJ | | | | 0.10 | 2.00 | 1.80 | 2.30 | 1.08 | | | | | | 12 | 12 | 12 | 12 | | | | | 0.01 | 0.17 | 0.15 | 0.19 | 0.09 | |
| 4 | Lebanon, PA | 2.20 | 1.30 | 2.00 | 0.70 | 1.55 | 0.80 | 0.61 | 0.70 | -68.2% | 10 | 10 | 10 | 10 | 20 | 20 | 20 | 20 | 100.0% | 0.22 | 0.13 | 0.20 | 0.07 | 0.08 | 0.04 | 0.03 | 0.04 | -81.8% |
| 4 | Pittsburgh, PA | 8.20 | 4.00 | 2.60 | 2.15 | 2.05 | 2.05 | 1.60 | 1.85 | -77.4% | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 0.0% | 0.68 | 0.33 | 0.22 | 0.18 | 0.17 | 0.17 | 0.13 | 0.15 | -78.0% |
| 5 | Perry Point, MD | | | | | | | | 2.30 | | | | | | | | 23 | | | | | | | | | 0.15 | | |
| 6 | Hampton, VA | 4.30 | 4.30 | 3.50 | 3.40 | 3.30 | 3.30 | 3.25 | 3.25 | -24.4% | 26 | 26 | 26 | 26 | 21 | 21 | 21 | 21 | -19.2% | 0.17 | 0.17 | 0.13 | 0.13 | 0.16 | 0.16 | 0.15 | 0.15 | -9.3% |
| 7 | Atlanta, GA | 1.60 | 1.50 | 1.90 | 1.35 | 2.65 | 1.93 | 1.30 | 1.35 | -15.6% | 6 | 6 | 12 | 12 | 12 | 12 | 12 | 12 | 100.0% | 0.27 | 0.25 | 0.16 | 0.11 | 0.22 | 0.16 | 0.11 | 0.11 | -58.8% |
| 8 | Gainesville, FL | | | | | | 1.00 | 1.01 | 0.96 | | | | | | 7 | 7 | 7 | | | | | | | 0.14 | 0.14 | 0.14 | | |
| 10 | Cleveland, OH | | 4.00 | | 4.00 | 4.00 | 3.00 | 3.00 | 4.00 | | | 20 | 25 | 25 | 25 | 25 | 25 | 25 | | | 0.20 | 0.16 | 0.16 | 0.16 | 0.12 | 0.12 | 0.16 | |
| 11 | Danville, IL | | | | | | | 0.65 | 0.56 | | | | | | | | 6 | 6 | | | | | | | 0.11 | 0.09 | | |
| 11 | Battle Creek, MI | 2.30 | 2.50 | 3.58 | 1.20 | 1.70 | 1.85 | 2.15 | 2.15 | -6.5% | 12 | 17 | 17 | 9 | 9 | 9 | 9 | 9 | -25.0% | 0.19 | 0.15 | 0.21 | 0.13 | 0.19 | 0.21 | 0.24 | 0.24 | 25.2% |
| 12 | Milwaukee, WI | | | | | | 1.80 | 2.04 | 2.04 | | | | | | 10 | 10 | 10 | | | | | | | 0.18 | 0.20 | 0.20 | | |
| 12 | North Chicago, IL | 6.90 | 7.50 | 3.00 | 2.00 | 3.00 | 4.05 | 4.00 | 3.00 | -56.5% | 22 | 22 | 20 | 20 | 20 | 22 | 22 | 22 | 0.0% | 0.31 | 0.34 | 0.15 | 0.10 | 0.15 | 0.18 | 0.18 | 0.14 | -55.4% |
| 12 | Tomah, WI | | | | | 2.00 | 1.50 | 1.03 | 1.65 | | | | | | 10 | 10 | 10 | 10 | | | | | 0.20 | 0.15 | 0.10 | 0.17 | | |
| 14 | Knoxville, IA | 3.50 | 1.53 | | | program closed | | | | | 9 | 9 | | program closed | | | | | | 0.39 | 0.17 | program closed | | | | | | |
| 15 | Kansas City, MO | 7.00 | 5.43 | 4.54 | 2.65 | 2.65 | 1.65 | 2.50 | 2.60 | -62.9% | 38 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | -21.1% | 0.18 | 0.18 | 0.15 | 0.09 | 0.09 | 0.06 | 0.08 | 0.09 | -51.1% |
| 15 | Topeka, KS † | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16 | Little Rock, AR | 5.50 | 4.00 | 4.00 | 3.40 | 3.43 | 3.44 | 3.41 | 3.00 | -45.5% | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 0.0% | 0.22 | 0.16 | 0.16 | 0.14 | 0.14 | 0.14 | 0.14 | 0.12 | -45.5% |
| 16 | Oklahoma City, OK | 3.50 | 2.85 | 6.55 | 2.85 | 2.70 | 2.70 | 3.00 | 3.00 | -14.3% | 27 | 25 | 20 | 20 | 20 | 20 | 20 | 20 | -25.9% | 0.13 | 0.11 | 0.33 | 0.14 | 0.14 | 0.14 | 0.15 | 0.15 | 15.7% |
| 17 | Bonham, TX | | | | | | | | 0.85 | | | | | | | | | 5 | | | | | | | | 0.17 | | |
| 17 | Dallas, TX | 2.80 | 2.55 | 2.25 | 2.35 | 2.98 | 2.98 | 2.37 | 1.42 | -49.3% | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 19 | -5.0% | 0.14 | 0.13 | 0.11 | 0.12 | 0.15 | 0.15 | 0.12 | 0.07 | -50.0% |
| 20 | American Lake, WA | | | 4.31 | 4.85 | 4.25 | 4.25 | 4.25 | 4.75 | | | | 24 | 24 | 24 | 24 | 24 | 24 | | | | 0.18 | 0.20 | 0.18 | 0.18 | 0.18 | 0.20 | |
| 21 | Palo Alto, CA | 4.00 | 1.05 | 1.50 | 0.90 | 2.50 | 1.75 | 1.75 | 1.75 | -56.3% | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 0.0% | 0.40 | 0.11 | 0.15 | 0.09 | 0.25 | 0.18 | 0.18 | 0.18 | -55.0% |
| 21 | San Francisco, CA | 2.00 | 2.50 | 1.17 | 0.98 | 1.53 | 1.25 | 1.25 | 1.25 | -37.5% | 5 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 120.0% | 0.40 | 0.23 | 0.11 | 0.09 | 0.14 | 0.11 | 0.11 | 0.11 | -72.5% |
| 23 | Fort Meade, SD | 2.40 | 4.08 | 3.24 | 2.49 | 2.00 | 0.85 | 1.00 | 0.65 | -72.9% | 10 | 10 | 10 | 10 | 10 | 8 | 8 | 8 | -20.0% | 0.24 | 0.41 | 0.32 | 0.25 | 0.20 | 0.11 | 0.12 | 0.08 | -66.7% |
| National Total | | 69.70 | 61.56 | 61.55 | 47.47 | 58.16 | 54.60 | 55.01 | 55.96 | -19.7% | 329 | 350 | 364 | 368 | 391 | 405 | 411 | 437 | 32.8% | 0.21 | 0.18 | 0.17 | 0.13 | 0.15 | 0.13 | 0.13 | 0.13 | -39.6% |
| Sites Operational FY96-03 | | 66.20 | 56.03 | 53.24 | 38.52 | 44.41 | 39.75 | 38.58 | 35.62 | -46.2% | 320 | 321 | 315 | 307 | 312 | 309 | 309 | 308 | -3.8% | 0.21 | 0.17 | 0.17 | 0.13 | 0.14 | 0.13 | 0.12 | 0.12 | -44.1% |

† Data on Topeka is excluded from this table because their CWT/TR program is not classified as a PR RTP.

†† Data on FTEE and number of beds are derived from the Annual Summary Results of the Psychosocial Residential Rehabilitation Program (see references).

††† Data on number of beds reflect the number of operational beds at the end of each fiscal year.

Table 1d. Trends in Bed Turnover rate in the CWT/TR Program by Site and by Fiscal Year

| VISN | Site | Number of Beds† | | | | | | | | %change FY96 to FY03 | Number of Discharges†† | | | | | | | | %change FY96 to FY03 | Turnover Rate (discharges per bed) | | | | | | | | %change FY96 to FY03 | | | |
|-----------------------|--------------------|-----------------|------|----------------|------|------|------|------|--------|----------------------------|------------------------|------|------|----------------|------|------|------|--------|----------------------------|------------------------------------|------|------|------|----------------|------|------|--------|----------------------------|--|--|--|
| | | FY96 | FY97 | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | | FY96 | FY97 | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | | FY96 | FY97 | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | | | | |
| 1 | Bedford, MA | 50 | 50 | 42 | 42 | 42 | 42 | 42 | -16.0% | 39 | 74 | 100 | 110 | 100 | 89 | 88 | 56 | 43.6% | 0.78 | 1.48 | 2.38 | 2.62 | 2.38 | 2.12 | 2.10 | 1.33 | 70.9% | | | | |
| 1 | Boston, MA | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 0.0% | 30 | 28 | 29 | 21 | 24 | 20 | 14 | 18 | -40.0% | 1.50 | 1.40 | 1.45 | 1.05 | 1.20 | 1.00 | 0.70 | 0.90 | -40.0% | | | | |
| 1 | Boston Women | | | | | 8 | 8 | 8 | 7 | | | | | 4 | 10 | 9 | 3 | | | | | 0.50 | 1.25 | 1.13 | 0.43 | | | | | | |
| 1 | Northampton, MA | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 0.0% | 24 | 19 | 29 | 23 | 29 | 26 | 27 | 25 | 4.2% | 1.50 | 1.19 | 1.81 | 1.44 | 1.81 | 1.63 | 1.69 | 1.56 | 4.2% | | | | |
| 2 | Albany, NY | 11 | 11 | 14 | 14 | 14 | 11 | 11 | 0.0% | 17 | 13 | 16 | 28 | 25 | 25 | 19 | 25 | 47.1% | 1.55 | 1.18 | 1.14 | 2.00 | 1.79 | 2.27 | 1.73 | 2.27 | 47.1% | | | | |
| 3 | Lyons, NJ | | | | 12 | 12 | 12 | 12 | 12 | | | | 1 | 12 | 9 | 18 | 14 | | | | 0.08 | 1.00 | 0.75 | 1.50 | 1.17 | | | | | | |
| 4 | Lebanon, PA | 10 | 10 | 10 | 10 | 20 | 20 | 20 | 20 | 100.0% | 16 | 18 | 23 | 18 | 20 | 35 | 45 | 36 | 125.0% | 1.60 | 1.80 | 2.30 | 1.80 | 1.00 | 1.75 | 2.25 | 1.80 | 12.5% | | | |
| 4 | Pittsburgh, PA | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 0.0% | 21 | 21 | 20 | 34 | 17 | 24 | 19 | 22 | 4.8% | 1.75 | 1.75 | 1.67 | 2.83 | 1.42 | 2.00 | 1.58 | 1.83 | 4.8% | | | | |
| 5 | Perry Point, MD††† | | | | | | | | 23 | | | | | | | | 1 | | | | | | | | na | | | | | | |
| 6 | Hampton, VA | 26 | 26 | 26 | 26 | 21 | 21 | 21 | 21 | -19.2% | 34 | 56 | 52 | 55 | 37 | 35 | 33 | 42 | 23.5% | 1.31 | 2.15 | 2.00 | 2.12 | 1.76 | 1.67 | 1.57 | 2.00 | 52.9% | | | |
| 7 | Atlanta, GA | 6 | 6 | 12 | 12 | 12 | 12 | 12 | 12 | 100.0% | 3 | 4 | 8 | 11 | 14 | 14 | 3 | 13 | 333.3% | 0.50 | 0.67 | 0.67 | 0.92 | 1.17 | 1.17 | 0.25 | 1.08 | 116.7% | | | |
| 8 | Gainesville, FL | | | | | | 7 | 7 | 7 | | | | | | 9 | 19 | 17 | | | | | | 1.29 | 2.71 | 2.43 | | | | | | |
| 10 | Cleveland, OH | | 20 | 25 | 25 | 25 | 25 | 25 | 25 | | | 25 | 57 | 49 | 55 | 48 | 39 | 52 | | | 1.25 | 2.28 | 1.96 | 2.20 | 1.92 | 1.56 | 2.08 | | | | |
| 11 | Battle Creek, MI | 12 | 17 | 17 | 9 | 9 | 9 | 9 | 9 | -25.0% | 31 | 31 | 38 | 30 | 19 | 14 | 14 | 22 | -29.0% | 2.58 | 1.82 | 2.24 | 3.33 | 2.11 | 1.56 | 1.56 | 2.44 | -5.4% | | | |
| 11 | Danville, IL | | | | | | | 6 | 6 | | | | | | | | 16 | 11 | | | | | | 2.67 | 1.83 | | | | | | |
| 12 | Milwaukee, WI | | | | | | 10 | 10 | 10 | | | | | | 1 | 6 | 9 | | | | | | 0.10 | 0.60 | 0.90 | | | | | | |
| 12 | North Chicago, IL | 22 | 22 | 20 | 20 | 20 | 22 | 22 | 22 | 0.0% | 30 | 31 | 34 | 35 | 32 | 33 | 21 | 20 | -33.3% | 1.36 | 1.41 | 1.70 | 1.75 | 1.60 | 1.50 | 0.95 | 0.91 | -33.3% | | | |
| 12 | Tomah, WI | | | | | 10 | 10 | 10 | 10 | | | | | 14 | 25 | 21 | 21 | | | | | 1.40 | 2.50 | 2.10 | 2.10 | | | | | | |
| 14 | Knoxville, IA | 9 | 9 | program closed | | | | | | | | 21 | 13 | program closed | | | | | | | | 2.33 | 1.44 | program closed | | | | | | | |
| 15 | Kansas City, MO | 38 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | -21.1% | 41 | 50 | 51 | 29 | 25 | 14 | 16 | 18 | -56.1% | 1.08 | 1.67 | 1.70 | 0.97 | 0.83 | 0.47 | 0.53 | 0.60 | -44.4% | | | |
| 15 | Topeka, KS†††† | | | | | | | | | | 41 | 43 | 18 | 26 | 26 | 20 | 30 | 20 | -51.2% | | | | | | | | | | | | |
| 16 | Little Rock, AR | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 0.0% | 25 | 45 | 50 | 46 | 41 | 48 | 48 | 37 | 48.0% | 1.00 | 1.80 | 2.00 | 1.84 | 1.64 | 1.92 | 1.92 | 1.48 | 48.0% | | | | |
| 16 | Oklahoma City, OK | 27 | 25 | 20 | 20 | 20 | 20 | 20 | -25.9% | 30 | 22 | 23 | 28 | 24 | 38 | 41 | 44 | 46.7% | 1.11 | 0.88 | 1.15 | 1.40 | 1.20 | 1.90 | 2.05 | 2.20 | 98.0% | | | | |
| 17 | Bonham, TX††† | | | | | | | | 5 | | | | | | | | 0 | | | | | | | | na | | | | | | |
| 17 | Dallas, TX | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 19 | -5.0% | 23 | 29 | 17 | 25 | 22 | 35 | 32 | 23 | 0.0% | 1.15 | 1.45 | 0.85 | 1.25 | 1.10 | 1.75 | 1.60 | 1.21 | 5.3% | | | |
| 20 | American Lake, WA | | | 24 | 24 | 24 | 24 | 24 | 24 | | 35 | 28 | 9 | 18 | 29 | 31 | 38 | 60 | 71.4% | | | 0.38 | 0.75 | 1.21 | 1.29 | 1.58 | 2.50 | | | | |
| 21 | Palo Alto, CA | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 0.0% | 9 | 10 | 6 | 10 | 11 | 16 | 17 | 22 | 144.4% | 0.90 | 1.00 | 0.60 | 1.00 | 1.10 | 1.60 | 1.70 | 2.20 | 144.4% | | | | |
| 21 | San Francisco, CA | 5 | 11 | 11 | 11 | 11 | 11 | 11 | 120.0% | 2 | 14 | 16 | 17 | 25 | 9 | 18 | 11 | 450.0% | 0.40 | 1.27 | 1.45 | 1.55 | 2.27 | 0.82 | 1.64 | 1.00 | 150.0% | | | | |
| 23 | Fort Meade, SD | 10 | 10 | 10 | 10 | 10 | 8 | 8 | 8 | -20.0% | 11 | 19 | 14 | 11 | 12 | 16 | 14 | 16 | 45.5% | 1.10 | 1.90 | 1.40 | 1.10 | 1.20 | 2.00 | 1.75 | 2.00 | 81.8% | | | |
| National Total | | 329 | 350 | 364 | 368 | 391 | 405 | 411 | 437 | 32.8% | 442 | 549 | 592 | 599 | 592 | 622 | 665 | 658 | 48.9% | 1.34 | 1.57 | 1.63 | 1.63 | 1.51 | 1.54 | 1.62 | 1.51 | 12.1% | | | |
| Sites Oper. FY96-FY03 | | 320 | 321 | 315 | 307 | 312 | 309 | 309 | 308 | -3.8% | 386 | 484 | 526 | 531 | 477 | 491 | 469 | 450 | 16.6% | 1.21 | 1.51 | 1.67 | 1.73 | 1.53 | 1.59 | 1.52 | 1.46 | 21.1% | | | |

†Data on the number of beds are derived from the Annual Summary Results of the Psychosocial Residential Rehabilitation Program and reflect the number of beds at the end of the fiscal year

††Data on the number of discharges are derived from the CWT/TR monitoring system and reflect ALL discharges, including those discharges on veterans that were readmitted a second or third time.

†††Bonham opened August 2003 and had no discharges in FY03 and Perry Point opened in 2003 and had only one discharge in FY03. These sites were not included in the calculation of turnover rate.

†††† Some data on the Topeka CWT/TR program is missing from this table because it is not classified as a PR RTP program.

Table 1e. Cumulative Occupancy Rates in the CWT/TR Program by Site for FY02 and FY03†,††

| VISN | Site | Number of Operating Beds in FY2003 | Cummulative Occupancy Rate FY 2001 | Cummulative Occupancy Rate FY 2002 | Cummulative Occupancy Rate FY 2003 |
|----------------------|--------------------|---|---|---|---|
| 1 | Bedford, MA | 42 | 90.2% | 86.6% | 83.5% |
| 1 | Boston, MA | 20 | 81.0% | 82.0% | 85.0% |
| 1 | Boston, MA (women) | 7 | 53.3% | 52.9% | 49.5% |
| 1 | Northampton, MA | 16 | 79.2% | 95.3% | 91.6% |
| 2 | Albany, NY | 11 | 86.3% | 85.4% | 80.9% |
| 3 | Lyons, NJ | 12 | 93.4% | 92.9% | 96.6% |
| 4 | Lebanon, PA | 20 | 79.5% | 81.0% | 68.0% |
| 4 | Pittsburgh, PA | 12 | 98.2% | 98.7% | 97.5% |
| 6 | Hampton, VA | 21 | 65.2% | 71.2% | 86.9% |
| 7 | Atlanta, GA | 12 | 75.0% | 83.3% | 100.0% |
| 8 | Gainesville, FL | 7 | 44.9% | 91.2% | 88.0% |
| 10 | Cleveland, OH | 25 | 76.6% | 85.6% | 87.9% |
| 11 | Battle Creek, MI | 9 | 87.5% | 81.5% | 82.9% |
| 11 | Danville, IL | 6 | 0.0% | 80.3% | 85.0% |
| 12 | Milwaukee, WI | 10 | 29.4% | 74.6% | 73.3% |
| 12 | North Chicago, IL | 22 | 63.7% | 62.3% | 76.8% |
| 12 | Tomah, WI | 10 | 82.3% | 76.8% | 87.4% |
| 15 | Kansas City, MO | 30 | 70.2% | 52.0% | 41.6% |
| 15 | Topeka, KS ††† | | | | |
| 16 | Little Rock, AR | 25 | 77.0% | 84.7% | 81.7% |
| 16 | Oklahoma City, OK | 20 | 60.0% | 70.0% | 82.0% |
| 17 | Dallas, TX | 19 | 84.0% | 81.5% | 91.0% |
| 20 | American Lake, WA | 24 | 78.0% | 78.0% | 86.9% |
| 21 | Palo Alto, CA | 10 | 104.0% | 91.0% | 88.0% |
| 21 | San Francisco, CA | 11 | 66.2% | 75.4% | 67.2% |
| 23 | Fort Meade, SD | 8 | 63.5% | 76.3% | 102.0% |
| Program Total | | 409 | 77.9% | 78.8% | 81.0% |
| Site Average | | 16 | 71.5% | 79.6% | 82.4% |
| Site S.D. | | 8 | 21.8% | 11.4% | 13.8% |

† Data on cumulative occupancy rates are derived from Gains and Losses (G & L) sheets submitted to Jamie Ploppert, Psychosocial Rehabilitation Services, VAHQ Mental Health.

†† Bonham, Hot Springs and Perry Point opened in August 2003 so are excluded from bed census rate.

††† Data on Topeka is excluded from this table because their CWT/TR program is not classified as a PR RTP and thus information on the G&L sheet is not available on cumulative occupancy rates.

Table 2. Veteran Admission Characteristics by Fiscal Year

| VETERAN CHARACTERISTICS | FY91 n=149 | FY92 n=274 | FY93 n=326 | FY94 n=365 | FY95 n=421 | FY96 n=541 | FY97 n=607 | FY98 n=648 | FY99 n=580 | FY00 n=611 | FY01 n=651 | FY02 n=637 | FY03 n=670 |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| SOCIODEMOGRAPHIC | | | | | | | | | | | | | |
| Age (years) | | | | | | | | | | | | | |
| mean | 41.1 | 40.9 | 41.1 | 40.2 | 40.6 | 43.2 | 43.4 | 43.9 | 44.5 | 45.2 | 45.6 | 46.4 | 46.7 |
| S.D. | 7.4 | 7.0 | 7.0 | 6.9 | 6.7 | 7.2 | 6.9 | 6.7 | 6.8 | 6.5 | 6.7 | 6.5 | 6.6 |
| Gender | | | | | | | | | | | | | |
| Males | 99.3% | 98.5% | 96.3% | 97.3% | 96.9% | 98.2% | 97.0% | 97.5% | 96.2% | 94.8% | 95.2% | 95.3% | 96.3% |
| Females | 0.7% | 1.5% | 3.7% | 2.7% | 3.1% | 1.9% | 3.0% | 2.5% | 3.8% | 5.2% | 4.8% | 4.7% | 3.7% |
| Ethnicity | | | | | | | | | | | | | |
| White | 56.4% | 49.5% | 54.9% | 49.3% | 43.9% | 47.9% | 45.5% | 45.5% | 48.5% | 46.6% | 46.1% | 49.4% | 46.7% |
| African American | 40.3% | 45.4% | 39.6% | 46.9% | 50.1% | 47.0% | 48.8% | 49.4% | 46.6% | 47.9% | 47.2% | 46.4% | 47.6% |
| Hispanic | 2.0% | 1.5% | 2.5% | 2.2% | 2.9% | 2.2% | 2.2% | 3.4% | 3.5% | 2.3% | 3.4% | 1.4% | 2.3% |
| Other | 1.3% | 3.7% | 3.1% | 1.6% | 3.1% | 3.0% | 3.5% | 1.7% | 1.4% | 3.3% | 3.4% | 2.9% | 3.5% |
| Marital status | | | | | | | | | | | | | |
| married | 3.4% | 3.3% | 4.3% | 3.3% | 3.6% | 2.8% | 3.0% | 2.2% | 4.9% | 3.2% | 3.7% | 3.5% | 4.3% |
| separated/widowed/divorced | 70.5% | 63.9% | 68.1% | 69.2% | 63.7% | 71.8% | 66.7% | 66.7% | 63.1% | 66.2% | 65.7% | 68.2% | 67.3% |
| never married | 26.2% | 32.9% | 27.6% | 27.5% | 32.8% | 25.4% | 30.4% | 31.1% | 32.0% | 30.6% | 30.6% | 28.3% | 28.5% |
| Education | | | | | | | | | | | | | |
| < 12 years | 10.7% | 12.8% | 8.0% | 12.3% | 10.9% | 11.7% | 7.3% | 8.6% | 9.5% | 6.7% | 6.3% | 5.8% | 8.1% |
| 12 years | 53.0% | 48.5% | 54.0% | 50.4% | 51.3% | 49.4% | 52.4% | 51.4% | 51.2% | 49.8% | 53.3% | 50.6% | 52.2% |
| > 12 years | 36.2% | 38.7% | 38.0% | 37.3% | 37.8% | 39.0% | 40.4% | 40.0% | 39.3% | 43.5% | 40.4% | 43.6% | 39.7% |
| MILITARY SERVICE HISTORY | | | | | | | | | | | | | |
| Service Era | | | | | | | | | | | | | |
| Korean era | 6.7% | 2.2% | 3.1% | 0.9% | 1.2% | 0.6% | 0.2% | 0.3% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% |
| between Korean and Vietnam | 6.0% | 8.5% | 3.7% | 4.3% | 2.4% | 6.7% | 6.3% | 5.1% | 4.3% | 2.5% | 3.2% | 2.0% | 2.3% |
| Vietnam era | 66.4% | 61.0% | 63.9% | 57.1% | 47.8% | 52.6% | 49.6% | 47.1% | 45.0% | 49.9% | 43.3% | 45.7% | 41.2% |
| post Vietnam era | 20.8% | 28.3% | 29.3% | 35.2% | 46.1% | 36.9% | 40.5% | 41.5% | 44.8% | 43.4% | 46.4% | 46.5% | 49.7% |
| Persian Gulf era | 0.0% | 0.0% | 0.0% | 2.6% | 2.4% | 3.0% | 3.3% | 5.9% | 5.7% | 4.3% | 7.1% | 5.8% | 6.9% |
| other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.2% | 0.3% | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| EMPLOYMENT HISTORY | | | | | | | | | | | | | |
| Mean days worked in competitive employment past 30 days | 2.60 | 4.07 | 1.90 | 2.10 | 0.72 | 0.60 | 0.57 | 0.43 | 0.29 | 0.34 | 0.62 | 0.47 | 0.61 |
| Usual employment pattern past three years | | | | | | | | | | | | | |
| full-time regular | 59.7% | 56.2% | 56.4% | 58.2% | 55.3% | 51.9% | 46.0% | 49.1% | 47.4% | 53.9% | 55.5% | 55.6% | 60.4% |
| part-time | 21.5% | 23.0% | 17.2% | 21.2% | 23.8% | 28.3% | 27.7% | 29.0% | 34.1% | 28.2% | 28.6% | 25.8% | 22.9% |
| retired/disabled | 0.7% | 0.4% | 1.5% | 0.6% | 0.7% | 0.9% | 2.2% | 1.9% | 1.4% | 1.5% | 1.9% | 1.6% | 1.7% |
| unemployed | 16.1% | 17.2% | 22.4% | 17.3% | 16.9% | 15.7% | 21.3% | 17.4% | 12.3% | 13.6% | 9.9% | 12.1% | 10.3% |
| controlled environment | 1.3% | 2.6% | 2.2% | 1.7% | 3.3% | 2.4% | 2.6% | 2.5% | 4.5% | 2.6% | 3.9% | 3.6% | 4.2% |
| other | 0.7% | 0.7% | 0.3% | 1.1% | 0.0% | 0.7% | 0.2% | 0.2% | 0.4% | 0.2% | 0.3% | 1.3% | 0.5% |

Table 3. Veteran Admission Characteristics by Fiscal Year

| VETERAN CHARACTERISTICS | FY91 n=149 | FY92 n=274 | FY93 n=326 | FY94 n=365 | FY95 n=421 | FY96 n=541 | FY97 n=607 | FY98 n=648 | FY99 n=580 | FY00 n=611 | FY01 n=651 | FY02 n=637 | FY03 n=670 |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Usual occupation past three years | | | | | | | | | | | | | |
| higher executive, major professional | 0.7% | 0.7% | 0.0% | 0.3% | 0.7% | 0.6% | 1.0% | 1.1% | 0.4% | 0.7% | 0.8% | 1.1% | 0.3% |
| business manager, lesser professional | 0.0% | 0.4% | 2.5% | 0.6% | 1.0% | 2.2% | 2.2% | 2.2% | 1.6% | 3.5% | 1.9% | 3.5% | 2.3% |
| administrative personnel | 4.7% | 3.7% | 2.8% | 4.4% | 3.3% | 3.7% | 3.0% | 5.1% | 3.5% | 5.6% | 3.9% | 6.3% | 4.1% |
| clerical, sales, technician | 18.1% | 14.6% | 18.7% | 15.6% | 17.9% | 20.6% | 21.8% | 21.0% | 18.8% | 16.3% | 19.2% | 15.5% | 16.2% |
| skilled manual labor | 23.5% | 15.0% | 22.4% | 21.6% | 26.9% | 19.3% | 18.3% | 21.8% | 25.9% | 24.8% | 21.7% | 25.0% | 27.4% |
| semi-skilled labor, machine operator | 20.1% | 25.6% | 30.7% | 28.5% | 27.6% | 32.7% | 34.7% | 31.9% | 31.3% | 32.2% | 33.5% | 30.0% | 28.1% |
| unskilled labor/unemployed | 32.9% | 40.2% | 23.0% | 29.0% | 22.6% | 20.8% | 19.1% | 17.0% | 18.8% | 17.0% | 19.2% | 18.6% | 21.5% |
| INCOME AND BENEFIT HISTORY | | | | | | | | | | | | | |
| Income history | | | | | | | | | | | | | |
| mean earnings in competitive employment | | | | | | | | | | | | | |
| past 30 days | \$70.69 | \$71.58 | \$58.84 | \$65.15 | \$23.02 | \$17.25 | \$17.22 | \$21.90 | \$12.28 | \$17.21 | \$24.47 | \$26.97 | \$37.85 |
| total income all sources past 30 days† | \$274.29 | \$310.12 | \$295.15 | \$274.04 | \$315.59 | \$317.54 | \$414.10 | \$454.95 | \$449.36 | \$495.74 | \$515.36 | \$555.36 | \$467.84 |
| Benefit history | | | | | | | | | | | | | |
| receives any VA benefit | 18.8% | 17.5% | 17.5% | 16.2% | 10.2% | 12.9% | 12.4% | 12.0% | 13.5% | 15.4% | 15.8% | 14.6% | 13.6% |
| receives any VA or NonVA public disability | 22.2% | 21.5% | 20.3% | 17.5% | 11.9% | 17.0% | 15.3% | 15.0% | 16.7% | 19.3% | 19.2% | 17.0% | 14.9% |
| RESIDENTIAL HISTORY | | | | | | | | | | | | | |
| Housing history past 3 months | | | | | | | | | | | | | |
| days housed | 33.4 | 30.4 | 32.8 | 33.7 | 29.6 | 30.5 | 29.5 | 27.2 | 25.8 | 28.0 | 26.8 | 26.8 | 28.8 |
| days institutionalized | 47.9 | 52.0 | 46.1 | 44.0 | 45.4 | 46.7 | 51.7 | 53.7 | 56.0 | 53.4 | 54.9 | 54.5 | 52.9 |
| days homeless | 6.7 | 5.1 | 7.8 | 10.0 | 12.3 | 11.5 | 8.3 | 9.2 | 8.2 | 9.0 | 8.2 | 9.1 | 8.5 |
| housing index† | 114.7 | 112.8 | 111.7 | 113.8 | 113.8 | 118.3 | 119.1 | 117.1 | 115.6 | 118.3 | 116.8 | 117.2 | 118.7 |
| Ever homeless in lifetime | 67.8% | 73.7% | 74.9% | 74.0% | 78.4% | 81.7% | 78.4% | 85.8% | 84.8% | 83.6% | 83.4% | 85.4% | 82.9% |
| Homeless when last living in the community | 45.6% | 37.2% | 42.9% | 48.8% | 53.4% | 54.5% | 48.9% | 60.2% | 64.3% | 56.8% | 57.5% | 62.6% | 59.0% |
| Length of time homeless when last living in the community | | | | | | | | | | | | | |
| not homeless | 54.4% | 62.8% | 57.1% | 51.2% | 46.5% | 45.3% | 51.0% | 39.8% | 35.7% | 43.2% | 42.6% | 37.4% | 41.0% |
| <1 month | 11.4% | 14.2% | 10.7% | 12.1% | 13.1% | 12.4% | 16.5% | 15.3% | 17.2% | 14.4% | 13.8% | 17.3% | 14.3% |
| 1-5 months | 20.8% | 16.1% | 16.9% | 20.3% | 18.9% | 18.1% | 18.3% | 20.8% | 24.3% | 20.5% | 22.1% | 21.8% | 21.2% |
| 6-11 months | 4.0% | 2.2% | 7.1% | 7.4% | 10.0% | 9.1% | 4.1% | 9.1% | 8.8% | 8.2% | 9.7% | 9.4% | 9.1% |
| 12-23 months | 2.0% | 2.2% | 5.5% | 3.3% | 2.9% | 5.9% | 2.5% | 6.5% | 5.9% | 4.9% | 5.5% | 5.8% | 5.7% |
| >23 months | 7.4% | 2.6% | 2.8% | 5.8% | 8.6% | 8.9% | 7.6% | 8.5% | 7.6% | 8.4% | 6.1% | 8.0% | 8.5% |
| MENTAL HEALTH STATUS | | | | | | | | | | | | | |
| Substance abuse symptomatology | | | | | | | | | | | | | |
| ASI index for alcohol problems†, †† | 0.34 | 0.33 | 0.36 | 0.31 | 0.27 | 0.24 | 0.25 | 0.25 | 0.25 | 0.25 | 0.26 | 0.25 | 0.24 |
| ASI index for drug problems†, †† | 0.10 | 0.14 | 0.15 | 0.18 | 0.17 | 0.16 | 0.16 | 0.15 | 0.17 | 0.16 | 0.16 | 0.16 | 0.15 |
| Craving scale for alcohol and/or drugs† | 2.36 | 2.29 | 2.40 | 2.26 | 2.28 | 2.21 | 2.10 | 2.07 | 2.16 | 2.10 | 2.15 | 2.01 | 1.93 |

† see Appendix A for definition of measure.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

Table 4. Veteran Admission Characteristics by Fiscal Year

| VETERAN CHARACTERISTICS | FY91 n=149 | FY92 n=274 | FY93 n=326 | FY94 n=365 | FY95 n=421 | FY96 n=541 | FY97 n=607 | FY98 n=648 | FY99 n=580 | FY00 n=611 | FY01 n=651 | FY02 n=637 | FY03 n=670 |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Self-reported substance use history | | | | | | | | | | | | | |
| Days since last used substances among veterans with a drug and/or alcohol abuse/dependency diagnosis | 156.9 | 187.7 | 158.0 | 140.8 | 156.9 | 153.3 | 157.6 | 225.8 | 222.7 | 238.2 | 239.1 | 279.8 | 234.3 |
| Usual ounces of alcohol drunk in a day†† | 19.3 | 16.1 | 19.1 | 15.1 | 12.9 | 12.8 | 13.9 | 14.5 | 14.0 | 13.0 | 13.0 | 12.6 | 11.8 |
| Most ounces of alcohol drunk in a day†† | 29.7 | 27.8 | 29.9 | 24.4 | 21.4 | 21.0 | 22.2 | 23.4 | 22.9 | 20.4 | 21.5 | 19.7 | 19.0 |
| Used alcohol at least once last 30 days in community | 73.8% | 73.7% | 77.0% | 72.1% | 63.0% | 66.5% | 71.2% | 75.2% | 74.0% | 71.9% | 68.5% | 69.5% | 66.6% |
| Used drugs at least once last 30 days in community | 34.9% | 48.5% | 45.4% | 54.5% | 52.6% | 51.5% | 55.1% | 57.4% | 61.2% | 60.0% | 58.5% | 55.8% | 56.1% |
| Used alcohol and/or drugs last 30 days in community | 77.2% | 80.3% | 82.2% | 79.7% | 74.4% | 77.1% | 80.8% | 86.4% | 86.4% | 85.3% | 81.7% | 82.1% | 79.3% |
| Years of alcohol abuse | 14.6 | 14.4 | 14.2 | 12.6 | 14.1 | 16.0 | 16.3 | 17.7 | 17.5 | 17.9 | 18.0 | 18.1 | 19.1 |
| Longest period of sobriety (years) | 1.2 | 1.4 | 1.5 | 1.4 | 1.5 | 1.6 | 1.8 | 1.8 | 1.8 | 2.2 | 2.1 | 2.2 | 2.3 |
| Veterans' perception of: | | | | | | | | | | | | | |
| a current alcohol problem | 76.5% | 65.7% | 70.3% | 67.4% | 66.0% | 63.2% | 65.7% | 64.9% | 61.3% | 61.9% | 61.3% | 60.2% | 60.0% |
| a current drug problem | 36.3% | 44.9% | 44.5% | 53.2% | 55.8% | 56.8% | 52.8% | 48.4% | 53.5% | 51.5% | 50.9% | 48.6% | 50.3% |
| Psychiatric symptomatology | | | | | | | | | | | | | |
| ASI index for psychiatric problems | 0.16 | 0.17 | 0.20 | 0.23 | 0.23 | 0.25 | 0.21 | 0.20 | 0.20 | 0.23 | 0.21 | 0.23 | 0.21 |
| Suicide attempt in lifetime | 24.2% | 21.5% | 23.6% | 28.5% | 28.3% | 26.6% | 28.4% | 25.5% | 28.4% | 32.3% | 28.0% | 26.6% | 27.0% |
| Clinical Psychiatric Diagnoses | | | | | | | | | | | | | |
| Alcohol abuse/dependency | 89.3% | 84.7% | 84.4% | 81.4% | 85.0% | 82.4% | 83.5% | 87.5% | 85.8% | 83.4% | 83.2% | 83.8% | 81.3% |
| Drug abuse/dependency | 45.6% | 59.1% | 59.2% | 67.7% | 72.7% | 70.6% | 68.3% | 70.1% | 69.9% | 73.1% | 72.4% | 72.3% | 68.8% |
| Personality disorder | 9.4% | 7.7% | 6.4% | 14.3% | 9.7% | 14.6% | 13.3% | 13.0% | 16.4% | 14.1% | 13.7% | 17.4% | 17.5% |
| PTSD from combat | 12.1% | 8.4% | 8.6% | 6.0% | 6.2% | 8.0% | 9.8% | 11.1% | 11.2% | 14.0% | 11.3% | 14.9% | 12.3% |
| Affective disorder | 6.7% | 9.5% | 6.1% | 6.0% | 8.6% | 17.0% | 14.9% | 19.8% | 21.5% | 22.1% | 23.6% | 29.0% | 26.4% |
| Adjustment disorder | 2.7% | 3.7% | 2.5% | 6.0% | 3.8% | 3.0% | 2.2% | 4.0% | 2.9% | 2.5% | 2.3% | 3.0% | 4.2% |
| Non-PTSD anxiety disorder | 0.7% | 3.7% | 3.1% | 4.4% | 2.4% | 4.8% | 3.8% | 5.3% | 7.9% | 7.4% | 8.1% | 10.7% | 11.0% |
| Bipolar disorder | 2.0% | 1.5% | 4.6% | 2.7% | 2.1% | 4.6% | 4.3% | 5.9% | 5.4% | 6.9% | 8.0% | 9.3% | 10.6% |
| Schizophrenia | 0.7% | 1.5% | 0.9% | 0.3% | 1.9% | 2.0% | 2.2% | 1.7% | 2.4% | 1.8% | 1.4% | 3.1% | 1.3% |
| Other psychotic disorder | 0.0% | 0.7% | 0.3% | 0.6% | 1.2% | 1.3% | 1.7% | 0.8% | 0.5% | 2.1% | 1.7% | 2.0% | 1.6% |
| Summary of clinical psychiatric disorders | | | | | | | | | | | | | |
| Any mental health disorder | 100.0% | 100.0% | 99.7% | 99.5% | 99.3% | 99.5% | 99.8% | 99.9% | 99.8% | 100.0% | 99.5% | 100.0% | 99.1% |
| Any substance abuse/dependency disorder | 98.0% | 97.8% | 98.2% | 94.5% | 97.2% | 97.0% | 98.4% | 98.3% | 99.0% | 96.6% | 96.6% | 96.7% | 94.9% |
| Serious mental illness † | 20.1% | 21.9% | 20.3% | 17.3% | 20.0% | 29.4% | 29.4% | 34.0% | 35.5% | 39.6% | 41.2% | 47.7% | 43.7% |
| Dually diagnosed † | 19.5% | 20.1% | 19.0% | 15.1% | 18.1% | 27.4% | 28.0% | 32.6% | 34.7% | 36.3% | 38.3% | 44.4% | 39.6% |

† see Appendix A for definition of measure.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

Table 5. Veteran Admission Characteristics by Fiscal Year

| VETERAN CHARACTERISTICS | FY91 n=149 | FY92 n=274 | FY93 n=326 | FY94 n=365 | FY95 n=421 | FY96 n=541 | FY97 n=607 | FY98 n=648 | FY99 n=580 | FY00 n=611 | FY01 n=651 | FY02 n=637 | FY03 n=670 |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| HEALTH CARE UTILIZATION | | | | | | | | | | | | | |
| Lifetime hospitalization history (self-reported) | | | | | | | | | | | | | |
| for alcohol problems | 85.9% | 71.9% | 75.2% | 66.0% | 71.3% | 73.2% | 75.6% | 79.2% | 85.2% | 76.8% | 77.2% | 76.9% | 74.6% |
| for drug problems | 37.6% | 50.0% | 49.4% | 60.0% | 61.8% | 60.1% | 65.1% | 62.7% | 66.3% | 65.8% | 63.9% | 65.4% | 64.1% |
| for emotional problems | 31.5% | 36.1% | 29.8% | 32.3% | 29.7% | 31.1% | 35.6% | 36.3% | 35.0% | 37.0% | 38.9% | 38.4% | 35.9% |
| for medical problems | 30.1% | 33.5% | 28.0% | 34.4% | 47.5% | 57.4% | 64.8% | 68.1% | 65.9% | 67.8% | 67.8% | 63.7% | 62.3% |
| Outpatient treatment past 3 months (self-reported) | | | | | | | | | | | | | |
| substance abuse visits (VA and non-VA) | 3.8 | 4.4 | 4.6 | 3.4 | 3.0 | 2.8 | 2.7 | 3.0 | 3.2 | 3.2 | 4.8 | 4.1 | 4.8 |
| psychiatric visits (VA and non-VA) | 0.4 | 1.0 | 1.1 | 0.9 | 1.3 | 0.9 | 1.5 | 1.3 | 1.8 | 1.9 | 2.4 | 2.3 | 2.3 |
| medical visits (VA and non-VA) | 0.7 | 1.0 | 1.0 | 0.9 | 1.0 | 0.9 | 1.0 | 0.9 | 1.1 | 1.1 | 1.3 | 1.7 | 1.4 |
| VA visits | 4.0 | 5.7 | 6.3 | 4.7 | 4.6 | 3.9 | 4.3 | 3.8 | 5.1 | 5.6 | 7.5 | 7.6 | 7.8 |
| non-VA visits | 1.0 | 0.6 | 0.4 | 0.4 | 0.8 | 0.7 | 0.9 | 1.4 | 1.0 | 0.6 | 0.9 | 0.5 | 0.6 |
| VA and non-VA visits | 4.9 | 6.3 | 6.8 | 5.1 | 5.4 | 4.5 | 5.2 | 5.2 | 6.1 | 6.2 | 8.5 | 8.1 | 8.5 |
| AA/NA meetings attended | 10.4 | 15.4 | 16.0 | 12.2 | 16.8 | 15.4 | 18.5 | 17.7 | 18.8 | 18.3 | 19.2 | 19.9 | 19.4 |
| SOCIAL ADJUSTMENT | | | | | | | | | | | | | |
| Social network scale† | 10.3 | 10.2 | 10.8 | 11.5 | 12.0 | 11.8 | 12.2 | 11.3 | 11.5 | 11.7 | 11.9 | 10.9 | 10.7 |
| Social contact scale† | 12.4 | 11.2 | 12.2 | 12.3 | 12.6 | 12.4 | 12.6 | 11.9 | 12.0 | 12.5 | 12.4 | 11.5 | 11.2 |
| LEGAL STATUS | | | | | | | | | | | | | |
| Currently on probation or parole | 8.1% | 15.0% | 18.4% | 16.2% | 21.9% | 18.0% | 20.0% | 19.1% | 22.2% | 21.8% | 22.6% | 26.4% | 17.5% |
| Ever incarcerated in lifetime | 77.4% | 72.3% | 75.2% | 75.6% | 75.1% | 71.4% | 77.3% | 75.8% | 76.9% | 80.7% | 74.0% | 76.9% | 74.8% |

† See Appendix A for definition of measure.

Table 6. Program Participation by Fiscal Year †

| Discharge Status | FY91 n=79 | FY92 n=196 | FY93 n=295 | FY94 n=349 | FY95 n=409 | FY96 n=483 | FY97 n=572 | FY98 n=576 | FY99 n=591 | FY00 n=587 | FY01 n=606 | FY02 n=616 | FY03 n=605† |
|--|----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|------------------------|
| Length of Stay (days) | | | | | | | | | | | | | |
| Mean | 83.9 | 148.8 | 178.0 | 184.2 | 176.3 | 168.5 | 174.6 | 165.5 | 176.0 | 160.5 | 157.9 | 171.0 | 172.5 |
| S.D. | 54.3 | 112.2 | 152.3 | 151.5 | 151.9 | 145.2 | 128.9 | 121.8 | 130.5 | 129.5 | 124.0 | 121.2 | 116.4 |
| Program Participation | | | | | | | | | | | | | |
| Average hours worked per week | 30.2 | 31.9 | 31.5 | 32.1 | 32.6 | 32.6 | 32.83 | 33.04 | 33.32 | 31.92 | 32.76 | 32.41 | 32.55 |
| Average earnings per week | \$120.33 | \$148.12 | \$156.66 | \$158.90 | \$165.69 | \$170.52 | \$181.58 | \$196.00 | \$204.33 | \$198.31 | \$209.37 | \$210.84 | \$213.85 |
| Average rent paid per month (30 day)†† | n.a | \$130.50 | \$147.00 | \$161.40 | \$175.80 | \$184.80 | \$186.00 | \$199.20 | \$196.20 | \$202.80 | \$212.40 | \$205.20 | \$208.50 |
| Average # of toxicology screens per week | 0.69 | 0.93 | 0.80 | 0.80 | 0.96 | 1.07 | 1.19 | 1.26 | 1.26 | 1.40 | 1.47 | 1.40 | 1.19 |
| Average # AA/NA mtgs attended per week | 1.40 | 1.83 | 1.85 | 2.22 | 2.17 | 2.54 | 2.35 | 2.45 | 2.59 | 2.59 | 2.59 | 2.66 | 2.52 |
| Mode of Discharge | | | | | | | | | | | | | |
| Successful completion | 26.6% | 45.4% | 45.1% | 40.7% | 45.0% | 46.8% | 49.7% | 52.5% | 59.4% | 50.2% | 47.4% | 51.1% | 49.6% |
| Asked to leave | 29.1% | 34.7% | 28.5% | 28.7% | 30.3% | 30.8% | 28.9% | 29.7% | 23.9% | 30.9% | 31.9% | 30.5% | 28.1% |
| Left prematurely | 20.3% | 13.3% | 14.2% | 17.8% | 13.9% | 14.6% | 18.0% | 14.3% | 15.2% | 15.9% | 18.7% | 15.9% | 18.0% |
| Other | 24.1% | 6.6% | 12.2% | 12.9% | 10.8% | 7.9% | 3.3% | 3.5% | 1.5% | 3.1% | 2.2% | 2.4% | 4.3% |
| Living situation at discharge | | | | | | | | | | | | | |
| Housed (apartment, room or house) | 57.0% | 63.3% | 61.7% | 65.9% | 71.2% | 67.2% | 71.3% | 68.1% | 73.9% | 68.7% | 72.4% | 74.0% | 75.7% |
| Institutionalized | 17.7% | 11.7% | 14.2% | 14.0% | 10.0% | 15.6% | 12.2% | 18.1% | 10.8% | 11.8% | 11.1% | 9.7% | 9.1% |
| Employment situation at discharge | | | | | | | | | | | | | |
| Competitively employed | 28.6% | 44.6% | 38.6% | 39.5% | 36.2% | 35.8% | 36.7% | 38.2% | 44.3% | 43.4% | 43.2% | 40.6% | 39.8% |
| VA's CWT | 6.5% | 7.2% | 12.2% | 15.5% | 21.5% | 24.5% | 23.5% | 23.0% | 20.5% | 19.6% | 14.6% | 14.2% | 17.2% |

†Discharges are counted for the veterans' first admission only.

†† Veterans did not begin paying rent until September 1, 1991 as authorized by Public Law 102-86.

Table 7. Veteran Satisfaction; Community Oriented Programs Environment Scale (COPES) Subscale Means by Fiscal Year and Comparison with Normative Sample†

| SUBSCALE MEANS†† | FY91 n=123 | FY92 n=238 | FY93 n=275 | FY94 n=301 | FY95 n=350 | FY96 n=437 | FY97 n=485 | FY98 n=524 | FY99 n=371 | FY00 n=408 | FY01 n=436 | FY02 n=495 | FY03 n=537 | American Normative Sample† | |
|--------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------------------------|------|
| | | | | | | | | | | | | | | Mean | S.D. |
| Relationship Dimensions | | | | | | | | | | | | | | | |
| Involvement | 3.03 | 3.05 | 3.13 | 3.15 | 3.24 | 3.19 | 3.22 | 3.40 | 3.40 | 3.43 | 3.39 | 3.45 | 3.41 | 2.71 | 0.58 |
| Support | 3.21 | 3.00 | 3.14 | 3.21 | 3.25 | 3.32 | 3.26 | 3.33 | 3.27 | 3.45 | 3.40 | 3.37 | 3.39 | 2.76 | 0.67 |
| Spontaneity | 2.41 | 2.03 | 2.08 | 1.99 | 2.01 | 2.11 | 1.86 | 1.90 | 1.98 | 2.05 | 2.01 | 1.93 | 1.96 | 2.11 | 0.64 |
| Personal Growth Dimensions | | | | | | | | | | | | | | | |
| Autonomy | 2.01 | 1.80 | 1.83 | 1.88 | 1.88 | 1.96 | 1.87 | 1.96 | 1.97 | 2.05 | 2.06 | 1.99 | 2.04 | 1.97 | 0.63 |
| Practical Orientation | 2.91 | 2.96 | 2.93 | 3.06 | 3.24 | 3.18 | 3.16 | 3.24 | 3.26 | 3.34 | 3.31 | 3.35 | 3.28 | 2.26 | 0.68 |
| Personal Problem Orientation | 2.11 | 2.13 | 1.95 | 2.21 | 2.32 | 2.39 | 2.28 | 2.38 | 2.34 | 2.43 | 2.35 | 2.23 | 2.15 | 1.82 | 0.74 |
| Anger and Aggression | 1.38 | 1.31 | 1.40 | 1.33 | 1.34 | 1.36 | 1.45 | 1.37 | 1.36 | 1.31 | 1.30 | 1.24 | 1.27 | 1.66 | 0.88 |
| System Maintenance Dimensions | | | | | | | | | | | | | | | |
| Order and Organization | 3.24 | 3.13 | 3.14 | 3.22 | 3.32 | 3.35 | 3.32 | 3.45 | 3.44 | 3.53 | 3.50 | 3.51 | 3.55 | 2.97 | 0.69 |
| Program Clarity | 3.42 | 3.35 | 3.39 | 3.47 | 3.53 | 3.55 | 3.54 | 3.62 | 3.62 | 3.65 | 3.70 | 3.67 | 3.64 | 3.05 | 0.55 |
| Staff Control | 2.79 | 2.96 | 2.97 | 3.14 | 3.08 | 3.20 | 3.16 | 3.17 | 3.13 | 3.20 | 3.22 | 3.16 | 3.13 | 2.26 | 0.63 |
| COPES Index††† | 2.79 | 2.72 | 2.73 | 2.81 | 2.87 | 2.91 | 2.85 | 2.94 | 2.93 | 3.01 | 2.99 | 2.96 | 2.95 | n.a. | n.a. |

† Normative sample consists of 54 programs and 779 clients who were receiving treatment in programs that are alternatives to hospitalization (e.g., programs administered by DVA, state, county, psychiatric and general hospitals and private organizations).

†† Subscale means range from 0-4.

††† See Appendix A for definition of measure.

Community-Oriented Programs Environment Scale (COPES):Description of Subscales††††

Relationship Dimensions

Involvement - measures how active veterans are in the day-to-day functioning of their program.

Support - measures how much veterans help and support each other; how supportive the staff is toward veterans.

Spontaneity - measures how much the program encourages the open expression of feelings by veterans and staff.

Treatment Dimensions

Autonomy - measures how self-sufficient and independent veterans are in decision-making and how much they are encouraged to take leadership in the program.

Practical Orientation - measures the degree to which veterans learn skills and are prepared for release from the program.

Personal Problem Orientation - measures extent to which veterans are encouraged to understand their feelings and personal problems.

Anger and Aggression - measures how much veterans argue with each other and staff; are openly angry, and display other aggressive behavior.

System Maintenance Dimensions

Order and Organization - measures how important order and organization are in the program.

Program Clarity - measures the extent to which veterans know what to expect in the day-to-day routine of the program and the explicitness of program rules and regulations.

Staff Control - measures the extent to which the staff uses measures to keep veterans under necessary controls.

†††† Moos, R. Community-Oriented Programs Environment Scale Manual. Palo Alto, CA: Consulting Psychologists Press, Inc., 1988, page 2.

Table 8. Veteran Satisfaction; Work Environment Scale (WES) Subscale Means by Fiscal Year and Comparison with Normative Sample†

| SUBSCALE MEANS†† | FY91 n=122 | FY92 n=239 | FY93 n=275 | FY94 n=300 | FY95 n=350 | FY96 n=437 | FY97 n=485 | FY98 n=524 | FY99 n=371 | FY00 n=408 | FY01 n=436 | FY02 n=495 | FY03 n=537 | Healthcare Work Group Normative Sample† | |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---|-------------|
| | | | | | | | | | | | | | | Mean | S.D. |
| Relationship Dimensions | | | | | | | | | | | | | | | |
| Involvement | 5.67 | 5.62 | 5.66 | 5.60 | 5.89 | 5.94 | 6.02 | 6.11 | 6.30 | 6.12 | 6.38 | 6.21 | 6.38 | 5.56 | 1.54 |
| Peer Cohesion | 6.17 | 5.83 | 5.94 | 5.84 | 5.84 | 5.95 | 6.00 | 5.82 | 5.94 | 5.93 | 6.11 | 6.00 | 6.02 | 5.22 | 1.40 |
| Supervisor Support | 6.37 | 6.08 | 6.09 | 5.96 | 6.16 | 6.19 | 6.34 | 6.22 | 6.13 | 6.26 | 6.31 | 6.25 | 6.33 | 4.99 | 1.40 |
| Personal Growth Dimensions | | | | | | | | | | | | | | | |
| Autonomy | 5.50 | 5.15 | 5.37 | 5.14 | 5.44 | 5.58 | 5.55 | 5.63 | 5.58 | 5.67 | 5.81 | 5.77 | 5.81 | 4.98 | 1.46 |
| Task Orientation | 6.98 | 6.98 | 7.03 | 7.05 | 7.06 | 7.31 | 7.05 | 7.17 | 7.34 | 7.20 | 7.40 | 7.06 | 7.27 | 5.63 | 1.31 |
| Work Pressure | 3.25 | 3.30 | 3.12 | 3.25 | 3.20 | 3.22 | 2.93 | 3.15 | 3.02 | 3.11 | 2.81 | 2.92 | 2.73 | 4.87 | 1.57 |
| System Maintenance and System Change Dimensions | | | | | | | | | | | | | | | |
| Clarity | 6.75 | 6.69 | 6.71 | 6.76 | 6.85 | 7.07 | 7.10 | 7.02 | 7.32 | 7.25 | 7.44 | 7.20 | 7.37 | 4.44 | 1.41 |
| Control | 5.99 | 6.36 | 6.54 | 6.68 | 6.97 | 6.86 | 6.53 | 6.62 | 6.69 | 6.82 | 6.78 | 6.65 | 6.63 | 5.43 | 1.42 |
| Innovation | 4.29 | 4.11 | 4.09 | 3.65 | 3.98 | 3.89 | 3.87 | 3.96 | 4.11 | 4.02 | 3.97 | 3.93 | 3.79 | 4.37 | 1.82 |
| Physical Comfort | 5.48 | 5.55 | 5.63 | 5.78 | 6.08 | 6.16 | 6.09 | 6.26 | 6.41 | 6.33 | 6.45 | 6.50 | 6.52 | 3.72 | 1.28 |
| WES Index††† | 5.91 | 5.82 | 5.89 | 5.83 | 6.03 | 6.10 | 6.06 | 6.08 | 6.20 | 6.17 | 6.29 | 6.18 | 6.24 | n.a. | n.a. |

† Healthcare Work Group Normative Sample consists of 1,607 employees from four outpatient psychiatric clinics and groups of patient-care personnel; personnel not involved in patient care (e.g. janitors); and administrative and supervisory personnel from a community mental health center, a children's residential treatment center, two state hospitals, one VAMC, two long-term care facilities and four intensive care and general medical hospital units.

†† Subscale means range from 0-9.

††† See Appendix A for definition of measure.

Work Environment Scale (WES): Description of Subscales††††

Relationship Dimensions

Involvement - measures how veterans are concerned about and committed to their jobs.

Peer Cohesion - measures how much veterans are friendly and supportive of one another.

Supervisor Support - measures how much program staff are supportive of veterans and encourage veterans to be supportive of one another.

Personal Growth Dimensions

Autonomy - measures how veterans are encouraged to be independent and make their own decisions.

Task Orientation - measures the degree to which there is emphasis on planning, efficiency and completing tasks.

Work Pressure - measures the degree of pressure and time urgency is present in the job setting.

System Maintenance and System Change Dimensions

Clarity - measures the extent to which veterans know what to expect in the day-to-day job routine and the explicitness of the rules and politics.

Control - measures the extent to which the staff uses measures to keep veterans under necessary controls.

Innovation - measures the degree of variety, change and new approaches.

Physical Comfort - measures the extent to which the physical surroundings contribute to a pleasant work environment.

†††† Moos, R. Work Environment Scale Manual. Palo Alto, CA: Consulting Psychologists Press, Inc., 1986, page 2.

Table 9. Short-term Outcomes; Results of T-Test Analyses Among 435 Veterans Discharged During FY00 and FY01 and Re-Interviewed 3 Months after Discharge.

| Outcome Measures | Mean at Admission | Mean at the 3 Month Follow-up | % change | p value† |
|--|-------------------|-------------------------------|----------|----------|
| Health Status | | | | |
| Substance Abuse | | | | |
| ASI index for alcohol problems††† | 0.27 | 0.09 | -67.8% | 0.0001 |
| ASI index for drug problems††† | 0.17 | 0.04 | -76.2% | 0.0001 |
| Craving scale for alcohol/drugs†† | 2.06 | 0.98 | -52.7% | 0.0001 |
| Usual ounces of alcohol drunk in a day††† | 13.41 | 1.76 | -86.9% | 0.0001 |
| Most ounces of alcohol drunk in a day††† | 21.52 | 1.89 | -91.2% | 0.0001 |
| Mental Health | | | | |
| ASI index for psychiatric problems | 0.21 | 0.18 | -15.8% | 0.0102 |
| Medical | | | | |
| ASI index for medical problems | 0.26 | 0.22 | -15.6% | ns |
| Health Care Utilization Past 3 Months | | | | |
| VA outpatient visits | 5.90 | 7.54 | 27.8% | ns |
| Non-VA outpatient visits | 0.82 | 0.46 | -43.9% | 0.0079 |
| SA outpatient visits (VA and non-VA) | 3.73 | 3.68 | -1.3% | ns |
| Psychiatric outpatient visits (VA and non-VA) | 1.86 | 2.29 | 23.3% | ns |
| Medical outpatient visits (VA and non-VA) | 1.12 | 2.02 | 80.4% | 0.0008 |
| AA/NA visits | 18.07 | 20.34 | 12.6% | 0.0002 |
| Social Adjustment | | | | |
| Days in competitive employment past 30 days | 0.42 | 10.30 | 2375.5% | 0.0001 |
| Earnings in competitive employment past 30 day | \$12.11 | \$743.71 | 6041.3% | 0.0001 |
| Total income†† | \$505.56 | \$1,061.65 | 110.0% | 0.0001 |
| Social network scale†† | 12.61 | 14.11 | 11.9% | 0.0001 |
| Social contact scale†† | 13.01 | 16.22 | 24.7% | 0.0001 |
| Residential Status Past 3 Months | | | | |
| Days housed | 25.06 | 69.42 | 177.0% | 0.0001 |
| Days homeless | 9.15 | 5.39 | -41.1% | 0.0001 |
| Days institutionalized | 56.19 | 14.70 | -73.8% | 0.0001 |
| Housing index†† | 115.46 | 153.53 | 33.0% | 0.0001 |

† A p value of ns = not statistically significant.

†† See Appendix A for definition of measure.

††† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

Table 10. Number of Admissions by Site and by Fiscal Year †

| VISN SITE | | NUMBER OF ADMISSIONS | | | | | | | | | | | | | |
|----------------|-------------------|----------------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|---------------|---------------|---------------|---------------|---------------|-----------------|
| | | FY91 n=149 | FY92 n=274 | FY93 n=326 | FY94 n=365 | FY95 n=421 | FY96 n=541 | FY97 n=607 | FY98 n=648 | FY99 n=580 | FY00 n=611 | FY01 n=651 | FY02 n=637 | FY03 n=670 | Total n=6480 |
| 1 | Bedford, MA | | | | | 3 | 62 | 83 | 99 | 101 | 87 | 87 | 77 | 69 | 668 |
| 1 | Boston, MA | | 21 | 19 | 18 | 18 | 26 | 24 | 25 | 18 | 17 | 18 | 10 | 18 | 232 |
| 1 | Boston Women | | | | | | | | | | 6 | 9 | 6 | 5 | 26 |
| 1 | Northampton, MA | | 4 | 23 | 38 | 30 | 22 | 22 | 32 | 31 | 25 | 27 | 23 | 22 | 299 |
| 2 | Albany, NY | | 6 | 11 | 3 | 13 | 19 | 9 | 20 | 24 | 23 | 24 | 20 | 23 | 195 |
| 3 | Lyons, NJ | | | | | | | | | 7 | 12 | 15 | 17 | 15 | 66 |
| 4 | Lebanon, PA | | | | | 12 | 13 | 18 | 24 | 18 | 22 | 40 | 47 | 40 | 234 |
| 4 | Pittsburgh, PA | 2 | 12 | 21 | 15 | 22 | 15 | 21 | 20 | 30 | 21 | 23 | 20 | 21 | 243 |
| 5 | Perry Point, MD | | | | | | | | | | | | | 15 | 15 |
| 5 | Washington DC†† | | | | | 13 | 16 | 14 | program closed | | | | | | 43 |
| 6 | Hampton, VA | 24 | 41 | 37 | 31 | 33 | 39 | 61 | 54 | 47 | 39 | 36 | 38 | 39 | 519 |
| 7 | Atlanta, GA | | | | | 5 | 4 | 4 | 15 | 13 | 13 | 16 | 8 | 13 | 91 |
| 8 | Gainesville, FL | | | | | | | | | | | 14 | 22 | 15 | 51 |
| 10 | Cleveland, OH | | | | | | | 46 | 58 | 53 | 57 | 35 | 43 | 45 | 337 |
| 11 | Battle Creek, MI | | 15 | 22 | 26 | 27 | 29 | 35 | 32 | 21 | 18 | 18 | 12 | 21 | 276 |
| 11 | Danville, IL | | | | | | | | | | | | 20 | 9 | 29 |
| 12 | Milwaukee, WI | | | | | | | | | | | 7 | 9 | 5 | 21 |
| 12 | North Chicago, IL | 37 | 36 | 35 | 30 | 36 | 37 | 27 | 36 | 41 | 25 | 30 | 25 | 25 | 420 |
| 12 | Tomah, WI | | | | | | | | | | 23 | 24 | 19 | 20 | 86 |
| 14 | Knoxville, IA†† | 4 | 12 | 11 | 15 | 16 | 18 | 15 | program closed | | | | | | 91 |
| 15 | Kansas City, MO | | | | | 17 | 49 | 49 | 47 | 19 | 22 | 15 | 11 | 22 | 251 |
| 15 | Topeka, KS | 12 | 23 | 46 | 60 | 28 | 44 | 31 | 15 | 21 | 24 | 21 | 20 | 22 | 367 |
| 16 | Little Rock, AR | 26 | 26 | 27 | 26 | 26 | 26 | 51 | 49 | 41 | 44 | 51 | 41 | 46 | 480 |
| 16 | Oklahoma City, OK | | | | 22 | 31 | 36 | 12 | 35 | 18 | 26 | 35 | 34 | 44 | 293 |
| 17 | Bonham, TX | | | | | | | | | | | | | 2 | 2 |
| 17 | Dallas, TX | 4 | 12 | 21 | 34 | 28 | 22 | 22 | 26 | 20 | 28 | 33 | 32 | 19 | 301 |
| 20 | American Lake, WA | 20 | 30 | 24 | 28 | 39 | 42 | 22 | 17 | 21 | 32 | 34 | 40 | 56 | 405 |
| 21 | Palo Alto, CA | | 12 | 9 | 10 | 10 | 9 | 5 | 9 | 13 | 12 | 16 | 15 | 16 | 136 |
| 21 | San Francisco, CA | | | | | 4 | 5 | 17 | 19 | 16 | 20 | 17 | 15 | 8 | 121 |
| 23 | Fort Meade, SD | 20 | 24 | 20 | 9 | 10 | 8 | 19 | 16 | 7 | 15 | 6 | 13 | 15 | 182 |
| All Veterans | | 149 | 274 | 326 | 365 | 421 | 541 | 607 | 648 | 580 | 611 | 651 | 637 | 670 | 6480 |
| Site Average | | 16.6 | 19.6 | 23.3 | 24.3 | 20.0 | 25.8 | 27.6 | 32.4 | 27.6 | 26.6 | 26.0 | 24.5 | 23.9 | 216.0 |
| Site S.D. | | 11.2 | 10.7 | 10.0 | 13.6 | 10.7 | 15.2 | 19.1 | 20.5 | 20.4 | 16.9 | 16.5 | 15.6 | 16.0 | 168.0 |

† Table does not include readmissions.

†† Program closed.

Table 11. Number of Discharges by Site and by Fiscal Year †

| VISN SITE | | NUMBER OF DISCHARGES | | | | | | | | | | | | | |
|----------------|-------------------|----------------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|---------------|---------------|---------------|---------------|---------------|-----------------|
| | | FY91 n=79 | FY92 n=196 | FY93 n=295 | FY94 n=349 | FY95 n=409 | FY96 n=483 | FY97 n=585 | FY98 n=576 | FY99 n=591 | FY00 n=587 | FY01 n=606 | FY02 n=616 | FY03 n=605 | Total n=5977 |
| 1 | Bedford, MA | | | | | 1 | 38 | 74 | 91 | 97 | 92 | 84 | 82 | 48 | 607 |
| 1 | Boston, MA | | 10 | 13 | 19 | 17 | 28 | 26 | 21 | 20 | 22 | 15 | 12 | 15 | 218 |
| 1 | Boston Women | | | | | | | | | | 4 | 8 | 6 | 3 | 21 |
| 1 | Northampton, MA | | 2 | 14 | 39 | 30 | 23 | 19 | 29 | 23 | 29 | 24 | 22 | 24 | 278 |
| 2 | Albany, NY | | 1 | 7 | 3 | 15 | 16 | 12 | 16 | 27 | 24 | 23 | 19 | 25 | 188 |
| 3 | Lyons, NJ | | | | | | | | | 1 | 12 | 9 | 18 | 14 | 54 |
| 4 | Lebanon, PA | | | | | 2 | 16 | 18 | 23 | 18 | 21 | 34 | 45 | 35 | 212 |
| 4 | Pittsburgh, PA | 1 | 7 | 18 | 14 | 20 | 19 | 18 | 20 | 33 | 15 | 23 | 19 | 22 | 229 |
| 5 | Perry Point, MD | | | | | | | | | | | | | 1 | 1 |
| 5 | Washington DC†† | | | | | 4 | 20 | 13 | program closed | | | | | | 37 |
| 6 | Hampton, VA | 12 | 37 | 35 | 32 | 35 | 34 | 56 | 52 | 55 | 37 | 34 | 33 | 42 | 494 |
| 7 | Atlanta, GA | | | | | 2 | 3 | 4 | 8 | 11 | 14 | 13 | 2 | 12 | 69 |
| 8 | Gainesville, FL | | | | | | | | | | | 9 | 19 | 17 | 45 |
| 10 | Cleveland, OH | | | | | | | 25 | 57 | 49 | 51 | 46 | 33 | 45 | 306 |
| 11 | Battle Creek, MI | | 4 | 21 | 29 | 24 | 30 | 30 | 35 | 26 | 19 | 14 | 14 | 22 | 268 |
| 11 | Danville, IL | | | | | | | | | | | | 16 | 9 | 25 |
| 12 | Milwaukee, WI | | | | | | | | | | | 1 | 6 | 9 | 16 |
| 12 | North Chicago, IL | 18 | 34 | 35 | 33 | 31 | 30 | 31 | 34 | 35 | 32 | 34 | 22 | 20 | 389 |
| 12 | Tomah, WI | | | | | | | | | | 14 | 24 | 20 | 19 | 77 |
| 14 | Knoxville, IA†† | 1 | 10 | 11 | 11 | 18 | 21 | 13 | program closed | | | | | | 85 |
| 15 | Kansas City, MO | | | | | 6 | 41 | 47 | 46 | 25 | 20 | 12 | 12 | 14 | 223 |
| 15 | Topeka, KS | 9 | 19 | 41 | 55 | 35 | 35 | 38 | 16 | 22 | 23 | 17 | 24 | 18 | 352 |
| 16 | Little Rock, AR | 13 | 15 | 31 | 28 | 31 | 25 | 44 | 49 | 45 | 40 | 48 | 48 | 37 | 454 |
| 16 | Oklahoma City, OK | | | | 15 | 32 | 28 | 17 | 20 | 26 | 24 | 32 | 35 | 39 | 268 |
| 17 | Bonham, TX††† | | | | | | | | | | | | | 0 | 0 |
| 17 | Dallas, TX | | 8 | 19 | 24 | 36 | 21 | 29 | 16 | 25 | 22 | 35 | 30 | 21 | 286 |
| 20 | American Lake, WA | 9 | 23 | 21 | 28 | 47 | 35 | 28 | 8 | 15 | 26 | 29 | 35 | 55 | 359 |
| 21 | Palo Alto, CA | | 5 | 10 | 10 | 9 | 9 | 10 | 6 | 10 | 11 | 15 | 17 | 18 | 130 |
| 21 | San Francisco, CA | | | | | 2 | 2 | 14 | 16 | 17 | 25 | 11 | 16 | 11 | 114 |
| 23 | Fort Meade, SD | 16 | 21 | 19 | 9 | 12 | 9 | 19 | 13 | 11 | 10 | 12 | 11 | 10 | 172 |
| All Veterans | | 79 | 196 | 295 | 349 | 409 | 483 | 585 | 576 | 591 | 587 | 606 | 616 | 605 | 5977 |
| Site Average | | 9.9 | 14.0 | 21.1 | 23.3 | 19.5 | 23.0 | 26.6 | 28.8 | 28.1 | 25.5 | 24.2 | 23.7 | 21.6 | 199.2 |
| Site S.D. | | 5.9 | 11.0 | 10.1 | 13.2 | 13.7 | 10.9 | 16.4 | 20.6 | 20.1 | 17.5 | 17.1 | 16.2 | 14.2 | 157.4 |

† Table does not include discharges from readmissions.

†† Program closed.

††† Bonham is a new program which had 2 admissions in FY03 but no discharges.

Table 12. Three Month Post-Discharge Follow-Up Rates by Site and by Fiscal Year

| VISN SITE | | PERCENT OF FOLLOW-UP INTERVIEWS COMPLETED | | | | | | | | | | | | |
|----------------|-------------------|---|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | | FY91 | FY92 | FY93 | FY94 | FY95 | FY96 | FY97 | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 |
| | | 3-mo FU n=42 | 3-mo FU n=148 | 3-mo FU n=221 | 3-mo FU n=267 | 3-mo FU n=327 | 3-mo FU n=344 | 3-mo FU n=352 | 3-mo FU n=335 | 3-mo FU n=314 | 3-mo FU n=269 | 3-mo FU n=250 | 3-mo FU n=222 | 3-mo FU n=322 |
| 1 | Bedford, MA | | | | | 100.0% | 73.7% | 47.3% | 20.9% | 33.0% | 28.3% | 36.9% | 34.2% | 27.1% |
| 1 | Boston, MA | | 80.0% | 69.2% | 89.5% | 100.0% | 100.0% | 96.2% | 100.0% | 90.0% | 100.0% | 93.3% | 83.3% | 86.7% |
| 1 | Boston Women | | | | | | | | | | 100.0% | 50.0% | 33.3% | 100.0% |
| 1 | Northampton, MA | | 100.0% | 100.0% | 92.3% | 66.7% | 39.1% | 52.6% | 100.0% | 95.7% | 20.7% | 20.8% | 45.5% | 58.3% |
| 2 | Albany, NY | | 100.0% | 85.7% | 66.7% | 100.0% | 87.5% | 66.7% | 75.0% | 66.7% | 29.2% | 21.7% | 21.1% | 48.0% |
| 3 | Lyons, NJ | | | | | | | | | 0.0% | 16.7% | 33.3% | 44.4% | 71.4% |
| 4 | Lebanon, PA | | | | | 100.0% | 100.0% | 100.0% | 100.0% | 72.2% | 14.3% | 29.4% | 31.1% | 25.7% |
| 4 | Pittsburgh, PA | 100.0% | 100.0% | 72.2% | 57.1% | 70.0% | 52.6% | 61.1% | 85.0% | 57.6% | 60.0% | 52.2% | 57.9% | 77.3% |
| 5 | Washington DC† | | | | | 50.0% | 90.0% | 100.0% | program closed | | | | | |
| 6 | Hampton, VA | 16.7% | 62.2% | 65.7% | 78.1% | 88.6% | 79.4% | 64.3% | 59.6% | 60.0% | 43.2% | 29.4% | 48.5% | 40.5% |
| 7 | Atlanta, GA | | | | | 50.0% | 100.0% | 50.0% | 50.0% | 54.6% | 57.1% | 7.7% | 0.0% | 33.3% |
| 8 | Gainesville, FL | | | | | | | | | | | 55.6% | 52.6% | 47.1% |
| 10 | Cleveland, OH | | | | | | | 60.0% | 52.6% | 57.1% | 51.0% | 47.8% | 27.3% | 55.6% |
| 11 | Battle Creek, MI | | 100.0% | 90.5% | 82.8% | 83.3% | 90.0% | 96.7% | 91.4% | 92.3% | 57.9% | 7.1% | 7.1% | 4.6% |
| 11 | Danville, IL | | | | | | | | | | | | 56.3% | 66.7% |
| 12 | Milwaukee, WI | | | | | | | | | | | 100.0% | 66.7% | 100.0% |
| 12 | North Chicago, IL | 50.0% | 64.7% | 60.0% | 75.8% | 78.1% | 100.0% | 93.6% | 70.6% | 48.6% | 37.5% | 26.5% | 54.6% | 50.0% |
| 12 | Tomah, WI | | | | | | | | | | 7.1% | 4.2% | 25.0% | 36.8% |
| 14 | Knoxville, IA† | 100.0% | 90.0% | 63.6% | 90.9% | 83.3% | 85.7% | 0.0% | program closed | | | | | |
| 15 | Kansas City, MO | | | | | 66.7% | 34.2% | 36.2% | 37.0% | 36.0% | 0.0% | 0.0% | 8.3% | 28.6% |
| 15 | Topeka, KS | 66.7% | 57.9% | 71.7% | 60.0% | 65.7% | 94.3% | 44.7% | 43.8% | 50.0% | 56.5% | 76.5% | 37.5% | 66.7% |
| 16 | Little Rock, AR | 76.9% | 93.3% | 83.4% | 89.3% | 83.9% | 72.0% | 56.8% | 51.0% | 20.0% | 42.5% | 18.8% | 12.5% | 13.5% |
| 16 | Oklahoma City, OK | | | | 100.0% | 81.3% | 35.7% | 76.5% | 35.0% | 19.2% | 37.5% | 53.1% | 62.9% | 59.0% |
| 17 | Dallas, TX | | 62.5% | 79.0% | 54.2% | 75.0% | 66.7% | 75.9% | 93.8% | 96.0% | 45.5% | 54.3% | 73.3% | 76.2% |
| 20 | American Lake, WA | 33.3% | 87.0% | 85.7% | 71.4% | 87.2% | 48.6% | 14.3% | 0.0% | 26.7% | 19.2% | 51.7% | 37.1% | 58.2% |
| 21 | Palo Alto, CA | | 80.0% | 50.0% | 80.0% | 77.8% | 55.6% | 30.0% | 33.3% | 20.0% | 81.8% | 66.7% | 70.6% | 61.1% |
| 21 | San Francisco, CA | | | | | 50.0% | 100.0% | 85.7% | 87.5% | 64.7% | 56.0% | 54.6% | 43.8% | 63.6% |
| 23 | Fort Meade, SD | 62.5% | 85.7% | 84.2% | 66.7% | 75.0% | 33.3% | 42.1% | 46.2% | 81.8% | 60.0% | 50.0% | 81.8% | 30.0% |
| All Veterans | | 53.2% | 75.5% | 74.9% | 76.5% | 80.0% | 71.2% | 59.3% | 58.2% | 53.1% | 40.2% | 37.8% | 41.2% | 48.1% |
| Site Average | | 63.4% | 82.9% | 75.1% | 77.7% | 77.9% | 75.3% | 62.3% | 62.4% | 53.0% | 43.7% | 41.3% | 41.4% | 54.2% |
| Site S.D. | | 29.6% | 15.6% | 13.3% | 13.7% | 15.9% | 22.8% | 27.5% | 29.0% | 27.3% | 26.4% | 26.1% | 21.5% | 24.0% |

† Program closed.

Table 13. Mean Age and Gender by Site for FY02 and FY03†

| VISN | SITE | MEAN AGE | | | GENDER | | | | | |
|-----------------|-------------------|----------|------|---------|-----------|-----------|--------------|-----------|-----------|--------------|
| | | FY02 | FY03 | FY02-03 | % males | | | % females | | |
| | | | | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 47.1 | 46.9 | 47.0 | 98.7% | 98.6% | 98.6% | 1.3% | 1.5% | 1.4% |
| 1 | Boston Women | 36.5 | 43.8 | 39.8 | 0.0% | 0.0% | 0.0% | 100.0% | 100.0% | 100.0% |
| 1 | Boston, MA | 45.8 | 47.0 | 46.6 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 1 | Northampton, MA | 45.7 | 43.8 | 44.8 | 95.7% | 100.0% | 97.8% | 4.4% | 0.0% | 2.2% |
| 2 | Albany, NY | 47.5 | 46.0 | 46.5 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 3 | Lyons, NJ | 47.5 | 47.5 | 47.5 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 4 | Lebanon, PA | 45.3 | 47.1 | 46.1 | 100.0% | 97.4% | 98.8% | 0.0% | 2.6% | 1.2% |
| 4 | Pittsburgh, PA | 46.4 | 45.1 | 45.7 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 5 | Perry Point, MD | | 48.5 | 48.5 | | 100.0% | 100.0% | | 0.0% | 0.0% |
| 6 | Hampton, VA | 45.0 | 46.8 | 45.9 | 94.7% | 97.4% | 96.1% | 5.3% | 2.6% | 3.9% |
| 7 | Atlanta, GA | 44.6 | 48.3 | 46.9 | 100.0% | 69.2% | 81.0% | 0.0% | 30.8% | 19.1% |
| 8 | Gainesville, FL | 45.6 | 47.7 | 46.5 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 10 | Cleveland, OH | 46.1 | 45.1 | 45.6 | 90.7% | 95.6% | 93.2% | 9.3% | 4.4% | 6.8% |
| 11 | Battle Creek, MI | 47.4 | 44.1 | 45.3 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 11 | Danville, IL | 45.4 | 47.1 | 45.9 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 12 | Milwaukee, WI | 49.9 | 50.8 | 50.2 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 12 | North Chicago, IL | 46.2 | 45.1 | 45.7 | 88.0% | 100.0% | 94.0% | 12.0% | 0.0% | 6.0% |
| 12 | Tomah, WI | 46.4 | 46.4 | 46.4 | 94.7% | 100.0% | 97.4% | 5.3% | 0.0% | 2.6% |
| 15 | Kansas City, MO | 44.7 | 48.4 | 47.2 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 15 | Topeka, KS | 47.6 | 48.1 | 47.9 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 16 | Little Rock, AK | 45.7 | 44.9 | 45.3 | 95.1% | 100.0% | 97.7% | 4.9% | 0.0% | 2.3% |
| 16 | Oklahoma City, OK | 46.4 | 47.0 | 46.7 | 94.1% | 93.2% | 93.6% | 5.9% | 6.8% | 6.4% |
| 17 | Dallas, TX | 47.3 | 47.4 | 47.3 | 96.9% | 94.7% | 96.1% | 3.1% | 5.3% | 3.9% |
| 20 | American Lake, WA | 47.2 | 47.0 | 47.1 | 82.5% | 87.5% | 85.4% | 17.5% | 12.5% | 14.6% |
| 21 | Palo Alto, CA | 47.5 | 48.2 | 47.8 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 21 | San Francisco, CA | 51.5 | 50.4 | 51.1 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| 23 | Fort Meade, SD | 47.9 | 49.5 | 48.7 | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| SITE AVERAGE | | 46.3 | 47.0 | 46.7 | 93.5% | 93.8% | 93.7% | 6.5% | 6.2% | 6.3% |
| SITE S.D. | | 2.5 | 1.8 | 2.0 | 19.2% | 19.4% | 18.9% | 19.2% | 19.4% | 18.9% |
| VETERAN AVERAGE | | 46.4 | 46.7 | 46.6 | 95.3% | 96.3% | 95.8% | 4.7% | 3.7% | 4.2% |

†Bonham was not included in this table since they had data on fewer than 10 veterans during FY02 and FY03.

Table 14. Ethnicity by Site for FY02 and FY03 †

| VISN | SITE | WHITE | | | AFRICAN-AMERICAN | | | HISPANIC | | | OTHER | | |
|-----------------|-------------------|-----------|-----------|--------------|------------------|-----------|--------------|-----------|-----------|--------------|-----------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 84.2% | 83.6% | 83.9% | 13.2% | 10.5% | 11.9% | 1.3% | 1.5% | 1.4% | 1.3% | 4.5% | 2.8% |
| 1 | Boston Women | 83.3% | 60.0% | 72.7% | 16.7% | 20.0% | 18.2% | 0.0% | 20.0% | 9.1% | 0.0% | 0.0% | 0.0% |
| 1 | Boston, MA | 80.0% | 55.6% | 64.3% | 20.0% | 44.4% | 35.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 1 | Northampton, MA | 60.9% | 72.7% | 66.7% | 34.8% | 22.7% | 28.9% | 4.4% | 4.6% | 4.4% | 0.0% | 0.0% | 0.0% |
| 2 | Albany, NY | 47.4% | 18.2% | 31.7% | 52.6% | 72.7% | 63.4% | 0.0% | 4.6% | 2.4% | 0.0% | 4.6% | 2.4% |
| 3 | Lyons, NJ | 11.8% | 6.7% | 9.4% | 82.4% | 86.7% | 84.4% | 5.9% | 6.7% | 6.2% | 0.0% | 0.0% | 0.0% |
| 4 | Lebanon, PA | 40.4% | 40.0% | 40.2% | 55.3% | 52.5% | 54.0% | 4.3% | 5.0% | 4.6% | 0.0% | 2.5% | 1.2% |
| 4 | Pittsburgh, PA | 70.0% | 42.9% | 56.1% | 30.0% | 52.4% | 41.5% | 0.0% | 4.8% | 2.4% | 0.0% | 0.0% | 0.0% |
| 5 | Perry Point, MD | | 20.0% | 20.0% | | 80.0% | 80.0% | | 0.0% | 0.0% | | 0.0% | 0.0% |
| 6 | Hampton, VA | 7.9% | 15.4% | 11.7% | 92.1% | 84.6% | 88.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 7 | Atlanta, GA | 12.5% | 7.7% | 9.5% | 87.5% | 92.3% | 90.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 8 | Gainesville, FL | 57.1% | 42.9% | 51.4% | 38.1% | 57.1% | 45.7% | 4.8% | 0.0% | 2.9% | 0.0% | 0.0% | 0.0% |
| 10 | Cleveland, OH | 31.0% | 37.8% | 34.5% | 69.1% | 62.2% | 65.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 11 | Battle Creek, MI | 16.7% | 42.9% | 33.3% | 83.3% | 52.4% | 63.6% | 0.0% | 0.0% | 0.0% | 0.0% | 4.8% | 3.0% |
| 11 | Danville, IL | 80.0% | 44.4% | 39.0% | 15.0% | 44.4% | 24.1% | 0.0% | 11.1% | 3.5% | 5.0% | 0.0% | 3.5% |
| 12 | Milwaukee, WI | 55.6% | 60.0% | 57.1% | 44.4% | 40.0% | 42.9% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 12 | North Chicago, IL | 12.0% | 0.0% | 6.0% | 88.0% | 100.0% | 94.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 12 | Tomah, WI | 79.0% | 75.0% | 76.9% | 5.3% | 20.0% | 12.8% | 0.0% | 0.0% | 0.0% | 15.8% | 5.0% | 10.3% |
| 15 | Kansas City, MO | 27.3% | 36.4% | 33.3% | 63.6% | 54.6% | 57.6% | 0.0% | 4.6% | 3.0% | 9.1% | 4.6% | 3.0% |
| 15 | Topeka, KS | 70.0% | 72.7% | 71.4% | 25.0% | 22.7% | 23.8% | 0.0% | 0.0% | 0.0% | 5.0% | 4.6% | 4.8% |
| 16 | Little Rock, AK | 43.9% | 32.6% | 37.9% | 56.1% | 63.0% | 59.8% | 0.0% | 0.0% | 0.0% | 0.0% | 4.3% | 2.3% |
| 16 | Oklahoma City, OK | 33.3% | 72.5% | 54.8% | 57.6% | 20.0% | 37.0% | 0.0% | 0.0% | 0.0% | 9.1% | 7.5% | 8.2% |
| 17 | Dallas, TX | 37.5% | 42.1% | 39.2% | 62.5% | 52.6% | 58.8% | 0.0% | 0.0% | 0.0% | 0.0% | 5.3% | 2.0% |
| 20 | American Lake, WA | 70.0% | 60.7% | 64.6% | 20.0% | 32.1% | 27.1% | 2.5% | 3.6% | 3.1% | 7.5% | 3.6% | 5.2% |
| 21 | Palo Alto, CA | 33.3% | 25.0% | 29.0% | 60.0% | 56.3% | 58.1% | 6.7% | 12.5% | 9.7% | 0.0% | 6.3% | 3.2% |
| 21 | San Francisco, CA | 40.0% | 50.0% | 43.5% | 33.3% | 25.0% | 30.4% | 6.7% | 12.5% | 8.7% | 20.0% | 12.5% | 17.4% |
| 23 | Fort Meade, SD | 76.9% | 66.7% | 71.4% | 7.7% | 6.7% | 7.1% | 0.0% | 0.0% | 0.0% | 15.4% | 26.7% | 21.4% |
| SITE AVERAGE | | 48.5% | 43.9% | 44.8% | 46.7% | 49.2% | 48.3% | 1.4% | 3.4% | 2.3% | 3.4% | 3.6% | 3.4% |
| SITE S.D. | | 24.8% | 22.6% | 22.0% | 26.6% | 25.4% | 25.0% | 2.3% | 5.1% | 3.0% | 5.8% | 5.5% | 5.3% |
| Veteran Average | | 49.4% | 46.7% | 48.0% | 46.4% | 47.6% | 47.0% | 1.4% | 2.3% | 1.9% | 2.9% | 3.5% | 3.2% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 15. Marital Status by Site for FY02 and FY03 †

| VISN | SITE | MARRIED | | | SEPARATED, WIDOWED OR DIVORCED | | | NEVER MARRIED | | |
|-----------------|-------------------|-----------|-----------|--------------|-----------------------------------|-----------|--------------|---------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 3.9% | 2.9% | 3.4% | 62.3% | 63.8% | 63.0% | 33.8% | 33.3% | 33.6% |
| 1 | Boston Women | 0.0% | 0.0% | 0.0% | 16.7% | 80.0% | 45.5% | 83.3% | 20.0% | 54.6% |
| 1 | Boston, MA | 0.0% | 0.0% | 0.0% | 50.0% | 52.9% | 51.9% | 50.0% | 47.1% | 48.2% |
| 1 | Northampton, MA | 0.0% | 4.6% | 2.3% | 72.7% | 59.1% | 65.9% | 27.3% | 36.4% | 31.8% |
| 2 | Albany, NY | 0.0% | 9.1% | 4.9% | 42.1% | 59.1% | 51.2% | 57.9% | 31.8% | 43.9% |
| 3 | Lyons, NJ | 0.0% | 0.0% | 0.0% | 70.6% | 66.7% | 68.8% | 29.4% | 33.3% | 31.3% |
| 4 | Lebanon, PA | 8.5% | 12.5% | 10.3% | 70.2% | 50.0% | 60.9% | 21.3% | 37.5% | 28.7% |
| 4 | Pittsburgh, PA | 0.0% | 0.0% | 0.0% | 70.0% | 66.7% | 68.3% | 30.0% | 33.3% | 31.7% |
| 5 | Perry Point, MD | | 6.7% | 6.7% | | 60.0% | 60.0% | | 33.3% | 33.3% |
| 6 | Hampton, VA | 5.3% | 0.0% | 2.6% | 63.2% | 64.1% | 63.6% | 31.6% | 35.9% | 33.8% |
| 7 | Atlanta, GA | 0.0% | 0.0% | 0.0% | 100.0% | 84.6% | 90.5% | 0.0% | 15.4% | 9.5% |
| 8 | Gainesville, FL | 0.0% | 14.3% | 5.6% | 68.2% | 64.3% | 66.7% | 31.8% | 21.4% | 27.8% |
| 10 | Cleveland, OH | 0.0% | 0.0% | 0.0% | 69.8% | 72.1% | 70.9% | 30.2% | 27.9% | 29.1% |
| 11 | Battle Creek, MI | 8.3% | 0.0% | 3.0% | 58.3% | 71.4% | 66.7% | 33.3% | 28.6% | 30.3% |
| 11 | Danville, IL | 5.0% | 22.2% | 10.3% | 70.0% | 55.6% | 65.5% | 25.0% | 22.2% | 24.1% |
| 12 | Milwaukee, WI | 0.0% | 0.0% | 0.0% | 88.9% | 100.0% | 92.9% | 11.1% | 0.0% | 7.1% |
| 12 | North Chicago, IL | 8.0% | 12.0% | 10.0% | 80.0% | 68.0% | 74.0% | 12.0% | 20.0% | 16.0% |
| 12 | Tomah, WI | 0.0% | 0.0% | 0.0% | 78.9% | 70.0% | 74.4% | 21.1% | 30.0% | 25.6% |
| 15 | Kansas City, MO | 0.0% | 14.3% | 9.4% | 81.8% | 61.9% | 68.8% | 18.2% | 23.8% | 21.9% |
| 15 | Topeka, KS | 0.0% | 0.0% | 0.0% | 85.0% | 90.9% | 88.1% | 15.0% | 9.1% | 11.9% |
| 16 | Little Rock, AK | 7.3% | 8.7% | 8.1% | 70.7% | 65.2% | 67.8% | 22.0% | 26.1% | 24.1% |
| 16 | Oklahoma City, OK | 12.1% | 4.9% | 8.1% | 63.6% | 70.7% | 67.6% | 24.2% | 24.4% | 24.3% |
| 17 | Dallas, TX | 3.1% | 0.0% | 2.1% | 68.8% | 62.5% | 66.7% | 28.1% | 37.5% | 31.3% |
| 20 | American Lake, WA | 0.0% | 1.8% | 1.0% | 67.5% | 78.6% | 74.0% | 32.5% | 19.6% | 25.0% |
| 21 | Palo Alto, CA | 0.0% | 0.0% | 0.0% | 60.0% | 60.0% | 60.0% | 40.0% | 40.0% | 40.0% |
| 21 | San Francisco, CA | 0.0% | 0.0% | 0.0% | 80.0% | 62.5% | 73.9% | 20.0% | 37.5% | 26.1% |
| 23 | Fort Meade, SD | 8.3% | 0.0% | 3.7% | 66.7% | 80.0% | 74.1% | 25.0% | 20.0% | 22.2% |
| SITE AVERAGE | | 2.7% | 4.2% | 3.4% | 68.3% | 68.2% | 68.2% | 29.0% | 27.6% | 28.4% |
| SITE S.D. | | 3.7% | 6.0% | 3.7% | 15.5% | 11.2% | 10.6% | 15.8% | 10.0% | 10.5% |
| VETERAN AVERAGE | | 3.5% | 4.3% | 3.9% | 68.2% | 67.3% | 67.8% | 28.3% | 28.5% | 28.4% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 16. Educational History by Site for FY02 and FY03†

| VISN | SITE | < 12 YEARS | | | 12 YEARS | | | > 12 YEARS | | |
|-----------------|-------------------|------------|-----------|--------------|-----------|-----------|--------------|------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 5.2% | 8.7% | 6.9% | 54.6% | 42.0% | 48.6% | 40.3% | 49.3% | 44.5% |
| 1 | Boston Women | 0.0% | 0.0% | 0.0% | 16.7% | 60.0% | 36.4% | 83.3% | 40.0% | 63.6% |
| 1 | Boston, MA | 10.0% | 5.6% | 7.1% | 70.0% | 55.6% | 60.7% | 20.0% | 38.9% | 32.1% |
| 1 | Northampton, MA | 17.4% | 13.6% | 15.6% | 47.8% | 40.9% | 44.4% | 34.8% | 45.5% | 40.0% |
| 2 | Albany, NY | 10.0% | 8.7% | 9.3% | 60.0% | 56.5% | 58.1% | 30.0% | 34.8% | 32.6% |
| 3 | Lyons, NJ | 17.7% | 13.3% | 15.6% | 70.6% | 46.7% | 59.4% | 11.8% | 40.0% | 25.0% |
| 4 | Lebanon, PA | 4.3% | 7.5% | 5.8% | 72.3% | 65.0% | 69.0% | 23.4% | 27.5% | 25.3% |
| 4 | Pittsburgh, PA | 0.0% | 9.5% | 4.9% | 70.0% | 57.1% | 63.4% | 30.0% | 33.3% | 31.7% |
| 5 | Perry Point, MD | | 26.7% | 26.7% | | 60.0% | 60.0% | | 13.3% | 13.3% |
| 6 | Hampton, VA | 10.5% | 5.1% | 7.8% | 47.4% | 66.7% | 57.1% | 42.1% | 28.2% | 35.1% |
| 7 | Atlanta, GA | 0.0% | 0.0% | 0.0% | 62.5% | 61.5% | 61.9% | 37.5% | 38.5% | 38.1% |
| 8 | Gainesville, FL | 4.6% | 20.0% | 10.8% | 63.6% | 66.7% | 64.9% | 31.8% | 13.3% | 24.3% |
| 10 | Cleveland, OH | 7.0% | 11.1% | 9.1% | 53.5% | 48.9% | 51.1% | 39.5% | 40.0% | 39.8% |
| 11 | Battle Creek, MI | 0.0% | 14.3% | 9.1% | 75.0% | 47.6% | 57.6% | 25.0% | 38.1% | 33.3% |
| 11 | Danville, IL | 5.0% | 11.1% | 6.9% | 25.0% | 66.7% | 37.9% | 70.0% | 22.2% | 55.2% |
| 12 | Milwaukee, WI | 11.1% | 0.0% | 7.1% | 55.6% | 60.0% | 57.1% | 33.3% | 40.0% | 35.7% |
| 12 | North Chicago, IL | 8.0% | 4.0% | 6.0% | 32.0% | 44.0% | 38.0% | 60.0% | 52.0% | 56.0% |
| 12 | Tomah, WI | 0.0% | 5.0% | 2.6% | 26.3% | 55.0% | 41.0% | 73.7% | 40.0% | 56.4% |
| 15 | Kansas City, MO | 9.1% | 9.1% | 9.1% | 45.5% | 50.0% | 48.5% | 45.5% | 40.9% | 42.4% |
| 15 | Topeka, KS | 5.0% | 13.6% | 9.5% | 45.0% | 54.6% | 50.0% | 50.0% | 31.8% | 40.5% |
| 16 | Little Rock, AK | 2.4% | 2.2% | 2.3% | 46.3% | 50.0% | 48.3% | 51.2% | 47.8% | 49.4% |
| 16 | Oklahoma City, OK | 2.9% | 9.1% | 6.4% | 52.9% | 56.8% | 55.1% | 44.1% | 34.1% | 38.5% |
| 17 | Dallas, TX | 3.1% | 0.0% | 2.0% | 37.5% | 52.6% | 43.1% | 59.4% | 47.4% | 54.9% |
| 20 | American Lake, WA | 0.0% | 7.1% | 4.2% | 37.5% | 42.9% | 40.6% | 62.5% | 50.0% | 55.2% |
| 21 | Palo Alto, CA | 13.3% | 6.3% | 9.7% | 60.0% | 56.3% | 58.1% | 26.7% | 37.5% | 32.3% |
| 21 | San Francisco, CA | 13.3% | 0.0% | 8.7% | 33.3% | 50.0% | 39.1% | 53.3% | 50.0% | 52.2% |
| 23 | Fort Meade, SD | 0.0% | 0.0% | 0.0% | 38.5% | 40.0% | 39.3% | 61.5% | 60.0% | 60.7% |
| SITE AVERAGE | | 6.2% | 7.8% | 7.5% | 50.0% | 53.9% | 51.4% | 43.9% | 38.3% | 41.0% |
| SITE S.D. | | 5.4% | 6.4% | 5.5% | 15.7% | 7.9% | 9.5% | 17.5% | 10.8% | 12.4% |
| VETERAN AVERAGE | | 5.8% | 8.1% | 7.0% | 50.6% | 52.2% | 51.4% | 43.6% | 39.7% | 41.6% |

† Bonham was not included in this table because they had data on fewer than 11 veterans during FY02 and FY03.

Table 17. Military Service Era by Site for FY02 and FY03 †, ††

| VISN | SITE | PRE-VIETNAM | | | VIETNAM | | | POST-VIETNAM | | | PERSIAN GULF | | |
|-----------------|-------------------|-------------|-----------|--------------|-----------|-----------|--------------|--------------|-----------|--------------|--------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 1.3% | 2.9% | 2.1% | 53.3% | 46.4% | 50.0% | 42.9% | 40.6% | 41.8% | 2.6% | 10.1% | 6.2% |
| 1 | Boston Women | 0.0% | 0.0% | 0.0% | 16.7% | 0.0% | 9.1% | 33.3% | 60.0% | 45.5% | 50.0% | 40.0% | 45.5% |
| 1 | Boston, MA | 0.0% | 0.0% | 0.0% | 50.0% | 61.1% | 57.1% | 50.0% | 38.9% | 42.9% | 0.0% | 0.0% | 0.0% |
| 1 | Northampton, MA | 0.0% | 0.0% | 0.0% | 43.5% | 36.4% | 40.0% | 52.2% | 54.6% | 53.3% | 4.4% | 9.1% | 6.7% |
| 2 | Albany, NY | 0.0% | 0.0% | 0.0% | 50.0% | 39.1% | 44.2% | 45.0% | 47.8% | 46.5% | 5.0% | 13.0% | 9.3% |
| 3 | Lyons, NJ | 5.9% | 0.0% | 3.1% | 47.1% | 40.0% | 43.8% | 41.2% | 60.0% | 50.0% | 5.9% | 0.0% | 3.1% |
| 4 | Lebanon, PA | 0.0% | 2.5% | 1.2% | 44.7% | 42.5% | 43.7% | 48.9% | 45.0% | 47.1% | 6.4% | 10.0% | 8.1% |
| 4 | Pittsburgh, PA | 5.0% | 4.8% | 4.9% | 30.0% | 23.8% | 26.8% | 65.0% | 57.1% | 61.0% | 0.0% | 14.3% | 7.3% |
| 5 | Perry Point, MD | | 0.0% | 0.0% | | 46.7% | 46.7% | | 53.3% | 53.3% | | 0.0% | 0.0% |
| 6 | Hampton, VA | 0.0% | 0.0% | 0.0% | 36.8% | 38.5% | 37.7% | 52.6% | 48.7% | 50.7% | 10.5% | 12.8% | 11.7% |
| 7 | Atlanta, GA | 0.0% | 7.7% | 4.8% | 25.0% | 46.2% | 38.1% | 62.5% | 46.2% | 52.4% | 12.5% | 0.0% | 4.8% |
| 8 | Gainesville, FL | 0.0% | 6.7% | 2.7% | 50.0% | 53.3% | 51.4% | 40.9% | 40.0% | 40.5% | 9.1% | 0.0% | 5.4% |
| 10 | Cleveland, OH | 0.0% | 0.0% | 0.0% | 46.5% | 22.2% | 34.1% | 46.5% | 75.6% | 61.4% | 7.0% | 2.2% | 4.6% |
| 11 | Battle Creek, MI | 0.0% | 0.0% | 0.0% | 41.7% | 23.8% | 30.3% | 58.3% | 66.7% | 63.6% | 0.0% | 9.5% | 6.1% |
| 11 | Danville, IL | 0.0% | 0.0% | 0.0% | 50.0% | 33.3% | 44.8% | 35.0% | 55.6% | 41.4% | 15.0% | 11.1% | 13.8% |
| 12 | Milwaukee, WI | 0.0% | 0.0% | 0.0% | 77.8% | 80.0% | 78.6% | 22.2% | 20.0% | 21.4% | 0.0% | 0.0% | 0.0% |
| 12 | North Chicago, IL | 0.0% | 0.0% | 0.0% | 64.0% | 28.0% | 46.0% | 32.0% | 64.0% | 48.0% | 4.0% | 8.0% | 6.0% |
| 12 | Tomah, WI | 5.3% | 0.0% | 2.6% | 31.6% | 45.0% | 38.5% | 57.9% | 45.0% | 51.3% | 5.3% | 10.0% | 7.7% |
| 15 | Kansas City, MO | 0.0% | 4.6% | 3.0% | 54.6% | 50.0% | 51.5% | 27.3% | 45.5% | 39.4% | 18.2% | 0.0% | 6.1% |
| 15 | Topeka, KS | 5.0% | 0.0% | 2.4% | 60.0% | 71.4% | 65.9% | 20.0% | 19.1% | 19.5% | 15.0% | 9.5% | 12.2% |
| 16 | Little Rock, AK | 7.3% | 0.0% | 3.5% | 39.0% | 37.0% | 37.9% | 51.2% | 58.7% | 55.2% | 2.4% | 4.4% | 3.5% |
| 16 | Oklahoma City, OK | 2.9% | 4.7% | 3.9% | 29.4% | 37.2% | 33.8% | 64.7% | 53.5% | 58.4% | 2.9% | 4.7% | 3.9% |
| 17 | Dallas, TX | 3.1% | 0.0% | 2.0% | 40.6% | 42.1% | 41.2% | 53.1% | 57.9% | 54.9% | 3.1% | 0.0% | 2.0% |
| 20 | American Lake, WA | 2.5% | 5.4% | 4.2% | 52.5% | 46.4% | 49.0% | 37.5% | 39.3% | 38.5% | 7.5% | 8.9% | 8.3% |
| 21 | Palo Alto, CA | 0.0% | 0.0% | 0.0% | 33.3% | 56.3% | 45.2% | 66.7% | 43.8% | 54.8% | 0.0% | 0.0% | 0.0% |
| 21 | San Francisco, CA | 13.3% | 25.0% | 17.4% | 46.7% | 37.5% | 43.5% | 40.0% | 25.0% | 34.8% | 0.0% | 12.5% | 4.4% |
| 23 | Fort Meade, SD | 0.0% | 6.7% | 3.6% | 61.5% | 53.3% | 57.1% | 38.5% | 40.0% | 39.3% | 0.0% | 0.0% | 0.0% |
| SITE AVERAGE | | 2.0% | 2.6% | 2.3% | 45.2% | 42.1% | 43.9% | 45.6% | 48.2% | 46.9% | 7.2% | 7.0% | 6.9% |
| SITE S.D. | | 3.2% | 5.1% | 3.4% | 13.0% | 15.5% | 12.6% | 12.7% | 13.1% | 10.6% | 10.0% | 8.2% | 8.4% |
| VETERAN AVERAGE | | 2.0% | 2.3% | 2.2% | 45.7% | 41.2% | 43.4% | 46.5% | 49.7% | 48.1% | 5.8% | 6.9% | 6.4% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† No veterans served in the Korean War.

Table 18. Usual Employment Status Past Three Years by Site for FY02 and FY03 †

| VISN | SITE | FULL-TIME | | | PART-TIME | | | RETIRED/DISABLED | | | UNEMPLOYED | | | CONTROLLED ENVIRONMENT | | | OTHER | | |
|-----------------|-------------------|-----------|--------|-----------|-----------|--------|-----------|------------------|--------|-----------|------------|--------|-----------|------------------------|--------|-----------|--------|--------|-----------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 57.9% | 72.1% | 64.6% | 18.4% | 17.7% | 18.1% | 2.6% | 0.0% | 1.4% | 14.5% | 8.8% | 11.8% | 6.6% | 1.5% | 4.2% | 0.0% | 0.0% | 0.0% |
| 1 | Boston Women | 66.7% | 60.0% | 63.6% | 16.7% | 0.0% | 9.1% | 0.0% | 20.0% | 9.1% | 0.0% | 20.0% | 9.1% | 0.0% | 0.0% | 0.0% | 16.7% | 0.0% | 9.1% |
| 1 | Boston, MA | 70.0% | 44.4% | 53.6% | 20.0% | 22.2% | 21.4% | 0.0% | 5.6% | 3.6% | 0.0% | 22.2% | 14.3% | 10.0% | 5.6% | 7.1% | 0.0% | 0.0% | 0.0% |
| 1 | Northampton, MA | 73.9% | 72.7% | 73.3% | 13.1% | 13.6% | 13.3% | 4.4% | 4.6% | 4.4% | 8.7% | 0.0% | 4.4% | 0.0% | 4.6% | 2.2% | 0.0% | 4.6% | 2.2% |
| 2 | Albany, NY | 60.0% | 47.8% | 53.5% | 30.0% | 26.1% | 27.9% | 0.0% | 0.0% | 0.0% | 10.0% | 17.4% | 14.0% | 0.0% | 8.7% | 4.7% | 0.0% | 0.0% | 0.0% |
| 3 | Lyons, NJ | 94.1% | 66.7% | 81.3% | 5.9% | 0.0% | 3.1% | 0.0% | 0.0% | 0.0% | 0.0% | 13.3% | 6.3% | 0.0% | 20.0% | 9.4% | 0.0% | 0.0% | 0.0% |
| 4 | Lebanon, PA | 42.6% | 60.0% | 50.6% | 17.0% | 15.0% | 16.1% | 2.1% | 0.0% | 1.2% | 23.4% | 15.0% | 19.5% | 14.9% | 7.5% | 11.5% | 0.0% | 2.5% | 1.2% |
| 4 | Pittsburgh, PA | 55.0% | 47.6% | 51.2% | 40.0% | 14.3% | 26.8% | 0.0% | 0.0% | 0.0% | 5.0% | 33.3% | 19.5% | 0.0% | 4.8% | 2.4% | 0.0% | 0.0% | 0.0% |
| 5 | Perry Point, MD | | 46.7% | 46.7% | | 13.3% | 13.3% | | 6.7% | 6.7% | | 20.0% | 20.0% | | 13.3% | 13.3% | | 0.0% | 0.0% |
| 6 | Hampton, VA | 68.4% | 61.5% | 64.9% | 26.3% | 25.6% | 26.0% | 0.0% | 0.0% | 0.0% | 2.6% | 5.1% | 3.9% | 2.6% | 7.7% | 5.2% | 0.0% | 0.0% | 0.0% |
| 7 | Atlanta, GA | 37.5% | 53.9% | 47.6% | 50.0% | 15.4% | 28.6% | 0.0% | 0.0% | 0.0% | 12.5% | 30.8% | 23.8% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 8 | Gainesville, FL | 40.9% | 42.9% | 41.7% | 59.1% | 50.0% | 55.6% | 0.0% | 0.0% | 0.0% | 0.0% | 7.1% | 2.8% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 10 | Cleveland, OH | 81.0% | 95.6% | 88.5% | 7.1% | 0.0% | 3.5% | 0.0% | 4.4% | 2.3% | 4.8% | 0.0% | 2.3% | 4.8% | 0.0% | 2.3% | 2.4% | 0.0% | 1.2% |
| 11 | Battle Creek, MI | 50.0% | 52.4% | 51.5% | 50.0% | 47.6% | 48.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 11 | Danville, IL | 40.0% | 66.7% | 48.3% | 30.0% | 33.3% | 31.0% | 10.0% | 0.0% | 6.9% | 10.0% | 0.0% | 6.9% | 5.0% | 0.0% | 3.5% | 5.0% | 0.0% | 3.5% |
| 12 | Milwaukee, WI | 22.2% | 20.0% | 21.4% | 44.4% | 60.0% | 50.0% | 0.0% | 0.0% | 0.0% | 33.3% | 20.0% | 28.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 12 | North Chicago, IL | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 12 | Tomah, WI | 47.4% | 40.0% | 43.6% | 31.6% | 45.0% | 38.5% | 10.5% | 0.0% | 5.1% | 10.5% | 5.0% | 7.7% | 0.0% | 10.0% | 5.1% | 0.0% | 0.0% | 0.0% |
| 15 | Kansas City, MO | 36.4% | 61.9% | 53.1% | 27.3% | 4.8% | 12.5% | 0.0% | 0.0% | 0.0% | 27.3% | 19.1% | 21.9% | 0.0% | 14.3% | 9.4% | 9.1% | 0.0% | 3.1% |
| 15 | Topeka, KS | 40.0% | 40.9% | 40.5% | 40.0% | 45.5% | 42.9% | 0.0% | 4.6% | 2.4% | 33.3% | 9.1% | 9.5% | 0.0% | 0.0% | 2.4% | 0.0% | 0.0% | 2.4% |
| 16 | Little Rock, AK | 58.5% | 84.8% | 72.4% | 29.3% | 15.2% | 21.8% | 0.0% | 0.0% | 0.0% | 9.8% | 0.0% | 4.6% | 0.0% | 0.0% | 0.0% | 2.4% | 0.0% | 1.2% |
| 16 | Oklahoma City, OK | 64.7% | 45.5% | 53.9% | 26.5% | 43.2% | 35.9% | 0.0% | 0.0% | 0.0% | 8.8% | 11.4% | 10.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 17 | Dallas, TX | 46.9% | 52.6% | 49.0% | 31.3% | 26.3% | 29.4% | 0.0% | 0.0% | 0.0% | 15.6% | 10.5% | 13.7% | 6.3% | 10.5% | 7.8% | 0.0% | 0.0% | 0.0% |
| 20 | American Lake, WA | 40.0% | 44.6% | 42.7% | 37.5% | 35.7% | 36.5% | 0.0% | 3.6% | 2.1% | 17.5% | 10.7% | 13.5% | 2.5% | 5.4% | 4.2% | 2.5% | 0.0% | 1.0% |
| 21 | Palo Alto, CA | 13.3% | 25.0% | 19.4% | 33.3% | 31.3% | 32.3% | 0.0% | 0.0% | 0.0% | 46.7% | 43.8% | 45.2% | 6.7% | 0.0% | 3.2% | 0.0% | 0.0% | 0.0% |
| 21 | San Francisco, CA | 20.0% | 37.5% | 26.1% | 13.3% | 37.5% | 21.7% | 13.3% | 12.5% | 13.0% | 40.0% | 0.0% | 26.1% | 6.7% | 0.0% | 4.4% | 6.7% | 12.5% | 8.7% |
| 23 | Fort Meade, SD | 46.2% | 60.0% | 53.6% | 38.5% | 20.0% | 28.6% | 0.0% | 6.7% | 3.6% | 15.4% | 6.7% | 10.7% | 0.0% | 6.7% | 3.6% | 0.0% | 0.0% | 0.0% |
| SITE AVERAGE | | 52.8% | 55.7% | 53.9% | 28.3% | 24.4% | 25.6% | 1.7% | 2.5% | 2.3% | 13.4% | 12.2% | 13.0% | 2.5% | 4.5% | 3.9% | 1.7% | 0.7% | 1.2% |
| SITE S.D. | | 20.7% | 18.3% | 18.1% | 14.3% | 16.7% | 14.1% | 3.7% | 4.6% | 3.3% | 12.9% | 11.2% | 10.0% | 3.9% | 5.4% | 3.7% | 3.8% | 2.5% | 2.4% |
| VETERAN AVERAGE | | 55.6% | 60.4% | 58.1% | 25.8% | 22.9% | 24.3% | 1.6% | 1.7% | 1.6% | 12.1% | 10.3% | 11.2% | 3.6% | 4.2% | 3.9% | 1.3% | 0.5% | 0.8% |

† Bonham was not included in this table because they collected data on fewer than 10 veterans during FY02 and FY03.

Table 19. Usual Occupation Past Three Years by Site for FY02 and FY03 †

| VISN | SITE | Executive/ Professional | | | Business/ Lesser Professional | | | Administrative/Minor Professional | | | Clerical/ Sales/Technician | | |
|-----------------|-------------------|-------------------------|-----------|--------------|-------------------------------|-----------|--------------|-----------------------------------|-----------|--------------|----------------------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 3.9% | 0.0% | 2.1% | 2.6% | 4.4% | 3.5% | 13.0% | 10.3% | 11.7% | 18.2% | 16.2% | 17.2% |
| 1 | Boston Women | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 50.0% | 0.0% | 45.5% |
| 1 | Boston, MA | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 11.1% | 7.1% | 20.0% | 33.3% | 28.6% |
| 1 | Northampton, MA | 0.0% | 0.0% | 0.0% | 4.4% | 4.6% | 4.4% | 4.4% | 4.6% | 4.4% | 21.7% | 9.1% | 15.6% |
| 2 | Albany, NY | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.0% | 4.4% | 4.7% | 15.0% | 30.4% | 23.3% |
| 3 | Lyons, NJ | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 13.3% | 6.3% | 11.8% | 13.3% | 12.5% |
| 4 | Lebanon, PA | 2.2% | 0.0% | 1.2% | 0.0% | 0.0% | 0.0% | 4.4% | 2.5% | 3.5% | 8.7% | 20.0% | 14.0% |
| 4 | Pittsburgh, PA | 0.0% | 0.0% | 0.0% | 5.0% | 0.0% | 2.5% | 5.0% | 0.0% | 2.5% | 10.0% | 10.0% | 10.0% |
| 5 | Perry Point, MD | | 0.0% | 0.0% | | 0.0% | 0.0% | | 0.0% | 0.0% | | 6.7% | 6.7% |
| 6 | Hampton, VA | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% | 2.6% | 2.6% | 10.5% | 7.7% | 9.1% |
| 7 | Atlanta, GA | 0.0% | 0.0% | 0.0% | 12.5% | 7.7% | 9.5% | 12.5% | 7.7% | 9.5% | 0.0% | 30.8% | 19.1% |
| 8 | Gainesville, FL | 4.6% | 0.0% | 2.7% | 4.6% | 0.0% | 2.7% | 13.6% | 0.0% | 8.1% | 9.1% | 20.0% | 13.5% |
| 10 | Cleveland, OH | 0.0% | 2.2% | 1.1% | 4.7% | 0.0% | 2.3% | 2.3% | 0.0% | 1.1% | 20.9% | 15.6% | 18.2% |
| 11 | Battle Creek, MI | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 8.3% | 4.8% | 6.1% | 0.0% | 14.3% | 9.1% |
| 11 | Danville, IL | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 20.0% | 22.2% | 20.7% |
| 12 | Milwaukee, WI | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 11.1% | 20.0% | 14.3% | 0.0% | 0.0% | 0.0% |
| 12 | North Chicago, IL | 4.0% | 0.0% | 2.0% | 4.0% | 0.0% | 2.0% | 0.0% | 4.2% | 2.0% | 32.0% | 4.2% | 18.4% |
| 12 | Tomah, WI | 0.0% | 0.0% | 0.0% | 15.8% | 5.0% | 10.3% | 5.3% | 10.0% | 7.7% | 10.5% | 10.0% | 10.3% |
| 15 | Kansas City, MO | 0.0% | 4.8% | 3.1% | 9.1% | 0.0% | 3.1% | 9.1% | 0.0% | 3.1% | 9.1% | 9.5% | 9.4% |
| 15 | Topeka, KS | 0.0% | 0.0% | 0.0% | 11.1% | 0.0% | 5.0% | 5.6% | 4.6% | 5.0% | 16.7% | 18.2% | 17.5% |
| 16 | Little Rock, AK | 2.4% | 0.0% | 1.2% | 2.4% | 8.7% | 5.8% | 2.4% | 0.0% | 1.2% | 17.1% | 15.2% | 16.1% |
| 16 | Oklahoma City, OK | 0.0% | 0.0% | 0.0% | 2.9% | 2.3% | 2.6% | 5.9% | 0.0% | 2.6% | 11.8% | 14.0% | 13.0% |
| 17 | Dallas, TX | 0.0% | 0.0% | 0.0% | 6.5% | 5.3% | 6.0% | 6.5% | 0.0% | 4.0% | 19.4% | 21.1% | 20.0% |
| 20 | American Lake, WA | 0.0% | 0.0% | 0.0% | 5.0% | 3.6% | 4.2% | 7.5% | 7.1% | 7.3% | 25.0% | 25.0% | 25.0% |
| 21 | Palo Alto, CA | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 6.7% | 0.0% | 3.2% | 13.3% | 12.5% | 12.9% |
| 21 | San Francisco, CA | 0.0% | 0.0% | 0.0% | 6.7% | 0.0% | 4.4% | 13.3% | 12.5% | 13.0% | 6.7% | 12.5% | 8.7% |
| 23 | Fort Meade, SD | 0.0% | 0.0% | 0.0% | 0.0% | 6.7% | 3.6% | 23.1% | 0.0% | 10.7% | 0.0% | 13.3% | 7.1% |
| SITE AVERAGE | | 0.7% | 0.3% | 0.5% | 3.7% | 1.8% | 2.7% | 6.4% | 4.4% | 5.3% | 14.5% | 15.0% | 15.6% |
| SITE S.D. | | 1.4% | 1.0% | 0.9% | 4.3% | 2.8% | 2.9% | 5.4% | 5.3% | 3.9% | 10.6% | 8.4% | 8.5% |
| VETERAN AVERAGE | | 1.1% | 30.0% | 0.7% | 3.5% | 2.3% | 2.9% | 6.3% | 4.1% | 5.2% | 15.5% | 16.2% | 15.9% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 19 continued. Usual Occupation Past Three Years by Site for FY02 and FY03 †

| VISN | SITE | Skilled Manual Labor | | | Semi-Skilled/Machine Operator | | | Unskilled Labor/Unemployed | | |
|-----------------|-------------------|----------------------|-----------|--------------|-------------------------------|-----------|--------------|----------------------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 29.9% | 38.2% | 33.8% | 16.9% | 14.7% | 15.9% | 15.6% | 16.2% | 15.9% |
| 1 | Boston Women | 0.0% | 0.0% | 0.0% | 50.0% | 60.0% | 54.6% | 0.0% | 0.0% | 0.0% |
| 1 | Boston, MA | 30.0% | 33.3% | 32.1% | 40.0% | 11.1% | 21.4% | 10.0% | 11.1% | 10.7% |
| 1 | Northampton, MA | 30.4% | 45.5% | 37.8% | 21.7% | 27.3% | 24.4% | 17.4% | 9.1% | 13.3% |
| 2 | Albany, NY | 15.0% | 17.4% | 16.3% | 35.0% | 26.1% | 30.2% | 30.0% | 21.7% | 25.6% |
| 3 | Lyons, NJ | 41.2% | 33.3% | 37.5% | 41.2% | 26.7% | 34.4% | 5.9% | 13.3% | 9.4% |
| 4 | Lebanon, PA | 32.6% | 30.0% | 31.4% | 28.3% | 25.0% | 26.7% | 23.9% | 22.5% | 23.3% |
| 4 | Pittsburgh, PA | 20.0% | 35.0% | 27.5% | 35.0% | 35.0% | 35.0% | 25.0% | 20.0% | 22.5% |
| 5 | Perry Point, MD | | 26.7% | 26.7% | | 40.0% | 40.0% | | 26.7% | 26.7% |
| 6 | Hampton, VA | 23.7% | 35.9% | 29.9% | 34.2% | 41.0% | 37.7% | 29.0% | 12.8% | 20.8% |
| 7 | Atlanta, GA | 37.5% | 23.1% | 28.6% | 25.0% | 23.1% | 23.8% | 12.5% | 7.7% | 9.5% |
| 8 | Gainesville, FL | 31.8% | 33.3% | 32.4% | 22.7% | 13.3% | 18.9% | 13.6% | 33.3% | 21.6% |
| 10 | Cleveland, OH | 9.3% | 33.3% | 21.6% | 39.5% | 28.9% | 34.1% | 23.3% | 20.0% | 21.6% |
| 11 | Battle Creek, MI | 25.0% | 9.5% | 15.2% | 41.7% | 38.1% | 39.4% | 25.0% | 33.3% | 30.3% |
| 11 | Danville, IL | 15.0% | 33.3% | 20.7% | 30.0% | 22.2% | 27.6% | 35.0% | 22.2% | 31.0% |
| 12 | Milwaukee, WI | 33.3% | 0.0% | 21.4% | 44.4% | 40.0% | 42.9% | 11.1% | 40.0% | 21.4% |
| 12 | North Chicago, IL | 20.0% | 20.8% | 20.4% | 32.0% | 33.3% | 32.7% | 8.0% | 37.5% | 22.5% |
| 12 | Tomah, WI | 26.3% | 10.0% | 18.0% | 26.3% | 35.0% | 30.8% | 15.8% | 30.0% | 23.1% |
| 15 | Kansas City, MO | 18.2% | 38.1% | 31.3% | 18.2% | 33.3% | 28.1% | 36.4% | 14.3% | 21.9% |
| 15 | Topeka, KS | 33.3% | 4.6% | 17.5% | 33.3% | 45.5% | 40.0% | 0.0% | 27.3% | 15.0% |
| 16 | Little Rock, AK | 24.4% | 21.7% | 23.0% | 34.2% | 34.8% | 34.5% | 17.1% | 19.6% | 18.4% |
| 16 | Oklahoma City, OK | 29.4% | 32.6% | 31.2% | 29.4% | 23.3% | 26.0% | 20.6% | 27.9% | 24.7% |
| 17 | Dallas, TX | 29.0% | 31.6% | 30.0% | 32.3% | 21.1% | 28.0% | 6.5% | 21.1% | 12.0% |
| 20 | American Lake, WA | 10.0% | 16.1% | 13.5% | 25.0% | 23.2% | 24.0% | 27.5% | 25.0% | 26.0% |
| 21 | Palo Alto, CA | 26.7% | 31.3% | 29.0% | 40.0% | 25.0% | 32.3% | 13.3% | 31.3% | 22.6% |
| 21 | San Francisco, CA | 40.0% | 37.5% | 39.1% | 33.3% | 25.0% | 30.4% | 0.0% | 12.5% | 4.4% |
| 23 | Fort Meade, SD | 23.1% | 13.3% | 17.9% | 23.1% | 40.0% | 32.1% | 30.8% | 26.7% | 28.6% |
| SITE AVERAGE | | 25.2% | 25.4% | 25.3% | 32.0% | 30.1% | 31.3% | 17.4% | 21.6% | 19.4% |
| SITE S.D. | | 9.6% | 12.3% | 8.7% | 8.1% | 10.5% | 8.0% | 10.5% | 9.5% | 7.7% |
| VETERAN AVERAGE | | 25.0% | 27.4% | 26.2% | 30.0% | 28.1% | 29.0% | 18.6% | 21.5% | 20.1% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 20. Days Worked in Competitive Employment and Earnings in Competitive Employment during the 30 Days prior to Admission by Site for FY02 and FY03 †

| VISN | SITE | DAYS WORKED IN COMPETITIVE EMPLOYMENT PAST 30 DAYS | | | EARNINGS IN COMPETITIVE EMPLOYMENT PAST 30 DAYS | | | TOTAL INCOME FROM ALL SOURCES PAST 30 DAYS †† | | |
|-----------------|-------------------|---|------|---------|--|----------|----------|--|------------|------------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 0.64 | 1.14 | 0.88 | \$66.34 | \$100.25 | \$82.36 | \$1,064.23 | \$933.74 | \$1,002.56 |
| 1 | Boston Women | 0.00 | 4.00 | 1.82 | \$0.00 | \$400.00 | \$181.82 | \$471.83 | \$1,322.20 | \$858.36 |
| 1 | Boston, MA | 0.00 | 1.89 | 1.21 | \$0.00 | \$206.00 | \$132.43 | \$424.20 | \$696.89 | \$599.50 |
| 1 | Northampton, MA | 0.61 | 1.36 | 0.98 | \$39.13 | \$72.82 | \$55.60 | \$229.74 | \$474.41 | \$349.36 |
| 2 | Albany, NY | 1.00 | 2.96 | 2.05 | \$100.00 | \$56.87 | \$76.93 | \$389.70 | \$395.50 | \$392.74 |
| 3 | Lyons, NJ | 3.35 | 0.00 | 1.78 | \$135.88 | \$0.00 | \$72.19 | \$868.12 | \$922.60 | \$893.66 |
| 4 | Lebanon, PA | 0.00 | 0.00 | 0.00 | \$0.00 | \$0.00 | \$0.00 | \$557.70 | \$456.73 | \$511.28 |
| 4 | Pittsburgh, PA | 0.00 | 0.00 | 0.00 | \$0.00 | \$0.00 | \$0.00 | \$755.55 | \$616.62 | \$684.39 |
| 5 | Perry Point, MD | | 0.53 | 0.53 | | \$33.33 | \$33.33 | | \$632.93 | \$632.93 |
| 6 | Hampton, VA | 0.53 | 0.62 | 0.57 | \$14.63 | \$56.41 | \$35.79 | \$613.00 | \$794.51 | \$704.94 |
| 7 | Atlanta, GA | 1.25 | 0.00 | 0.48 | \$137.50 | \$0.00 | \$52.38 | \$787.13 | \$758.15 | \$769.19 |
| 8 | Gainesville, FL | 0.00 | 0.00 | 0.00 | \$0.00 | \$0.00 | \$0.00 | \$538.73 | \$569.07 | \$551.03 |
| 10 | Cleveland, OH | 0.00 | 0.00 | 0.00 | \$0.00 | \$0.00 | \$0.00 | \$533.51 | \$273.89 | \$400.75 |
| 11 | Battle Creek, MI | 0.00 | 0.00 | 0.00 | \$0.00 | \$0.00 | \$0.00 | \$22.08 | \$13.05 | \$16.33 |
| 11 | Danville, IL | 1.50 | 0.00 | 1.03 | \$30.00 | \$0.00 | \$20.69 | \$621.80 | \$198.67 | \$490.48 |
| 12 | Milwaukee, WI | 0.00 | 4.00 | 1.43 | \$0.00 | \$280.00 | \$100.00 | \$1,331.56 | \$1,283.80 | \$1,314.50 |
| 12 | North Chicago, IL | 0.00 | 0.00 | 0.00 | \$0.00 | \$0.00 | \$0.00 | \$24.60 | \$36.40 | \$30.50 |
| 12 | Tomah, WI | 0.00 | 0.50 | 0.26 | \$0.00 | \$15.00 | \$7.69 | \$323.58 | \$67.60 | \$192.31 |
| 15 | Kansas City, MO | 1.82 | 0.00 | 0.61 | \$21.82 | \$0.00 | \$7.27 | \$333.00 | \$396.45 | \$375.30 |
| 15 | Topeka, KS | 0.75 | 2.32 | 1.57 | \$36.40 | \$90.09 | \$64.52 | \$177.00 | \$189.05 | \$183.31 |
| 16 | Little Rock, AK | 0.00 | 0.00 | 0.00 | \$0.00 | \$0.00 | \$0.00 | \$131.95 | \$130.04 | \$130.94 |
| 16 | Oklahoma City, OK | 0.44 | 0.00 | 0.19 | \$11.76 | \$0.00 | \$5.13 | \$131.41 | \$78.09 | \$101.33 |
| 17 | Dallas, TX | 0.00 | 0.00 | 0.00 | \$0.00 | \$0.00 | \$0.00 | \$903.69 | \$743.21 | \$843.90 |
| 20 | American Lake, WA | 1.03 | 0.68 | 0.82 | \$75.00 | \$43.77 | \$56.78 | \$230.55 | \$197.61 | \$211.33 |
| 21 | Palo Alto, CA | 0.00 | 0.00 | 0.00 | \$0.00 | \$0.00 | \$0.00 | \$1,400.20 | \$1,184.38 | \$1,288.81 |
| 21 | San Francisco, CA | 0.53 | 0.00 | 0.35 | \$16.00 | \$0.00 | \$10.43 | \$1,012.93 | \$1,183.75 | \$1,072.35 |
| 23 | Fort Meade, SD | 0.00 | 1.60 | 0.86 | \$0.00 | \$66.00 | \$35.36 | \$641.23 | \$378.53 | \$500.50 |
| SITE AVERAGE | | 0.52 | 0.80 | 0.65 | \$26.33 | \$52.61 | \$38.17 | \$558.42 | \$552.88 | \$559.35 |
| SITE S.D. | | 0.77 | 1.21 | 0.64 | \$41.24 | \$94.98 | \$45.83 | \$369.39 | \$390.99 | \$356.87 |
| VETERAN AVERAGE | | 0.47 | 0.61 | 0.54 | \$26.97 | \$37.85 | \$32.55 | \$555.36 | \$467.84 | \$510.53 |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† See Appendix A for definition of measure.

Table 21. Public Financial Support by Site for FY02 and FY03 †

| VISN | SITE | ANY VA BENEFIT †† | | | ANY VA or NonVA PUBLIC DISABILITY | | |
|-----------------|-------------------|-------------------|-----------|--------------|-----------------------------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 13.0% | 21.7% | 17.1% | 19.5% | 23.2% | 21.2% |
| 1 | Boston Women | 50.0% | 40.0% | 45.5% | 50.0% | 40.0% | 45.5% |
| 1 | Boston, MA | 10.0% | 16.7% | 14.3% | 10.0% | 16.7% | 14.3% |
| 1 | Northampton, MA | 8.7% | 22.7% | 15.6% | 17.4% | 22.7% | 20.0% |
| 2 | Albany, NY | 20.0% | 21.7% | 20.9% | 20.0% | 21.7% | 20.9% |
| 3 | Lyons, NJ | 0.0% | 13.3% | 6.3% | 0.0% | 13.3% | 6.3% |
| 4 | Lebanon, PA | 10.6% | 7.5% | 9.2% | 10.6% | 10.0% | 10.3% |
| 4 | Pittsburgh, PA | 10.0% | 4.8% | 7.3% | 10.0% | 9.5% | 9.8% |
| 5 | Perry Point, MD | | 20.0% | 20.0% | | 26.7% | 26.7% |
| 6 | Hampton, VA | 7.9% | 2.6% | 5.2% | 7.9% | 2.6% | 5.2% |
| 7 | Atlanta, GA | 25.0% | 7.7% | 14.3% | 25.0% | 7.7% | 14.3% |
| 8 | Gainesville, FL | 31.8% | 20.0% | 27.0% | 31.8% | 20.0% | 27.0% |
| 10 | Cleveland, OH | 16.3% | 2.2% | 9.1% | 16.3% | 4.4% | 10.2% |
| 11 | Battle Creek, MI | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 11 | Danville, IL | 20.0% | 22.2% | 20.7% | 30.0% | 22.2% | 27.6% |
| 12 | Milwaukee, WI | 44.4% | 80.0% | 57.1% | 44.4% | 80.0% | 57.1% |
| 12 | North Chicago, IL | 12.0% | 16.0% | 14.0% | 12.0% | 16.0% | 14.0% |
| 12 | Tomah, WI | 31.6% | 10.0% | 20.5% | 42.1% | 10.0% | 25.6% |
| 15 | Kansas City, MO | 0.0% | 13.6% | 9.1% | 0.0% | 13.6% | 9.1% |
| 15 | Topeka, KS | 45.0% | 13.6% | 28.6% | 45.0% | 13.6% | 28.6% |
| 16 | Little Rock, AK | 9.8% | 13.0% | 11.5% | 9.8% | 13.0% | 11.5% |
| 16 | Oklahoma City, OK | 8.8% | 20.5% | 15.4% | 14.7% | 20.5% | 18.0% |
| 17 | Dallas, TX | 9.4% | 15.8% | 11.8% | 9.4% | 15.8% | 11.8% |
| 20 | American Lake, WA | 15.0% | 12.5% | 13.5% | 15.0% | 16.1% | 15.6% |
| 21 | Palo Alto, CA | 13.3% | 0.0% | 6.5% | 13.3% | 0.0% | 6.5% |
| 21 | San Francisco, CA | 20.0% | 25.0% | 21.7% | 33.3% | 50.0% | 39.1% |
| 23 | Fort Meade, SD | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| SITE AVERAGE | | 16.6% | 16.4% | 16.4% | 18.8% | 18.1% | 18.4% |
| SITE S.D. | | 13.6% | 15.4% | 12.2% | 14.5% | 16.5% | 13.1% |
| VETERAN AVERAGE | | 14.6% | 13.6% | 14.1% | 17.0% | 14.9% | 15.9% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† Veteran reported receiving either an NSC pension or a service connected disability.

Table 22. Residential History Past 3 Months before Admission by Site for FY02 and FY03 †

| VISN | SITE | MEAN DAYS IN APT., ROOM OR HOUSE PAST 3 MONTHS | | | MEAN DAYS INSTITUTIONALIZED PAST 3 MONTHS | | | MEAN DAYS IN SHELTER OR OUTDOORS PAST 3 MONTHS | | |
|------------------------|-------------------|---|-------------|-------------|--|-------------|-------------|---|------------|------------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 6.7 | 11.3 | 8.9 | 77.5 | 74.9 | 76.2 | 6.5 | 4.3 | 5.5 |
| 1 | Boston Women | 33.6 | 44.1 | 38.4 | 46.3 | 40.6 | 43.7 | 9.7 | 5.6 | 7.8 |
| 1 | Boston, MA | 5.7 | 16.6 | 12.7 | 66.1 | 69.7 | 68.4 | 19.1 | 4.9 | 10.0 |
| 1 | Northampton, MA | 44.5 | 47.4 | 45.9 | 37.4 | 42.0 | 39.6 | 7.4 | 4.5 | 6.1 |
| 2 | Albany, NY | 10.0 | 9.9 | 10.0 | 79.9 | 78.9 | 79.4 | 0.8 | 1.9 | 1.4 |
| 3 | Lyons, NJ | 12.5 | 2.2 | 7.7 | 75.2 | 73.5 | 74.4 | 3.3 | 15.3 | 8.9 |
| 4 | Lebanon, PA | 24.9 | 34.6 | 29.4 | 58.8 | 48.3 | 53.9 | 6.4 | 8.1 | 7.2 |
| 4 | Pittsburgh, PA | 12.1 | 9.7 | 10.9 | 76.9 | 79.5 | 78.2 | 1.7 | 1.1 | 1.4 |
| 5 | Perry Point, MD | | 29.9 | 29.9 | | 57.3 | 57.3 | | 3.3 | 3.3 |
| 6 | Hampton, VA | 12.3 | 15.0 | 13.7 | 73.7 | 73.3 | 73.5 | 5.1 | 2.5 | 3.8 |
| 7 | Atlanta, GA | 10.6 | 11.7 | 11.3 | 69.5 | 76.5 | 73.9 | 9.9 | 2.9 | 5.6 |
| 8 | Gainesville, FL | 33.8 | 22.4 | 29.2 | 43.0 | 52.6 | 46.9 | 13.9 | 16.0 | 14.8 |
| 10 | Cleveland, OH | 17.4 | 13.1 | 15.2 | 59.8 | 66.3 | 63.2 | 15.4 | 10.4 | 12.8 |
| 11 | Battle Creek, MI | 49.9 | 55.8 | 53.6 | 24.3 | 28.7 | 27.1 | 15.7 | 5.1 | 8.9 |
| 11 | Danville, IL | 43.7 | 48.1 | 45.1 | 34.4 | 24.8 | 31.4 | 11.1 | 17.8 | 13.2 |
| 12 | Milwaukee, WI | 0.0 | 0.0 | 0.0 | 88.6 | 72.8 | 82.9 | 2.4 | 18.2 | 8.1 |
| 12 | North Chicago, IL | 48.7 | 55.0 | 51.8 | 29.3 | 22.2 | 25.8 | 12.5 | 13.2 | 12.9 |
| 12 | Tomah, WI | 47.8 | 35.8 | 41.6 | 34.9 | 43.2 | 39.2 | 7.4 | 10.2 | 8.9 |
| 15 | Kansas City, MO | 37.6 | 53.4 | 48.1 | 44.8 | 31.6 | 36.0 | 7.3 | 5.1 | 5.8 |
| 15 | Topeka, KS | 51.0 | 26.6 | 38.2 | 26.8 | 50.0 | 38.9 | 12.1 | 8.3 | 10.1 |
| 16 | Little Rock, AK | 58.7 | 50.6 | 54.4 | 22.7 | 24.2 | 23.5 | 9.6 | 14.7 | 12.3 |
| 16 | Oklahoma City, OK | 47.1 | 53.1 | 50.5 | 24.3 | 25.4 | 24.9 | 16.8 | 13.0 | 14.7 |
| 17 | Dallas, TX | 3.5 | 12.0 | 6.7 | 78.3 | 64.8 | 73.3 | 7.9 | 12.9 | 9.7 |
| 20 | American Lake, WA | 24.0 | 35.3 | 35.6 | 36.2 | 41.7 | 39.4 | 18.0 | 11.7 | 14.4 |
| 21 | Palo Alto, CA | 0.0 | 4.4 | 2.3 | 90.8 | 70.3 | 80.2 | 0.2 | 16.2 | 8.5 |
| 21 | San Francisco, CA | 17.6 | 4.3 | 13.0 | 66.5 | 86.0 | 73.3 | 5.7 | 0.4 | 3.9 |
| 23 | Fort Meade, SD | 43.6 | 37.8 | 40.5 | 46.3 | 49.2 | 47.9 | 0.4 | 3.2 | 1.9 |
| SITE AVERAGE | | 26.8 | 27.4 | 27.6 | 54.3 | 54.4 | 54.5 | 8.7 | 8.5 | 8.2 |
| SITE S.D. | | 18.3 | 18.4 | 17.7 | 21.5 | 19.7 | 19.9 | 5.5 | 5.5 | 4.0 |
| VETERAN AVERAGE | | 26.8 | 28.8 | 27.8 | 54.5 | 52.9 | 53.7 | 9.1 | 8.5 | 8.8 |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 23. Housing Index by Site for FY02 and FY03 †

| VISN | SITE | HOUSING INDEX †† | | |
|------------------------|-------------------|------------------|--------------|--------------|
| | | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 97.4 | 101.7 | 99.4 |
| 1 | Boston Women | 123.2 | 134.4 | 128.3 |
| 1 | Boston, MA | 96.4 | 107.7 | 103.6 |
| 1 | Northampton, MA | 133.9 | 136.3 | 135.0 |
| 2 | Albany, NY | 100.6 | 100.7 | 100.7 |
| 3 | Lyons, NJ | 103.4 | 93.2 | 98.6 |
| 4 | Lebanon, PA | 114.8 | 125.6 | 119.8 |
| 4 | Pittsburgh, PA | 102.8 | 100.1 | 101.4 |
| 5 | Perry Point, MD | | 120.2 | 120.2 |
| 6 | Hampton, VA | 103.5 | 105.7 | 104.6 |
| 7 | Atlanta, GA | 100.5 | 102.9 | 102.0 |
| 8 | Gainesville, FL | 124.6 | 113.4 | 120.1 |
| 10 | Cleveland, OH | 110.1 | 102.9 | 106.4 |
| 11 | Battle Creek, MI | 139.8 | 145.2 | 143.3 |
| 11 | Danville, IL | 132.8 | 138.8 | 134.7 |
| 12 | Milwaukee, WI | 91.0 | 91.0 | 91.0 |
| 12 | North Chicago, IL | 139.1 | 145.5 | 142.3 |
| 12 | Tomah, WI | 137.9 | 125.0 | 131.3 |
| 15 | Kansas City, MO | 127.2 | 143.4 | 138.0 |
| 15 | Topeka, KS | 141.0 | 111.4 | 125.5 |
| 16 | Little Rock, AK | 149.6 | 140.1 | 144.6 |
| 16 | Oklahoma City, OK | 135.3 | 144.4 | 140.4 |
| 17 | Dallas, TX | 93.2 | 101.8 | 96.4 |
| 20 | American Lake, WA | 126.2 | 122.5 | 124.0 |
| 21 | Palo Alto, CA | 91.0 | 95.2 | 93.2 |
| 21 | San Francisco, CA | 107.4 | 95.1 | 103.1 |
| 23 | Fort Meade, SD | 133.8 | 128.0 | 130.7 |
| SITE AVERAGE | | 117.6 | 117.5 | 117.7 |
| SITE S.D. | | 18.1 | 18.2 | 17.3 |
| VETERAN AVERAGE | | 117.2 | 118.7 | 118.0 |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† See Appendix A for definition of measure.

Table 24a. Homelessness History by Site for FY02 and FY03 †

| VISN | SITE | EVER HOMELESS IN LIFETIME | | | HOMELESS WHEN LAST LIVING IN THE COMMUNITY †† | | | NOT HOMELESS WHEN LAST LIVING IN THE COMMUNITY | | |
|-------------------|----------------------|---------------------------|-----------|--------------|---|-----------|--------------|--|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA †† | 98.7% | 97.1% | 98.0% | 89.6% | 84.1% | 87.0% | 10.4% | 15.9% | 13.0% |
| 1 | Boston Women | 66.7% | 60.0% | 63.6% | 33.3% | 20.0% | 27.3% | 66.7% | 80.0% | 72.7% |
| 1 | Boston, MA | 90.0% | 88.9% | 89.3% | 80.0% | 61.1% | 67.9% | 20.0% | 38.9% | 32.1% |
| 1 | Northampton, MA | 69.6% | 72.7% | 71.1% | 47.8% | 31.8% | 40.0% | 52.2% | 68.2% | 60.0% |
| 2 | Albany, NY †† | 95.0% | 91.3% | 93.0% | 90.0% | 65.2% | 76.7% | 10.0% | 34.8% | 23.3% |
| 3 | Lyons, NJ †† | 100.0% | 100.0% | 100.0% | 88.2% | 100.0% | 93.8% | 11.8% | 0.0% | 6.3% |
| 4 | Lebanon, PA †† | 85.1% | 80.0% | 82.8% | 59.6% | 30.0% | 46.0% | 40.4% | 70.0% | 54.0% |
| 4 | Pittsburgh, PA | 80.0% | 76.2% | 78.1% | 45.0% | 33.3% | 39.0% | 55.0% | 66.7% | 61.0% |
| 5 | Perry Point, MD | | 80.0% | 80.0% | | 40.0% | 40.0% | | 60.0% | 60.0% |
| 6 | Hampton, VA | 73.7% | 61.5% | 67.5% | 29.0% | 41.0% | 35.1% | 71.1% | 59.0% | 64.9% |
| 7 | Atlanta, GA †† | 100.0% | 92.3% | 95.2% | 100.0% | 76.9% | 85.7% | 0.0% | 23.1% | 14.3% |
| 8 | Gainesville, FL | 63.6% | 66.7% | 64.9% | 36.4% | 60.0% | 46.0% | 63.6% | 40.0% | 54.1% |
| 10 | Cleveland, OH | 90.7% | 91.1% | 90.9% | 62.8% | 64.4% | 63.6% | 37.2% | 35.6% | 36.4% |
| 11 | Battle Creek, MI | 83.3% | 76.2% | 78.8% | 58.3% | 47.6% | 51.5% | 41.7% | 52.4% | 48.5% |
| 11 | Danville, IL | 95.0% | 88.9% | 93.1% | 45.0% | 77.8% | 55.2% | 55.0% | 22.2% | 44.8% |
| 12 | Milwaukee, WI | 88.9% | 100.0% | 92.9% | 88.9% | 80.0% | 85.7% | 11.1% | 20.0% | 14.3% |
| 12 | North Chicago, IL | 76.0% | 88.0% | 82.0% | 56.0% | 68.0% | 62.0% | 44.0% | 32.0% | 38.0% |
| 12 | Tomah, WI | 79.0% | 65.0% | 71.8% | 36.8% | 45.0% | 41.0% | 63.2% | 55.0% | 59.0% |
| 15 | Kansas City, MO | 72.7% | 57.1% | 62.5% | 27.3% | 27.3% | 27.3% | 72.7% | 72.7% | 72.7% |
| 15 | Topeka, KS | 85.0% | 77.3% | 81.0% | 60.0% | 59.1% | 59.5% | 40.0% | 40.9% | 40.5% |
| 16 | Little Rock, AK | 70.7% | 89.1% | 80.5% | 43.9% | 50.0% | 47.1% | 56.1% | 50.0% | 52.9% |
| 16 | Oklahoma City, OK †† | 82.4% | 72.7% | 76.9% | 67.7% | 47.7% | 56.4% | 32.4% | 52.3% | 43.6% |
| 17 | Dallas, TX †† | 90.6% | 94.7% | 92.2% | 75.0% | 79.0% | 76.5% | 25.0% | 21.1% | 23.5% |
| 20 | American Lake, WA | 95.0% | 85.7% | 89.6% | 85.0% | 73.2% | 78.1% | 15.0% | 26.8% | 21.9% |
| 21 | Palo Alto, CA | 100.0% | 100.0% | 100.0% | 86.7% | 87.5% | 87.1% | 13.3% | 12.5% | 12.9% |
| 21 | San Francisco, CA †† | 93.3% | 100.0% | 95.7% | 60.0% | 100.0% | 73.9% | 40.0% | 0.0% | 26.1% |
| 23 | Fort Meade, SD | 69.2% | 86.7% | 78.6% | 30.8% | 73.3% | 53.6% | 69.2% | 26.7% | 46.4% |
| SITE AVERAGE | | 84.4% | 82.9% | 83.3% | 60.9% | 60.1% | 59.4% | 39.1% | 39.9% | 40.6% |
| SITE S.D. | | 11.2% | 12.9% | 11.2% | 22.0% | 21.8% | 19.4% | 22.0% | 21.8% | 19.4% |
| VETERAN AVERAGE | | 85.4% | 82.9% | 84.1% | 62.6% | 59.0% | 60.8% | 37.4% | 41.0% | 39.3% |
| CLINICAL STANDARD | | | | | 75.0% | 75.0% | 75.0% | | | |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† This critical monitor is applicable only to the 8 CWT/TR sites whose target population is the homeless mentally ill veteran. VHA Headquarters has identified at least 75% as the clinical standard.

Table 24b. Length of Time Homeless by Site for FY02 and FY03 †

| VISN | SITE | HOMELESS < 1 MO | | | HOMELESS 1-6 MOS | | | HOMELESS 6-11 MOS | | | HOMELESS 12-23 MOS | | | HOMELESS > 23 MOS | | |
|-----------------|-------------------|-----------------|-----------|--------------|------------------|-----------|--------------|-------------------|-----------|--------------|--------------------|-----------|--------------|-------------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 35.1% | 18.8% | 27.4% | 26.0% | 42.0% | 33.6% | 16.9% | 7.3% | 12.3% | 2.6% | 11.6% | 6.9% | 9.1% | 4.4% | 6.9% |
| 1 | Boston Women | 33.3% | 0.0% | 18.2% | 0.0% | 20.0% | 9.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 1 | Boston, MA | 10.0% | 5.6% | 7.1% | 10.0% | 22.2% | 17.9% | 40.0% | 16.7% | 25.0% | 20.0% | 16.7% | 17.9% | 0.0% | 0.0% | 0.0% |
| 1 | Northampton, MA | 13.0% | 18.2% | 15.6% | 13.0% | 4.6% | 8.9% | 13.0% | 4.6% | 8.9% | 0.0% | 4.6% | 2.2% | 8.7% | 0.0% | 4.4% |
| 2 | Albany, NY | 25.0% | 26.1% | 25.6% | 35.0% | 8.7% | 20.9% | 5.0% | 8.7% | 7.0% | 15.0% | 8.7% | 11.6% | 10.0% | 13.0% | 11.6% |
| 3 | Lyons, NJ | 29.4% | 6.7% | 18.8% | 17.7% | 0.0% | 9.4% | 23.5% | 26.7% | 25.0% | 5.9% | 0.0% | 3.1% | 11.8% | 66.7% | 37.5% |
| 4 | Lebanon, PA | 19.2% | 12.5% | 16.1% | 17.0% | 7.5% | 12.6% | 2.1% | 0.0% | 1.2% | 6.4% | 2.5% | 4.6% | 12.8% | 7.5% | 10.3% |
| 4 | Pittsburgh, PA | 15.0% | 4.8% | 9.8% | 10.0% | 9.5% | 9.8% | 5.0% | 4.8% | 4.9% | 5.0% | 4.8% | 4.9% | 10.0% | 9.5% | 9.8% |
| 5 | Perry Point, MD | | 6.7% | 6.7% | | 13.3% | 13.3% | | 20.0% | 20.0% | | 0.0% | 0.0% | | 0.0% | 0.0% |
| 6 | Hampton, VA | 7.9% | 10.3% | 9.1% | 13.2% | 15.4% | 14.3% | 2.6% | 12.8% | 7.8% | 2.6% | 2.6% | 2.6% | 2.6% | 0.0% | 1.3% |
| 7 | Atlanta, GA | 12.5% | 23.1% | 19.1% | 25.0% | 15.4% | 19.1% | 37.5% | 7.7% | 19.1% | 0.0% | 15.4% | 9.5% | 25.0% | 15.4% | 19.1% |
| 8 | Gainesville, FL | 13.6% | 13.3% | 13.5% | 18.2% | 20.0% | 18.9% | 4.6% | 6.7% | 5.4% | 0.0% | 6.7% | 2.7% | 0.0% | 13.3% | 5.4% |
| 10 | Cleveland, OH | 7.0% | 20.0% | 13.6% | 25.6% | 17.8% | 21.6% | 16.3% | 8.9% | 12.5% | 9.3% | 8.9% | 9.1% | 4.7% | 8.9% | 6.8% |
| 11 | Battle Creek, MI | 16.7% | 28.6% | 24.2% | 25.0% | 9.5% | 15.2% | 0.0% | 4.8% | 3.0% | 0.0% | 0.0% | 0.0% | 16.7% | 4.8% | 9.1% |
| 11 | Danville, IL | 0.0% | 22.2% | 6.9% | 30.0% | 22.2% | 27.6% | 5.0% | 22.2% | 10.3% | 5.0% | 11.1% | 6.9% | 5.0% | 0.0% | 3.5% |
| 12 | Milwaukee, WI | 22.2% | 0.0% | 14.3% | 33.3% | 60.0% | 42.9% | 11.1% | 20.0% | 14.3% | 11.1% | 0.0% | 7.1% | 11.1% | 0.0% | 7.1% |
| 12 | North Chicago, IL | 20.0% | 28.0% | 24.0% | 20.0% | 20.0% | 20.0% | 4.0% | 8.0% | 6.0% | 12.0% | 4.0% | 8.0% | 0.0% | 8.0% | 4.0% |
| 12 | Tomah, WI | 15.8% | 10.0% | 12.8% | 21.1% | 30.0% | 25.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.0% | 2.6% |
| 15 | Kansas City, MO | 18.2% | 0.0% | 6.1% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 3.0% | 0.0% | 13.6% | 9.1% | 0.0% | 13.6% | 9.1% |
| 15 | Topeka, KS | 15.0% | 13.6% | 14.3% | 20.0% | 31.8% | 26.2% | 0.0% | 4.6% | 2.4% | 15.0% | 9.1% | 11.9% | 5.0% | 0.0% | 2.4% |
| 16 | Little Rock, AK | 9.8% | 13.0% | 11.5% | 17.1% | 23.9% | 20.7% | 7.3% | 8.7% | 8.1% | 4.9% | 0.0% | 2.3% | 4.9% | 4.4% | 4.6% |
| 16 | Oklahoma City, OK | 38.2% | 11.4% | 23.1% | 20.6% | 29.6% | 25.6% | 8.8% | 6.8% | 7.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 17 | Dallas, TX | 3.1% | 10.5% | 5.9% | 37.5% | 31.6% | 35.3% | 9.4% | 21.1% | 13.7% | 6.3% | 0.0% | 3.9% | 18.8% | 15.8% | 17.7% |
| 20 | American Lake, WA | 15.0% | 7.1% | 10.4% | 32.5% | 25.0% | 28.1% | 7.5% | 12.5% | 10.4% | 12.5% | 10.7% | 11.5% | 17.5% | 17.9% | 17.7% |
| 21 | Palo Alto, CA | 6.7% | 12.5% | 9.7% | 33.3% | 25.0% | 29.0% | 26.7% | 31.3% | 29.0% | 6.7% | 6.3% | 6.5% | 13.3% | 12.5% | 12.9% |
| 21 | San Francisco, CA | 13.3% | 37.5% | 21.7% | 26.7% | 25.0% | 26.1% | 0.0% | 0.0% | 0.0% | 6.7% | 0.0% | 4.4% | 13.3% | 37.5% | 21.7% |
| 23 | Fort Meade, SD | 7.7% | 26.7% | 17.9% | 0.0% | 26.7% | 14.3% | 7.7% | 6.7% | 7.1% | 7.7% | 0.0% | 3.6% | 7.7% | 6.7% | 7.1% |
| SITE AVERAGE | | 16.3% | 14.3% | 14.9% | 20.3% | 20.6% | 20.2% | 10.1% | 10.0% | 9.8% | 5.9% | 5.1% | 5.6% | 8.0% | 9.8% | 8.6% |
| SITE S.D. | | 9.5% | 9.5% | 6.3% | 10.4% | 12.6% | 9.3% | 10.7% | 8.4% | 7.9% | 5.5% | 5.3% | 4.4% | 6.8% | 13.8% | 8.3% |
| VETERAN AVERAGE | | 17.3% | 14.3% | 15.8% | 21.8% | 21.2% | 21.5% | 9.4% | 9.1% | 9.3% | 5.8% | 5.7% | 5.7% | 8.0% | 8.5% | 8.3% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 25. Substance Abuse Symptomatology by Site for FY02 and FY03 †

| VISN | SITE | ASI INDEX FOR ALCOHOL PROBLEMS †† | | | ASI INDEX FOR DRUG PROBLEMS †† | | | CRAVING SCALE FOR ALCOHOL AND/OR DRUGS ††† | | |
|-----------------|-------------------|-----------------------------------|------|---------|--------------------------------|------|---------|--|------|---------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 0.27 | 0.26 | 0.27 | 0.12 | 0.11 | 0.11 | 1.80 | 1.84 | 1.82 |
| 1 | Boston Women | 0.22 | 0.08 | 0.16 | 0.15 | 0.06 | 0.11 | 1.35 | 0.28 | 0.86 |
| 1 | Boston, MA | 0.47 | 0.37 | 0.41 | 0.20 | 0.27 | 0.24 | 1.69 | 2.41 | 2.15 |
| 1 | Northampton, MA | 0.51 | 0.35 | 0.43 | 0.18 | 0.17 | 0.18 | 2.76 | 2.25 | 2.51 |
| 2 | Albany, NY | 0.23 | 0.18 | 0.20 | 0.13 | 0.17 | 0.15 | 1.44 | 1.36 | 1.40 |
| 3 | Lyons, NJ | 0.09 | 0.12 | 0.10 | 0.13 | 0.08 | 0.10 | 0.95 | 0.66 | 0.81 |
| 4 | Lebanon, PA | 0.23 | 0.23 | 0.23 | 0.19 | 0.21 | 0.20 | 2.30 | 2.39 | 2.34 |
| 4 | Pittsburgh, PA | 0.34 | 0.26 | 0.30 | 0.17 | 0.17 | 0.17 | 1.56 | 0.74 | 1.14 |
| 5 | Perry Point, MD | | 0.26 | 0.26 | | 0.15 | 0.15 | | 2.27 | 2.27 |
| 6 | Hampton, VA | 0.16 | 0.24 | 0.20 | 0.18 | 0.17 | 0.17 | 1.54 | 0.91 | 1.22 |
| 7 | Atlanta, GA | 0.22 | 0.28 | 0.26 | 0.20 | 0.17 | 0.18 | 2.08 | 2.04 | 2.05 |
| 8 | Gainesville, FL | 0.31 | 0.34 | 0.32 | 0.20 | 0.14 | 0.18 | 2.72 | 2.36 | 2.57 |
| 10 | Cleveland, OH | 0.14 | 0.23 | 0.19 | 0.09 | 0.14 | 0.12 | 1.21 | 2.05 | 1.64 |
| 11 | Battle Creek, MI | 0.14 | 0.32 | 0.25 | 0.23 | 0.16 | 0.19 | 3.31 | 2.78 | 2.97 |
| 11 | Danville, IL | 0.19 | 0.20 | 0.19 | 0.07 | 0.10 | 0.08 | 1.81 | 2.47 | 2.02 |
| 12 | Milwaukee, WI | 0.24 | 0.11 | 0.19 | 0.11 | 0.13 | 0.12 | 1.37 | 0.60 | 1.09 |
| 12 | North Chicago, IL | 0.17 | 0.16 | 0.17 | 0.17 | 0.23 | 0.20 | 2.57 | 2.67 | 2.62 |
| 12 | Tomah, WI | 0.26 | 0.24 | 0.25 | 0.14 | 0.12 | 0.13 | 2.47 | 2.40 | 2.43 |
| 15 | Kansas City, MO | 0.26 | 0.27 | 0.27 | 0.17 | 0.19 | 0.18 | 2.11 | 2.22 | 2.18 |
| 15 | Topeka, KS | 0.34 | 0.29 | 0.31 | 0.14 | 0.08 | 0.11 | 2.60 | 2.16 | 2.37 |
| 16 | Little Rock, AK | 0.38 | 0.37 | 0.37 | 0.28 | 0.29 | 0.29 | 3.07 | 2.73 | 2.89 |
| 16 | Oklahoma City, OK | 0.31 | 0.31 | 0.31 | 0.21 | 0.15 | 0.18 | 2.70 | 2.34 | 2.50 |
| 17 | Dallas, TX | 0.17 | 0.12 | 0.15 | 0.14 | 0.08 | 0.12 | 1.31 | 0.61 | 1.05 |
| 20 | American Lake, WA | 0.22 | 0.14 | 0.17 | 0.08 | 0.08 | 0.08 | 2.31 | 2.36 | 2.34 |
| 21 | Palo Alto, CA | 0.24 | 0.06 | 0.14 | 0.21 | 0.06 | 0.13 | 1.05 | 0.50 | 0.76 |
| 21 | San Francisco, CA | 0.12 | 0.05 | 0.10 | 0.12 | 0.08 | 0.11 | 1.20 | 0.52 | 0.96 |
| 23 | Fort Meade, SD | 0.31 | 0.22 | 0.26 | 0.05 | 0.07 | 0.06 | 1.79 | 1.16 | 1.45 |
| SITE AVERAGE | | 0.25 | 0.22 | 0.24 | 0.16 | 0.14 | 0.15 | 1.96 | 1.74 | 1.87 |
| SITE S.D. | | 0.10 | 0.09 | 0.08 | 0.05 | 0.06 | 0.05 | 0.65 | 0.82 | 0.68 |
| VETERAN AVERAGE | | 0.25 | 0.24 | 0.25 | 0.16 | 0.15 | 0.15 | 2.01 | 1.93 | 1.97 |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

††† See Appendix A for definition of measure.

Table 26a. Self-Reported Substance Use History by Site for FY02 and FY03 †

| VISN | SITE | Days Since Last Used Drugs or Last Drank Alcohol †† | | | Usual Ounces Alcohol Drunk in a Day ††† | | | Most Ounces Alcohol Drunk in a Day ††† | | |
|------------------------|-------------------|--|--------------|--------------|--|-------------|-------------|---|-------------|-------------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 287.1 | 187.3 | 243.0 | 16.3 | 18.0 | 17.1 | 26.5 | 26.8 | 26.6 |
| 1 | Boston Women | 83.3 | 351.5 | 257.8 | 10.5 | 1.4 | 6.4 | 16.5 | 1.4 | 9.6 |
| 1 | Boston, MA | 159.8 | 182.0 | 211.3 | 16.8 | 13.1 | 14.4 | 23.0 | 22.6 | 22.7 |
| 1 | Northampton, MA | 74.2 | 355.1 | 247.7 | 22.1 | 17.6 | 19.9 | 30.7 | 22.7 | 26.8 |
| 2 | Albany, NY | 214.5 | 251.7 | 266.5 | 11.5 | 9.6 | 10.5 | 11.6 | 12.2 | 11.9 |
| 3 | Lyons, NJ | 178.1 | 209.9 | 191.9 | 2.6 | 6.7 | 4.5 | 4.1 | 7.6 | 5.7 |
| 4 | Lebanon, PA | 272.9 | 104.6 | 204.5 | 11.9 | 10.8 | 11.4 | 18.1 | 16.7 | 17.4 |
| 4 | Pittsburgh, PA | 164.8 | 273.9 | 224.3 | 19.4 | 7.6 | 13.4 | 34.3 | 14.9 | 24.3 |
| 5 | Perry Point, MD | | 113.5 | 113.5 | | 11.5 | 11.5 | | 22.6 | 22.6 |
| 6 | Hampton, VA | 237.4 | 179.6 | 208.5 | 16.9 | 18.0 | 17.5 | 26.3 | 35.0 | 30.7 |
| 7 | Atlanta, GA | 248.6 | 224.3 | 235.1 | 10.9 | 12.5 | 11.9 | 18.0 | 20.4 | 19.5 |
| 8 | Gainesville, FL | 104.3 | 94.6 | 104.6 | 7.6 | 8.0 | 7.7 | 11.6 | 11.6 | 11.6 |
| 10 | Cleveland, OH | 378.3 | 188.3 | 288.7 | 7.3 | 10.0 | 8.7 | 12.2 | 23.6 | 18.1 |
| 11 | Battle Creek, MI | 40.6 | 51.1 | 46.3 | 8.8 | 16.8 | 13.9 | 13.4 | 21.7 | 18.7 |
| 11 | Danville, IL | 499.1 | 71.8 | 328.7 | 12.1 | 8.2 | 10.9 | 15.3 | 16.4 | 15.6 |
| 12 | Milwaukee, WI | 380.3 | 292.3 | 358.3 | 11.8 | 3.0 | 8.6 | 17.78 | 7.2 | 14.0 |
| 12 | North Chicago, IL | 46.6 | 58.3 | 55.9 | 6.7 | 9.4 | 8.0 | 8.6 | 11.8 | 10.2 |
| 12 | Tomah, WI | 61.6 | 57.0 | 59.3 | 12.7 | 18.3 | 15.6 | 15.8 | 24.0 | 20.0 |
| 15 | Kansas City, MO | 43.6 | 58.6 | 87.5 | 9.0 | 16.4 | 13.9 | 20.0 | 26.3 | 24.2 |
| 15 | Topeka, KS | 41.8 | 128.1 | 88.7 | 16.6 | 13.9 | 15.1 | 26.3 | 22.9 | 24.5 |
| 16 | Little Rock, AK | 48.2 | 44.9 | 84.9 | 16.7 | 15.6 | 16.1 | 28.5 | 24.2 | 26.2 |
| 16 | Oklahoma City, OK | 60.7 | 67.7 | 66.4 | 13.0 | 9.6 | 11.1 | 24.4 | 17.1 | 20.3 |
| 17 | Dallas, TX | 733.5 | 581.4 | 707.4 | 7.7 | 5.4 | 6.8 | 14.3 | 8.0 | 11.9 |
| 20 | American Lake, WA | 166.7 | 325.4 | 250.9 | 8.8 | 5.3 | 6.8 | 13.3 | 7.7 | 10.0 |
| 21 | Palo Alto, CA | 380.2 | 307.8 | 347.0 | 16.7 | 6.0 | 11.2 | 26.3 | 9.7 | 17.7 |
| 21 | San Francisco, CA | 397.6 | 568.5 | 469.9 | 9.8 | 5.0 | 8.1 | 11.3 | 6.8 | 9.7 |
| 23 | Fort Meade, SD | 194.7 | 316.0 | 309.2 | 14.6 | 9.7 | 12.0 | 20.9 | 13.8 | 17.1 |
| SITE AVERAGE | | 211.5 | 209.1 | 224.4 | 12.3 | 10.6 | 11.6 | 18.8 | 16.9 | 18.1 |
| SITE S.D. | | 167.2 | 143.9 | 142.8 | 4.4 | 4.8 | 3.8 | 7.3 | 7.8 | 6.4 |
| VETERAN AVERAGE | | 279.8 | 234.3 | 255.5 | 12.6 | 11.8 | 12.2 | 19.7 | 19.0 | 19.3 |

† Bonahm was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† Data are reported only for those veterans with an alcohol and/or drug abuse dependency diagnosis. If a veteran were diagnosed with both alcohol and drug problems, the lower of the two values was used. A number of CWT/TR programs admit veterans with substance abuse problems directly from prison, which explains some of the increase in the number of days since last used alcohol and/or drugs.

††† Score measures the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

Table 26b. Self-Reported Substance Use History by Site for FY02 and FY03 †

| VISN | SITE | Used Alcohol Last 30 Days in Community | | | Used Drugs Last 30 Days in Community | | | Used Last 30 Days in Community | | |
|-----------------|-------------------|--|-----------|--------------|--------------------------------------|-----------|--------------|--------------------------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 80.5% | 71.0% | 76.0% | 42.9% | 52.2% | 47.3% | 85.7% | 87.0% | 86.3% |
| 1 | Boston Women | 83.3% | 20.0% | 54.6% | 50.0% | 25.0% | 37.5% | 83.3% | 25.0% | 60.0% |
| 1 | Boston, MA | 70.0% | 83.3% | 78.6% | 60.0% | 72.2% | 67.9% | 90.0% | 94.4% | 92.9% |
| 1 | Northampton, MA | 91.3% | 81.8% | 86.7% | 60.9% | 68.2% | 64.4% | 95.7% | 90.9% | 93.3% |
| 2 | Albany, NY | 75.0% | 56.5% | 65.1% | 75.0% | 56.5% | 65.1% | 85.0% | 65.2% | 74.4% |
| 3 | Lyons, NJ | 47.1% | 53.3% | 50.0% | 69.2% | 46.2% | 57.7% | 85.7% | 61.5% | 74.1% |
| 4 | Lebanon, PA | 70.2% | 62.5% | 66.7% | 78.6% | 79.0% | 78.8% | 91.3% | 87.5% | 89.5% |
| 4 | Pittsburgh, PA | 90.0% | 81.0% | 85.4% | 57.9% | 57.1% | 57.5% | 95.0% | 95.2% | 95.1% |
| 5 | Perry Point, MD | | 53.3% | 53.3% | | 61.5% | 61.5% | | 85.7% | 85.7% |
| 6 | Hampton, VA | 76.3% | 87.2% | 81.8% | 73.7% | 79.5% | 76.6% | 94.7% | 97.4% | 96.1% |
| 7 | Atlanta, GA | 87.5% | 84.6% | 85.7% | 75.0% | 69.2% | 71.4% | 87.5% | 100.0% | 95.2% |
| 8 | Gainesville, FL | 50.0% | 73.3% | 59.5% | 52.4% | 64.3% | 57.1% | 71.4% | 100.0% | 83.3% |
| 10 | Cleveland, OH | 44.2% | 68.9% | 56.8% | 35.9% | 57.8% | 47.6% | 48.8% | 75.6% | 62.8% |
| 11 | Battle Creek, MI | 75.0% | 81.0% | 78.8% | 83.3% | 68.4% | 74.2% | 100.0% | 100.0% | 100.0% |
| 11 | Danville, IL | 55.0% | 55.6% | 55.2% | 20.0% | 44.4% | 27.6% | 60.0% | 55.6% | 58.6% |
| 12 | Milwaukee, WI | 66.7% | 40.0% | 57.1% | 44.4% | 40.0% | 42.9% | 66.7% | 40.0% | 57.1% |
| 12 | North Chicago, IL | 72.0% | 68.0% | 70.0% | 76.0% | 88.0% | 82.0% | 92.0% | 88.0% | 90.0% |
| 12 | Tomah, WI | 79.0% | 70.0% | 74.4% | 50.0% | 42.1% | 46.0% | 94.4% | 75.0% | 84.2% |
| 15 | Kansas City, MO | 72.7% | 81.8% | 78.8% | 45.5% | 72.7% | 63.6% | 81.8% | 95.5% | 90.9% |
| 15 | Topeka, KS | 80.0% | 68.2% | 73.8% | 55.0% | 27.3% | 40.5% | 90.0% | 72.7% | 81.0% |
| 16 | Little Rock, AK | 82.9% | 89.1% | 86.2% | 80.5% | 82.6% | 81.6% | 100.0% | 100.0% | 100.0% |
| 16 | Oklahoma City, OK | 76.5% | 59.1% | 66.7% | 55.9% | 36.4% | 44.9% | 82.4% | 72.7% | 76.9% |
| 17 | Dallas, TX | 50.0% | 47.4% | 49.0% | 32.3% | 47.4% | 38.0% | 61.3% | 52.6% | 58.0% |
| 20 | American Lake, WA | 60.0% | 37.5% | 46.9% | 35.0% | 22.2% | 27.7% | 67.5% | 44.4% | 54.3% |
| 21 | Palo Alto, CA | 66.7% | 43.8% | 54.8% | 66.7% | 33.3% | 50.0% | 80.0% | 53.3% | 66.7% |
| 21 | San Francisco, CA | 46.7% | 37.5% | 43.5% | 53.3% | 25.0% | 43.5% | 73.3% | 37.5% | 60.9% |
| 23 | Fort Meade, SD | 61.5% | 60.0% | 60.7% | 50.0% | 38.5% | 42.9% | 80.0% | 78.6% | 79.2% |
| SITE AVERAGE | | 69.6% | 63.5% | 66.5% | 56.9% | 54.0% | 55.4% | 82.4% | 75.2% | 79.5% |
| SITE S.D. | | 13.7% | 17.6% | 13.3% | 16.2% | 18.9% | 15.7% | 12.9% | 21.7% | 14.5% |
| VETERAN AVERAGE | | 69.5% | 66.6% | 68.0% | 55.8% | 56.1% | 56.0% | 82.1% | 79.3% | 80.6% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 26c. Self-Reported Substance Use History by Site for FY02 and FY03 †

| VISN | SITE | Years of Alcohol Abuse | | | Longest Period of Sobriety (years) | | |
|------------------------|-------------------|------------------------|-------------|-------------|------------------------------------|------------|------------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 19.8 | 19.7 | 19.7 | 3.3 | 2.8 | 3.1 |
| 1 | Boston Women | 8.0 | 10.0 | 9.2 | 1.0 | 1.9 | 1.2 |
| 1 | Boston, MA | 27.8 | 25.6 | 26.4 | 3.2 | 2.6 | 2.9 |
| 1 | Northampton, MA | 22.0 | 20.9 | 21.5 | 2.4 | 2.0 | 2.2 |
| 2 | Albany, NY | 23.3 | 16.1 | 19.8 | 1.5 | 2.2 | 1.9 |
| 3 | Lyons, NJ | 10.1 | 18.4 | 13.4 | 2.3 | 2.1 | 2.2 |
| 4 | Lebanon, PA | 17.6 | 13.3 | 15.7 | 2.2 | 2.7 | 2.5 |
| 4 | Pittsburgh, PA | 19.5 | 24.5 | 22.0 | 1.0 | 1.7 | 1.3 |
| 5 | Perry Point, MD | | 16.4 | 16.4 | | 3.3 | 3.3 |
| 6 | Hampton, VA | 20.1 | 27.8 | 24.1 | 1.3 | 1.5 | 1.4 |
| 7 | Atlanta, GA | 4.6 | 8.3 | 7.1 | 3.7 | 3.4 | 3.5 |
| 8 | Gainesville, FL | 18.4 | 27.9 | 22.5 | 1.6 | 3.0 | 2.1 |
| 10 | Cleveland, OH | 17.9 | 25.6 | 21.8 | 2.0 | 2.2 | 2.1 |
| 11 | Battle Creek, MI | 12.4 | 18.4 | 16.5 | 3.0 | 1.6 | 2.1 |
| 11 | Danville, IL | 16.0 | 16.5 | 16.2 | 2.2 | 2.9 | 2.4 |
| 12 | Milwaukee, WI | 19.1 | 17.3 | 18.5 | 1.4 | 1.3 | 1.4 |
| 12 | North Chicago, IL | 9.2 | 8.2 | 8.6 | 2.2 | 1.9 | 2.1 |
| 12 | Tomah, WI | 22.9 | 18.0 | 20.1 | 1.1 | 1.9 | 1.6 |
| 15 | Kansas City, MO | 7.0 | 10.4 | 9.5 | 3.3 | 2.1 | 2.5 |
| 15 | Topeka, KS | 13.5 | 15.6 | 14.6 | 2.5 | 2.8 | 2.7 |
| 16 | Little Rock, AK | 24.6 | 22.9 | 23.7 | 2.0 | 1.7 | 1.8 |
| 16 | Oklahoma City, OK | 18.4 | 20.6 | 19.6 | 2.4 | 1.8 | 2.1 |
| 17 | Dallas, TX | 11.1 | 11.5 | 11.2 | 2.7 | 2.2 | 2.5 |
| 20 | American Lake, WA | 16.4 | 17.8 | 17.1 | 2.5 | 2.0 | 2.2 |
| 21 | Palo Alto, CA | 14.5 | 18.7 | 16.6 | 1.1 | 3.8 | 2.5 |
| 21 | San Francisco, CA | 23.7 | 10.3 | 19.9 | 1.8 | 6.8 | 3.6 |
| 23 | Fort Meade, SD | 22.0 | 16.8 | 19.5 | 1.6 | 4.0 | 2.8 |
| SITE AVERAGE | | 16.9 | 17.7 | 17.4 | 2.1 | 2.5 | 2.3 |
| SITE S.D. | | 5.9 | 5.6 | 5.0 | 0.8 | 1.1 | 0.6 |
| VETERAN AVERAGE | | 18.1 | 19.1 | 18.6 | 2.2 | 2.3 | 2.3 |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 27. Veterans' Perception of Substance Abuse Problem by Site for FY02 and FY03 †

| VISN | SITE | A Current Alcohol Problem | | | A Current Drug Problem | | |
|-----------------|-------------------|---------------------------|-----------|----------------|------------------------|-----------|----------------|
| | | FY02 % | FY03 % | FY02-FY03 % | FY02 % | FY03 % | FY02-FY03 % |
| 1 | Bedford, MA | 61.8% | 73.1% | 67.1% | 36.5% | 55.1% | 45.5% |
| 1 | Boston Women | 33.3% | 0.0% | 18.2% | 16.7% | 0.0% | 9.1% |
| 1 | Boston, MA | 90.0% | 94.4% | 92.9% | 60.0% | 76.5% | 70.4% |
| 1 | Northampton, MA | 95.7% | 81.8% | 88.9% | 52.2% | 68.2% | 60.0% |
| 2 | Albany, NY | 35.0% | 52.2% | 44.2% | 30.0% | 52.2% | 41.9% |
| 3 | Lyons, NJ | 0.0% | 0.0% | 0.0% | 5.9% | 0.0% | 3.1% |
| 4 | Lebanon, PA | 48.9% | 40.0% | 44.8% | 44.7% | 50.0% | 47.1% |
| 4 | Pittsburgh, PA | 95.0% | 76.2% | 85.4% | 55.0% | 61.9% | 58.5% |
| 5 | Perry Point, MD | | 53.3% | 53.3% | | 53.3% | 53.3% |
| 6 | Hampton, VA | 81.1% | 89.7% | 85.5% | 84.2% | 87.2% | 85.7% |
| 7 | Atlanta, GA | 75.0% | 69.2% | 71.4% | 87.5% | 53.9% | 66.7% |
| 8 | Gainesville, FL | 86.4% | 80.0% | 83.8% | 77.3% | 53.3% | 67.6% |
| 10 | Cleveland, OH | 25.6% | 35.6% | 30.7% | 20.9% | 38.6% | 29.9% |
| 11 | Battle Creek, MI | 33.3% | 76.2% | 60.6% | 66.7% | 52.4% | 57.6% |
| 11 | Danville, IL | 70.0% | 55.6% | 65.5% | 25.0% | 44.4% | 31.0% |
| 12 | Milwaukee, WI | 44.4% | 40.0% | 42.9% | 33.3% | 40.0% | 35.7% |
| 12 | North Chicago, IL | 76.0% | 68.0% | 72.0% | 84.0% | 100.0% | 92.0% |
| 12 | Tomah, WI | 73.7% | 70.0% | 71.8% | 47.4% | 30.0% | 38.5% |
| 15 | Kansas City, MO | 45.5% | 47.6% | 46.9% | 54.6% | 50.0% | 51.5% |
| 15 | Topeka, KS | 60.0% | 68.2% | 64.3% | 55.0% | 22.7% | 38.1% |
| 16 | Little Rock, AK | 51.2% | 58.7% | 55.2% | 63.4% | 56.5% | 59.8% |
| 16 | Oklahoma City, OK | 82.4% | 77.3% | 79.5% | 64.7% | 45.5% | 53.9% |
| 17 | Dallas, TX | 78.1% | 63.2% | 72.6% | 65.6% | 73.7% | 68.6% |
| 20 | American Lake, WA | 50.0% | 41.1% | 44.8% | 35.0% | 28.6% | 31.3% |
| 21 | Palo Alto, CA | 46.7% | 43.8% | 45.2% | 53.3% | 43.8% | 48.4% |
| 21 | San Francisco, CA | 26.7% | 0.0% | 17.4% | 20.0% | 12.5% | 17.4% |
| 23 | Fort Meade, SD | 76.9% | 60.0% | 67.7% | 7.7% | 20.0% | 14.3% |
| SITE AVERAGE | | 59.3% | 56.1% | 58.2% | 47.9% | 47.0% | 47.3% |
| SITE S.D. | | 24.2% | 25.1% | 23.0% | 23.0% | 23.4% | 21.5% |
| VETERAN AVERAGE | | 60.2% | 60.0% | 60.1% | 48.6% | 50.3% | 49.5% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 28. Psychiatric Symptomatology by Site for FY02 and FY03 †

| VISN | SITE | ASI INDEX FOR PSYCHIATRIC | | | SUICIDE ATTEMPT IN LIFETIME | | |
|-----------------|-------------------|---------------------------|------|---------|-----------------------------|-----------|--------------|
| | | PROBLEMS | | | FY02 % | FY03 % | FY02-03 % |
| | | FY02 | FY03 | FY02-03 | | | |
| 1 | Bedford, MA | 0.22 | 0.22 | 0.22 | 31.2% | 30.4% | 30.8% |
| 1 | Boston Women | 0.29 | 0.42 | 0.35 | 83.3% | 80.0% | 81.8% |
| 1 | Boston, MA | 0.15 | 0.13 | 0.14 | 11.1% | 38.9% | 29.6% |
| 1 | Northampton, MA | 0.33 | 0.25 | 0.29 | 17.4% | 13.6% | 15.6% |
| 2 | Albany, NY | 0.23 | 0.24 | 0.23 | 35.0% | 30.4% | 32.6% |
| 3 | Lyons, NJ | 0.07 | 0.10 | 0.09 | 17.7% | 20.0% | 18.8% |
| 4 | Lebanon, PA | 0.15 | 0.21 | 0.17 | 25.5% | 37.5% | 31.0% |
| 4 | Pittsburgh, PA | 0.19 | 0.11 | 0.15 | 10.0% | 23.8% | 17.1% |
| 5 | Perry Point, MD | | 0.30 | 0.30 | | 46.7% | 46.7% |
| 6 | Hampton, VA | 0.17 | 0.10 | 0.14 | 29.0% | 15.8% | 22.4% |
| 7 | Atlanta, GA | 0.17 | 0.13 | 0.15 | 25.0% | 30.8% | 28.6% |
| 8 | Gainesville, FL | 0.23 | 0.11 | 0.18 | 52.6% | 9.1% | 36.7% |
| 10 | Cleveland, OH | 0.14 | 0.09 | 0.11 | 19.5% | 27.3% | 23.5% |
| 11 | Battle Creek, MI | 0.26 | 0.24 | 0.25 | 9.1% | 19.1% | 15.6% |
| 11 | Danville, IL | 0.25 | 0.28 | 0.26 | 35.0% | 25.0% | 32.1% |
| 12 | Milwaukee, WI | 0.21 | 0.30 | 0.24 | 22.2% | 20.0% | 21.4% |
| 12 | North Chicago, IL | 0.08 | 0.11 | 0.10 | 16.0% | 0.0% | 8.0% |
| 12 | Tomah, WI | 0.45 | 0.39 | 0.42 | 36.8% | 20.0% | 28.2% |
| 15 | Kansas City, MO | 0.36 | 0.21 | 0.26 | 27.3% | 22.7% | 24.2% |
| 15 | Topeka, KS | 0.49 | 0.42 | 0.45 | 40.0% | 54.6% | 47.6% |
| 16 | Little Rock, AK | 0.27 | 0.25 | 0.26 | 14.6% | 19.6% | 17.2% |
| 16 | Oklahoma City, OK | 0.29 | 0.34 | 0.32 | 15.2% | 28.6% | 22.7% |
| 17 | Dallas, TX | 0.26 | 0.11 | 0.20 | 31.3% | 42.1% | 35.3% |
| 20 | American Lake, WA | 0.33 | 0.23 | 0.27 | 35.0% | 28.6% | 31.3% |
| 21 | Palo Alto, CA | 0.04 | 0.06 | 0.05 | 13.3% | 12.5% | 12.9% |
| 21 | San Francisco, CA | 0.15 | 0.35 | 0.22 | 40.0% | 37.5% | 39.1% |
| 23 | Fort Meade, SD | 0.21 | 0.23 | 0.23 | 25.0% | 33.3% | 29.6% |
| SITE AVERAGE | | 0.23 | 0.22 | 0.22 | 28.1% | 28.4% | 28.9% |
| SITE S.D. | | 0.10 | 0.10 | 0.09 | 15.5% | 15.4% | 14.0% |
| VETERAN AVERAGE | | 0.23 | 0.21 | 0.22 | 26.6% | 27.0% | 26.8% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 29a. Clinical Psychiatric Diagnoses by Site for FY02 and FY03 †

| VISN | SITE | Alcohol Abuse/ Dependency | | | Drug Abuse/ Dependency | | | Personality Disorder | | | PTSD from Combat | | | Non-PTSD Anxiety Disorder | | |
|-----------------|-------------------|---------------------------|-----------|--------------|------------------------|-----------|--------------|----------------------|-----------|--------------|------------------|-----------|--------------|---------------------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 90.9% | 89.9% | 90.4% | 62.3% | 63.8% | 63.0% | 15.6% | 15.9% | 15.8% | 36.4% | 44.1% | 40.0% | 29.9% | 26.1% | 28.1% |
| 1 | Boston Women | 60.0% | 60.0% | 60.0% | 40.0% | 40.0% | 40.0% | 50.0% | 20.0% | 36.4% | 40.0% | 80.0% | 60.0% | 20.0% | 20.0% | 20.0% |
| 1 | Boston, MA | 90.0% | 94.4% | 92.9% | 60.0% | 77.8% | 71.4% | 30.0% | 33.3% | 32.1% | 0.0% | 0.0% | 0.0% | 10.0% | 5.6% | 7.1% |
| 1 | Northampton, MA | 95.7% | 90.9% | 93.3% | 87.0% | 81.8% | 84.4% | 13.0% | 4.6% | 8.9% | 26.1% | 27.3% | 26.7% | 8.7% | 4.6% | 6.7% |
| 2 | Albany, NY | 65.0% | 73.9% | 69.8% | 85.0% | 78.3% | 81.4% | 15.0% | 8.7% | 11.6% | 25.0% | 21.7% | 23.3% | 26.3% | 13.0% | 19.1% |
| 3 | Lyons, NJ | 88.2% | 73.3% | 81.3% | 82.4% | 66.7% | 75.0% | 0.0% | 0.0% | 0.0% | 11.8% | 13.3% | 12.5% | 5.9% | 6.7% | 6.3% |
| 4 | Lebanon, PA | 74.5% | 62.5% | 69.0% | 72.3% | 77.5% | 74.7% | 2.1% | 0.0% | 1.2% | 6.4% | 2.5% | 4.6% | 12.8% | 7.5% | 10.3% |
| 4 | Pittsburgh, PA | 75.0% | 85.7% | 80.5% | 65.0% | 57.1% | 61.0% | 10.0% | 0.0% | 4.9% | 0.0% | 0.0% | 0.0% | 5.0% | 9.5% | 7.3% |
| 5 | Perry Point, MD | | 73.3% | 73.3% | | 73.3% | 73.3% | | 13.3% | 13.3% | | 20.0% | 20.0% | | 20.0% | 20.0% |
| 6 | Hampton, VA | 84.2% | 89.7% | 87.0% | 94.7% | 84.6% | 89.6% | 26.3% | 15.4% | 20.8% | 13.2% | 2.6% | 7.8% | 2.6% | 0.0% | 1.3% |
| 7 | Atlanta, GA | 100.0% | 76.9% | 85.7% | 100.0% | 69.2% | 81.0% | 12.5% | 0.0% | 4.8% | 12.5% | 15.4% | 14.3% | 0.0% | 7.7% | 4.8% |
| 8 | Gainesville, FL | 86.4% | 73.3% | 81.1% | 81.8% | 60.0% | 73.0% | 4.6% | 0.0% | 2.7% | 13.6% | 13.3% | 13.5% | 0.0% | 13.3% | 5.4% |
| 10 | Cleveland, OH | 81.4% | 82.2% | 81.8% | 76.7% | 75.6% | 76.1% | 23.3% | 24.4% | 23.9% | 14.0% | 2.2% | 8.0% | 2.3% | 6.7% | 4.6% |
| 11 | Battle Creek, MI | 66.7% | 81.0% | 75.8% | 83.3% | 57.1% | 66.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 11 | Danville, IL | 95.0% | 100.0% | 96.6% | 45.0% | 66.7% | 51.7% | 15.0% | 0.0% | 10.3% | 20.0% | 0.0% | 13.8% | 10.0% | 11.1% | 10.3% |
| 12 | Milwaukee, WI | 100.0% | 100.0% | 100.0% | 77.8% | 60.0% | 71.4% | 55.6% | 80.0% | 64.3% | 33.3% | 20.0% | 28.6% | 22.2% | 40.0% | 28.6% |
| 12 | North Chicago, IL | 68.0% | 72.0% | 70.0% | 80.0% | 96.0% | 88.0% | 100.0% | 100.0% | 100.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 12 | Tomah, WI | 79.0% | 95.0% | 87.2% | 47.4% | 55.0% | 51.3% | 10.5% | 5.0% | 7.7% | 15.8% | 25.0% | 20.5% | 5.3% | 25.0% | 15.4% |
| 15 | Kansas City, MO | 81.8% | 85.7% | 84.4% | 72.7% | 76.2% | 75.0% | 0.0% | 9.1% | 6.1% | 0.0% | 9.1% | 6.1% | 9.1% | 4.6% | 6.1% |
| 15 | Topeka, KS | 90.0% | 90.9% | 90.5% | 70.0% | 40.9% | 54.8% | 20.0% | 45.5% | 33.3% | 15.0% | 4.6% | 9.5% | 20.0% | 18.2% | 19.1% |
| 16 | Little Rock, AK | 82.9% | 84.8% | 83.9% | 80.5% | 87.0% | 83.9% | 0.0% | 6.5% | 3.5% | 9.8% | 4.4% | 6.9% | 0.0% | 13.0% | 6.9% |
| 16 | Oklahoma City, OK | 88.2% | 75.0% | 80.8% | 67.7% | 40.9% | 52.6% | 8.8% | 15.9% | 12.8% | 0.0% | 2.3% | 1.3% | 14.7% | 11.4% | 12.8% |
| 17 | Dallas, TX | 78.1% | 79.0% | 78.4% | 68.8% | 79.0% | 72.6% | 3.1% | 5.3% | 3.9% | 6.3% | 10.5% | 7.8% | 6.3% | 0.0% | 3.9% |
| 20 | American Lake, WA | 97.5% | 71.4% | 82.3% | 65.0% | 62.5% | 63.5% | 5.0% | 12.5% | 9.4% | 25.0% | 12.5% | 17.7% | 7.5% | 10.7% | 9.4% |
| 21 | Palo Alto, CA | 73.3% | 87.5% | 80.7% | 93.3% | 81.3% | 87.1% | 93.3% | 87.5% | 90.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 21 | San Francisco, CA | 66.7% | 75.0% | 69.6% | 80.0% | 75.0% | 78.3% | 13.3% | 12.5% | 13.0% | 20.0% | 25.0% | 21.7% | 6.7% | 37.5% | 17.4% |
| 23 | Fort Meade, SD | 100.0% | 86.7% | 92.9% | 30.8% | 46.7% | 39.3% | 7.7% | 13.3% | 10.7% | 15.4% | 13.3% | 14.3% | 38.5% | 13.3% | 25.0% |
| SITE AVERAGE | | 83.0% | 81.9% | 82.2% | 71.9% | 67.8% | 69.6% | 20.6% | 19.6% | 20.1% | 13.8% | 13.7% | 14.0% | 10.1% | 12.1% | 11.0% |
| SITE S.D. | | 11.6% | 10.3% | 9.3% | 16.6% | 14.5% | 13.8% | 25.9% | 26.9% | 25.4% | 11.7% | 16.9% | 13.4% | 10.1% | 10.5% | 8.4% |
| VETERAN AVERAGE | | 83.8% | 81.3% | 82.5% | 72.3% | 68.8% | 70.5% | 17.4% | 17.5% | 17.4% | 14.9% | 12.3% | 13.6% | 10.7% | 11.0% | 10.9% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 29b. Clinical Psychiatric Diagnoses by Site for FY02 and FY03 †

| VISN | SITE | Adjustment Disorder | | | Affective Disorder | | | Bipolar Disorder | | | Schizophrenia | | | Other Psychotic Disorder | | |
|-----------------|-------------------|---------------------|-----------|--------------|--------------------|-----------|--------------|------------------|-----------|--------------|---------------|-----------|--------------|--------------------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 1.3% | 2.9% | 2.1% | 59.7% | 59.4% | 59.6% | 14.7% | 18.8% | 16.7% | 3.9% | 0.0% | 2.1% | 3.9% | 0.0% | 2.1% |
| 1 | Boston Women | 0.0% | 0.0% | 0.0% | 80.0% | 100.0% | 90.0% | 20.0% | 0.0% | 10.0% | 0.0% | 0.0% | 0.0% | 40.0% | 0.0% | 20.0% |
| 1 | Boston, MA | 0.0% | 0.0% | 0.0% | 10.0% | 22.2% | 17.9% | 10.0% | 5.6% | 7.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 1 | Northampton, MA | 0.0% | 0.0% | 0.0% | 52.2% | 45.5% | 48.9% | 8.7% | 18.2% | 13.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 2 | Albany, NY | 5.0% | 4.4% | 4.7% | 63.2% | 31.8% | 46.3% | 15.0% | 17.4% | 16.3% | 5.0% | 0.0% | 2.3% | 5.0% | 0.0% | 2.3% |
| 3 | Lyons, NJ | 0.0% | 0.0% | 0.0% | 5.9% | 6.7% | 6.3% | 5.9% | 6.7% | 6.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 4 | Lebanon, PA | 0.0% | 2.5% | 1.2% | 6.4% | 7.5% | 6.9% | 4.3% | 15.0% | 9.2% | 0.0% | 2.5% | 1.2% | 0.0% | 0.0% | 0.0% |
| 4 | Pittsburgh, PA | 0.0% | 4.8% | 2.4% | 0.0% | 14.3% | 7.3% | 10.0% | 15.0% | 12.5% | 5.0% | 0.0% | 2.4% | 0.0% | 4.8% | 2.4% |
| 5 | Perry Point, MD | | 13.3% | 13.3% | | 46.7% | 46.7% | | 6.7% | 6.7% | | 6.7% | 6.7% | | 6.7% | 6.7% |
| 6 | Hampton, VA | 5.3% | 2.6% | 3.9% | 7.9% | 25.6% | 16.9% | 0.0% | 2.6% | 1.3% | 2.6% | 2.6% | 2.6% | 2.6% | 0.0% | 1.3% |
| 7 | Atlanta, GA | 0.0% | 0.0% | 0.0% | 12.5% | 7.7% | 9.5% | 25.0% | 7.7% | 14.3% | 0.0% | 7.7% | 4.8% | 0.0% | 0.0% | 0.0% |
| 8 | Gainesville, FL | 4.8% | 6.7% | 5.6% | 40.0% | 13.3% | 28.6% | 22.7% | 0.0% | 13.5% | 9.1% | 6.7% | 8.1% | 4.6% | 0.0% | 2.7% |
| 10 | Cleveland, OH | 2.3% | 4.4% | 3.4% | 25.6% | 17.8% | 21.6% | 4.7% | 8.9% | 6.8% | 2.3% | 0.0% | 1.1% | 0.0% | 2.2% | 1.1% |
| 11 | Battle Creek, MI | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 4.8% | 3.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 11 | Danville, IL | 15.0% | 11.1% | 13.8% | 47.4% | 22.2% | 39.3% | 10.0% | 0.0% | 6.9% | 5.0% | 0.0% | 3.5% | 0.0% | 0.0% | 0.0% |
| 12 | Milwaukee, WI | 0.0% | 0.0% | 0.0% | 77.8% | 60.0% | 71.4% | 0.0% | 0.0% | 0.0% | 22.2% | 0.0% | 14.3% | 0.0% | 0.0% | 0.0% |
| 12 | North Chicago, IL | 4.0% | 0.0% | 2.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 12 | Tomah, WI | 0.0% | 5.0% | 2.6% | 42.1% | 20.0% | 30.8% | 10.5% | 15.0% | 12.8% | 5.3% | 0.0% | 2.6% | 5.3% | 0.0% | 2.6% |
| 15 | Kansas City, MO | 0.0% | 0.0% | 0.0% | 63.6% | 13.6% | 30.3% | 9.1% | 4.6% | 6.1% | 0.0% | 4.6% | 3.0% | 0.0% | 0.0% | 0.0% |
| 15 | Topeka, KS | 15.0% | 9.1% | 11.9% | 25.0% | 38.1% | 31.7% | 35.0% | 27.3% | 31.0% | 15.0% | 9.1% | 11.9% | 0.0% | 4.6% | 2.4% |
| 16 | Little Rock, AK | 2.4% | 8.7% | 5.8% | 0.0% | 13.0% | 6.9% | 2.4% | 0.0% | 1.2% | 0.0% | 0.0% | 0.0% | 0.0% | 2.2% | 1.2% |
| 16 | Oklahoma City, OK | 5.9% | 2.3% | 3.9% | 5.9% | 13.6% | 10.3% | 14.7% | 18.2% | 16.7% | 5.9% | 0.0% | 2.6% | 0.0% | 0.0% | 0.0% |
| 17 | Dallas, TX | 6.3% | 0.0% | 3.9% | 25.0% | 26.3% | 25.5% | 18.8% | 15.8% | 17.7% | 3.1% | 0.0% | 2.0% | 3.1% | 10.5% | 5.9% |
| 20 | American Lake, WA | 2.5% | 10.7% | 7.3% | 62.5% | 44.6% | 52.1% | 5.0% | 12.5% | 9.4% | 0.0% | 0.0% | 0.0% | 5.0% | 3.6% | 4.2% |
| 21 | Palo Alto, CA | 0.0% | 6.3% | 3.2% | 20.0% | 18.8% | 19.4% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 21 | San Francisco, CA | 0.0% | 0.0% | 0.0% | 26.7% | 37.5% | 30.4% | 0.0% | 12.5% | 4.4% | 6.7% | 12.5% | 8.7% | 6.7% | 12.5% | 8.7% |
| 23 | Fort Meade, SD | 0.0% | 6.7% | 3.6% | 23.1% | 26.7% | 25.0% | 7.7% | 13.3% | 10.7% | 0.0% | 0.0% | 0.0% | 0.0% | 6.7% | 3.6% |
| SITE AVERAGE | | 2.7% | 3.8% | 3.5% | 30.1% | 27.1% | 28.9% | 9.8% | 9.1% | 9.4% | 3.5% | 1.9% | 3.0% | 2.9% | 2.0% | 2.5% |
| SITE S.D. | | 4.1% | 4.0% | 3.9% | 25.4% | 21.5% | 21.9% | 8.8% | 7.5% | 6.9% | 5.2% | 3.4% | 3.8% | 7.7% | 3.4% | 4.1% |
| VETERAN AVERAGE | | 3.0% | 4.2% | 3.6% | 29.0% | 26.4% | 27.6% | 9.3% | 10.6% | 10.0% | 3.1% | 1.3% | 2.2% | 2.0% | 1.6% | 1.8% |

†Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 30. Summary of Clinical Psychiatric Diagnoses by Site for FY02 and FY03 †

| VISN | SITE | ANY PSYCHIATRIC DISORDER | | | ANY SUBSTANCE ABUSE/ DEPENDENCY DISORDER | | | SERIOUS MENTAL ILLNESS †† | | | DUALY DIAGNOSED††† | | |
|-----------------|-------------------|--------------------------|-----------|--------------|---|-----------|--------------|---------------------------|-----------|--------------|--------------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 100.0% | 98.6% | 99.3% | 96.1% | 94.2% | 95.2% | 85.5% | 78.3% | 82.1% | 80.5% | 73.9% | 77.4% |
| 1 | Boston Women | 100.0% | 100.0% | 100.0% | 60.0% | 60.0% | 60.0% | 100.0% | 100.0% | 100.0% | 50.0% | 60.0% | 54.6% |
| 1 | Boston, MA | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 30.0% | 27.8% | 28.6% | 30.0% | 27.8% | 28.6% |
| 1 | Northampton, MA | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 73.9% | 72.7% | 73.3% | 73.9% | 72.7% | 73.3% |
| 2 | Albany, NY | 100.0% | 95.7% | 97.7% | 95.0% | 91.3% | 93.0% | 85.0% | 59.1% | 71.4% | 80.0% | 52.2% | 65.1% |
| 3 | Lyons, NJ | 100.0% | 93.3% | 96.9% | 100.0% | 80.0% | 90.6% | 23.5% | 33.3% | 28.1% | 23.5% | 20.0% | 21.9% |
| 4 | Lebanon, PA | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 19.2% | 30.8% | 24.4% | 19.2% | 30.0% | 24.1% |
| 4 | Pittsburgh, PA | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 20.0% | 42.9% | 31.7% | 20.0% | 42.9% | 31.7% |
| 5 | Perry Point, MD | | 100.0% | 100.0% | | 93.3% | 93.3% | | 60.0% | 60.0% | | 53.3% | 53.3% |
| 6 | Hampton, VA | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 29.0% | 33.3% | 31.2% | 29.0% | 33.3% | 31.2% |
| 7 | Atlanta, GA | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 37.5% | 15.4% | 23.8% | 37.5% | 15.4% | 23.8% |
| 8 | Gainesville, FL | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 59.1% | 33.3% | 48.7% | 59.1% | 33.3% | 48.7% |
| 10 | Cleveland, OH | 100.0% | 100.0% | 100.0% | 93.0% | 93.3% | 93.2% | 34.9% | 33.3% | 34.1% | 27.9% | 28.9% | 28.4% |
| 11 | Battle Creek, MI | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 0.0% | 4.8% | 3.0% | 0.0% | 4.8% | 3.0% |
| 11 | Danville, IL | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 65.0% | 33.3% | 55.2% | 65.0% | 33.3% | 55.2% |
| 12 | Milwaukee, WI | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 77.8% | 80.0% | 78.6% | 77.8% | 80.0% | 78.6% |
| 12 | North Chicago, IL | 100.0% | 100.0% | 100.0% | 96.0% | 100.0% | 98.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 12 | Tomah, WI | 100.0% | 100.0% | 100.0% | 84.2% | 100.0% | 92.3% | 73.7% | 65.0% | 69.2% | 57.9% | 65.0% | 61.5% |
| 15 | Kansas City, MO | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 81.8% | 18.2% | 39.4% | 81.8% | 13.6% | 36.4% |
| 15 | Topeka, KS | 100.0% | 100.0% | 100.0% | 95.0% | 95.5% | 95.2% | 70.0% | 77.3% | 73.8% | 65.0% | 72.7% | 69.1% |
| 16 | Little Rock, AK | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 9.8% | 17.4% | 13.8% | 9.8% | 17.4% | 13.8% |
| 16 | Oklahoma City, OK | 100.0% | 100.0% | 100.0% | 91.2% | 88.6% | 89.7% | 35.3% | 40.9% | 38.5% | 26.5% | 29.6% | 28.2% |
| 17 | Dallas, TX | 100.0% | 100.0% | 100.0% | 93.8% | 94.7% | 94.1% | 53.1% | 52.6% | 52.9% | 46.9% | 47.4% | 47.1% |
| 20 | American Lake, WA | 100.0% | 96.4% | 97.9% | 100.0% | 85.7% | 91.7% | 67.5% | 57.1% | 61.5% | 67.5% | 50.0% | 57.3% |
| 21 | Palo Alto, CA | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 20.0% | 18.8% | 19.4% | 20.0% | 18.8% | 19.4% |
| 21 | San Francisco, CA | 100.0% | 87.5% | 95.7% | 86.7% | 87.5% | 87.0% | 53.3% | 75.0% | 60.9% | 40.0% | 62.5% | 47.8% |
| 23 | Fort Meade, SD | 100.0% | 100.0% | 100.0% | 100.0% | 86.7% | 92.9% | 69.2% | 53.3% | 60.7% | 69.2% | 40.0% | 53.6% |
| SITE AVERAGE | | 100.0% | 98.9% | 99.5% | 95.8% | 94.5% | 95.0% | 49.0% | 45.0% | 46.8% | 44.5% | 40.0% | 42.0% |
| SITE S.D. | | 0.0% | 2.8% | 1.1% | 8.4% | 8.8% | 7.9% | 28.3% | 25.1% | 25.0% | 25.5% | 22.0% | 21.6% |
| VETERAN AVERAGE | | 100.0% | 99.1% | 99.5% | 96.7% | 94.9% | 95.8% | 47.7% | 43.7% | 45.7% | 44.4% | 39.6% | 41.9% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, other psychotic disorder, affective disorder, bipolar disorder, PTSD and other anxiety disorders.

††† Dually diagnosed is defined as having a substance abuse/dependency disorder and a serious psychiatric disorder.

Table 31. Lifetime Hospitalization History (Self-reported) by Site for FY02 and FY03 †

| VISN | SITE | PAST HOSPITALIZATION FOR ALCOHOL PROBLEMS | | | PAST HOSPITALIZATION FOR DRUG PROBLEMS | | | PAST PSYCHIATRIC HOSPITALIZATION FOR EMOTIONAL PROBLEMS | | | PAST HOSPITALIZATION FOR MEDICAL PROBLEMS | | |
|-----------------|-------------------|---|-----------|--------------|--|-----------|--------------|---|-----------|--------------|---|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 80.5% | 87.0% | 83.6% | 55.8% | 55.1% | 55.5% | 53.3% | 58.0% | 55.5% | 71.4% | 70.6% | 71.0% |
| 1 | Boston Women | 33.3% | 40.0% | 36.4% | 33.3% | 20.0% | 27.3% | 83.3% | 60.0% | 72.7% | 83.3% | 60.0% | 72.7% |
| 1 | Boston, MA | 90.0% | 94.4% | 92.9% | 66.7% | 77.8% | 74.1% | 20.0% | 27.8% | 25.0% | 30.0% | 61.1% | 50.0% |
| 1 | Northampton, MA | 87.0% | 66.7% | 77.3% | 60.9% | 61.9% | 61.4% | 34.8% | 23.8% | 29.6% | 56.5% | 76.2% | 65.9% |
| 2 | Albany, NY | 85.0% | 52.2% | 67.4% | 75.0% | 69.6% | 72.1% | 60.0% | 47.8% | 53.5% | 55.0% | 65.2% | 60.5% |
| 3 | Lyons, NJ | 58.8% | 53.3% | 56.3% | 88.2% | 73.3% | 81.3% | 29.4% | 40.0% | 34.4% | 35.3% | 40.0% | 37.5% |
| 4 | Lebanon, PA | 76.6% | 80.0% | 78.2% | 72.3% | 80.0% | 75.9% | 17.4% | 35.0% | 25.6% | 61.7% | 42.5% | 52.9% |
| 4 | Pittsburgh, PA | 80.0% | 66.7% | 73.2% | 55.0% | 76.2% | 65.9% | 30.0% | 33.3% | 31.7% | 55.0% | 33.3% | 43.9% |
| 5 | Perry Point, MD | | 73.3% | 73.3% | | 66.7% | 66.7% | | 53.3% | 53.3% | | 66.7% | 66.7% |
| 6 | Hampton, VA | 94.7% | 92.3% | 93.5% | 89.5% | 94.9% | 92.2% | 47.4% | 33.3% | 40.3% | 92.1% | 89.7% | 90.9% |
| 7 | Atlanta, GA | 62.5% | 23.1% | 38.1% | 62.5% | 15.4% | 33.3% | 12.5% | 15.4% | 14.3% | 37.5% | 30.8% | 33.3% |
| 8 | Gainesville, FL | 90.9% | 80.0% | 86.5% | 86.4% | 66.7% | 78.3% | 31.8% | 20.0% | 27.0% | 31.8% | 40.0% | 35.1% |
| 10 | Cleveland, OH | 76.7% | 82.2% | 79.6% | 73.8% | 68.9% | 71.3% | 34.9% | 37.8% | 36.4% | 67.4% | 62.2% | 64.8% |
| 11 | Battle Creek, MI | 41.7% | 85.7% | 69.7% | 83.3% | 76.2% | 78.8% | 33.3% | 42.9% | 39.4% | 58.3% | 71.4% | 66.7% |
| 11 | Danville, IL | 80.0% | 66.7% | 75.9% | 30.0% | 66.7% | 41.4% | 40.0% | 44.4% | 41.4% | 60.0% | 55.6% | 58.6% |
| 12 | Milwaukee, WI | 88.9% | 80.0% | 85.7% | 66.7% | 60.0% | 64.3% | 77.8% | 20.0% | 57.1% | 33.3% | 60.0% | 42.9% |
| 12 | North Chicago, IL | 68.0% | 76.0% | 72.0% | 88.0% | 100.0% | 94.0% | 8.0% | 0.0% | 4.0% | 36.0% | 48.0% | 42.0% |
| 12 | Tomah, WI | 79.0% | 100.0% | 89.7% | 57.9% | 55.0% | 56.4% | 63.2% | 45.0% | 53.9% | 73.7% | 70.0% | 71.8% |
| 15 | Kansas City, MO | 54.6% | 54.6% | 54.6% | 81.8% | 54.6% | 63.6% | 45.5% | 31.8% | 36.4% | 63.6% | 36.4% | 45.5% |
| 15 | Topeka, KS | 90.0% | 81.8% | 85.7% | 60.0% | 45.5% | 52.4% | 60.0% | 63.6% | 61.9% | 80.0% | 68.2% | 73.8% |
| 16 | Little Rock, AK | 80.5% | 91.3% | 86.2% | 82.9% | 87.0% | 85.1% | 34.2% | 28.3% | 31.0% | 82.9% | 76.1% | 79.3% |
| 16 | Oklahoma City, OK | 70.6% | 59.1% | 64.1% | 50.0% | 34.1% | 41.0% | 29.4% | 29.6% | 29.5% | 70.6% | 70.5% | 70.5% |
| 17 | Dallas, TX | 62.5% | 63.2% | 62.8% | 62.5% | 84.2% | 70.6% | 28.1% | 36.8% | 31.4% | 50.0% | 42.1% | 47.1% |
| 20 | American Lake, WA | 82.5% | 58.9% | 68.8% | 40.0% | 42.9% | 41.7% | 32.5% | 32.1% | 32.3% | 72.5% | 67.9% | 69.8% |
| 21 | Palo Alto, CA | 73.3% | 93.8% | 83.9% | 93.3% | 75.0% | 83.9% | 40.0% | 12.5% | 25.8% | 40.0% | 68.8% | 54.8% |
| 21 | San Francisco, CA | 33.3% | 25.0% | 30.4% | 26.7% | 25.0% | 26.1% | 46.7% | 37.5% | 43.5% | 66.7% | 50.0% | 60.9% |
| 23 | Fort Meade, SD | 100.0% | 86.7% | 92.9% | 38.5% | 40.0% | 39.3% | 53.9% | 40.0% | 46.4% | 92.3% | 60.0% | 75.0% |
| SITE AVERAGE | | 73.9% | 70.9% | 72.5% | 64.7% | 61.9% | 62.7% | 40.3% | 35.2% | 38.3% | 59.9% | 58.6% | 59.4% |
| SITE S.D. | | 17.5% | 19.9% | 16.9% | 19.3% | 21.5% | 19.0% | 18.1% | 14.4% | 14.8% | 18.5% | 14.8% | 14.6% |
| VETERAN AVERAGE | | 76.9% | 74.6% | 75.7% | 65.4% | 64.1% | 64.7% | 38.4% | 35.9% | 37.1% | 63.7% | 62.3% | 63.0% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 32a. Number of Outpatient Visits Past 3 Months (Self-reported) by Site for FY02 and FY03 †

| VISN | SITE | Substance Abuse Visits (VA and NonVA) | | | Psychiatric Visits (VA and NonVA) | | | Medical Visits (VA and NonVA) | | |
|-----------------|-------------------|---------------------------------------|------|---------|-----------------------------------|------|---------|-------------------------------|------|---------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 4.0 | 4.3 | 4.1 | 8.2 | 11.6 | 9.8 | 5.7 | 4.4 | 5.1 |
| 1 | Boston Women | 3.0 | 2.4 | 2.7 | 8.7 | 15.4 | 11.7 | 6.8 | 8.1 | 7.4 |
| 1 | Boston, MA | 1.3 | 0.2 | 0.6 | 0.0 | 0.0 | 0.0 | 0.6 | 0.5 | 0.6 |
| 1 | Northampton, MA | 7.8 | 8.7 | 8.3 | 2.0 | 0.3 | 1.1 | 1.6 | 1.3 | 1.5 |
| 2 | Albany, NY | 11.6 | 12.3 | 11.9 | 2.1 | 1.8 | 1.9 | 1.9 | 1.1 | 1.4 |
| 3 | Lyons, NJ | 10.5 | 7.7 | 9.2 | 0.2 | 2.6 | 1.3 | 1.1 | 1.9 | 1.5 |
| 4 | Lebanon, PA | 1.0 | 0.4 | 0.7 | 0.4 | 0.2 | 0.3 | 0.5 | 0.2 | 0.4 |
| 4 | Pittsburgh, PA | 2.6 | 3.1 | 2.8 | 0.1 | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 |
| 5 | Perry Point, MD | | 8.4 | 8.4 | | 0.6 | 0.6 | | 0.4 | 0.4 |
| 6 | Hampton, VA | 0.0 | 0.0 | 0.0 | 1.6 | 0.7 | 1.1 | 0.5 | 0.7 | 0.6 |
| 7 | Atlanta, GA | 10.7 | 8.7 | 9.5 | 4.8 | 9.9 | 8.0 | 0.9 | 2.8 | 2.1 |
| 8 | Gainesville, FL | 2.2 | 2.2 | 2.2 | 0.2 | 0.0 | 0.1 | 0.1 | 0.0 | 0.0 |
| 10 | Cleveland, OH | 4.7 | 10.6 | 7.8 | 4.5 | 3.0 | 3.7 | 0.6 | 0.1 | 0.3 |
| 11 | Battle Creek, MI | 0.1 | 0.4 | 0.3 | 0.5 | 0.0 | 0.2 | 1.0 | 0.3 | 0.6 |
| 11 | Danville, IL | 1.9 | 4.3 | 2.6 | 1.1 | 0.8 | 1.0 | 1.8 | 0.9 | 1.5 |
| 12 | Milwaukee, WI | 0.0 | 2.6 | 0.9 | 1.4 | 1.2 | 1.3 | 0.7 | 8.7 | 3.5 |
| 12 | North Chicago, IL | 0.9 | 1.3 | 1.1 | 0.2 | 0.1 | 0.2 | 0.2 | 0.2 | 0.2 |
| 12 | Tomah, WI | 1.2 | 1.7 | 1.5 | 2.3 | 0.7 | 1.5 | 1.1 | 1.1 | 1.1 |
| 15 | Kansas City, MO | 0.6 | 1.1 | 0.9 | 1.1 | 0.3 | 0.6 | 0.8 | 0.4 | 0.6 |
| 15 | Topeka, KS | 6.6 | 5.6 | 6.1 | 1.2 | 1.1 | 1.1 | 0.5 | 1.4 | 1.0 |
| 16 | Little Rock, AK | 0.3 | 0.8 | 0.6 | 0.2 | 0.2 | 0.2 | 0.7 | 0.6 | 0.7 |
| 16 | Oklahoma City, OK | 10.1 | 11.7 | 11.0 | 0.3 | 0.7 | 0.5 | 1.0 | 1.3 | 1.2 |
| 17 | Dallas, TX | 3.6 | 3.9 | 3.7 | 1.8 | 1.1 | 1.5 | 2.7 | 1.4 | 2.2 |
| 20 | American Lake, WA | 5.9 | 3.5 | 4.5 | 0.6 | 0.5 | 0.5 | 1.1 | 1.0 | 1.1 |
| 21 | Palo Alto, CA | 1.1 | 4.0 | 2.6 | 0.1 | 0.5 | 0.3 | 0.3 | 0.5 | 0.4 |
| 21 | San Francisco, CA | 10.5 | 26.8 | 16.2 | 7.3 | 6.4 | 7.0 | 3.8 | 10.1 | 6.0 |
| 23 | Fort Meade, SD | 10.0 | 6.2 | 8.0 | 1.5 | 1.9 | 1.7 | 5.8 | 0.8 | 3.1 |
| SITE AVERAGE | | 4.3 | 5.3 | 4.7 | 2.0 | 2.3 | 2.1 | 1.6 | 1.9 | 1.6 |
| SITE S.D. | | 4.0 | 5.5 | 4.2 | 2.5 | 3.8 | 3.1 | 1.8 | 2.7 | 1.8 |
| VETERAN AVERAGE | | 4.1 | 4.8 | 4.5 | 2.3 | 2.3 | 2.3 | 1.7 | 1.4 | 1.5 |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 32b. Number of Outpatient Visits Past 3 Months (Self-reported) by Site for FY02 and FY03 †

| VISN | SITE | VA Visits | | | NonVA Visits | | | VA/NonVA Visits | | | AA/NA Meetings Attended | | |
|-----------------|-------------------|-----------|------|---------|--------------|------|---------|-----------------|------|---------|-------------------------|------|---------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 17.8 | 19.5 | 18.6 | 0.2 | 0.8 | 0.5 | 18.0 | 20.2 | 19.0 | 31.8 | 32.3 | 32.0 |
| 1 | Boston Women | 16.3 | 21.6 | 18.7 | 2.2 | 4.3 | 3.1 | 18.5 | 25.9 | 21.9 | 9.0 | 10.5 | 9.7 |
| 1 | Boston, MA | 1.9 | 0.7 | 1.1 | 0.0 | 0.0 | 0.0 | 1.9 | 0.7 | 1.1 | 3.0 | 2.4 | 2.6 |
| 1 | Northampton, MA | 9.9 | 7.9 | 8.9 | 1.5 | 2.5 | 2.0 | 11.4 | 10.3 | 10.9 | 23.2 | 22.0 | 22.6 |
| 2 | Albany, NY | 15.5 | 14.7 | 15.1 | 0.0 | 0.4 | 0.2 | 15.5 | 15.1 | 15.3 | 39.2 | 29.2 | 33.8 |
| 3 | Lyons, NJ | 11.8 | 12.2 | 12.0 | 0.0 | 0.0 | 0.0 | 11.8 | 12.2 | 12.0 | 41.0 | 38.7 | 39.9 |
| 4 | Lebanon, PA | 1.7 | 0.6 | 1.2 | 0.2 | 0.1 | 0.2 | 1.9 | 0.8 | 1.3 | 12.9 | 13.1 | 13.0 |
| 4 | Pittsburgh, PA | 2.2 | 2.4 | 2.3 | 0.6 | 0.7 | 0.7 | 2.8 | 3.1 | 2.9 | 15.2 | 32.0 | 23.8 |
| 5 | Perry Point, MD | | 7.9 | 7.9 | | 1.5 | 1.5 | | 9.4 | 9.4 | | 12.8 | 12.8 |
| 6 | Hampton, VA | 2.1 | 1.4 | 1.7 | 0.0 | 0.0 | 0.0 | 2.1 | 1.4 | 1.7 | 43.6 | 43.7 | 43.7 |
| 7 | Atlanta, GA | 16.4 | 20.4 | 18.9 | 0.0 | 1.0 | 0.6 | 16.4 | 21.4 | 19.5 | 32.8 | 35.8 | 34.6 |
| 8 | Gainesville, FL | 1.7 | 2.2 | 1.9 | 0.7 | 0.0 | 0.4 | 2.4 | 2.2 | 2.3 | 6.2 | 3.9 | 5.3 |
| 10 | Cleveland, OH | 9.3 | 13.5 | 11.4 | 0.4 | 0.2 | 0.3 | 9.7 | 13.7 | 11.7 | 24.9 | 34.9 | 30.0 |
| 11 | Battle Creek, MI | 0.2 | 0.3 | 0.3 | 1.4 | 0.3 | 0.7 | 1.6 | 0.6 | 1.0 | 4.0 | 6.8 | 5.8 |
| 11 | Danville, IL | 4.3 | 5.7 | 4.7 | 0.5 | 0.3 | 0.5 | 4.8 | 6.0 | 5.2 | 5.5 | 3.7 | 4.9 |
| 12 | Milwaukee, WI | 2.0 | 12.5 | 5.8 | 0.1 | 0.0 | 0.0 | 2.1 | 12.5 | 5.8 | 28.4 | 26.3 | 27.7 |
| 12 | North Chicago, IL | 1.3 | 1.1 | 1.2 | 0.0 | 0.4 | 0.2 | 1.3 | 1.6 | 1.5 | 1.4 | 2.1 | 1.7 |
| 12 | Tomah, WI | 4.5 | 3.0 | 3.7 | 0.2 | 0.5 | 0.3 | 4.7 | 3.4 | 4.1 | 16.4 | 24.6 | 20.6 |
| 15 | Kansas City, MO | 2.5 | 1.5 | 1.8 | 0.1 | 0.3 | 0.2 | 2.6 | 1.8 | 2.1 | 1.4 | 2.5 | 2.1 |
| 15 | Topeka, KS | 7.1 | 7.3 | 7.2 | 1.2 | 0.7 | 1.0 | 8.3 | 8.0 | 8.1 | 12.2 | 8.9 | 10.5 |
| 16 | Little Rock, AK | 1.1 | 1.4 | 1.3 | 0.2 | 0.2 | 0.2 | 1.3 | 1.6 | 1.4 | 1.1 | 2.3 | 1.7 |
| 16 | Oklahoma City, OK | 11.0 | 13.4 | 12.4 | 0.3 | 0.3 | 0.3 | 11.3 | 13.7 | 12.6 | 12.6 | 11.7 | 12.1 |
| 17 | Dallas, TX | 7.8 | 6.2 | 7.2 | 0.2 | 0.2 | 0.2 | 8.0 | 6.4 | 7.4 | 32.8 | 15.3 | 26.3 |
| 20 | American Lake, WA | 6.2 | 4.8 | 5.4 | 1.5 | 0.2 | 0.8 | 7.7 | 5.0 | 6.1 | 14.5 | 14.0 | 14.2 |
| 21 | Palo Alto, CA | 1.5 | 5.0 | 3.3 | 0.1 | 0.0 | 0.1 | 1.6 | 5.0 | 3.4 | 24.5 | 28.3 | 26.5 |
| 21 | San Francisco, CA | 18.7 | 29.8 | 22.6 | 2.9 | 13.6 | 6.6 | 21.6 | 43.4 | 29.2 | 27.2 | 23.7 | 26.0 |
| 23 | Fort Meade, SD | 17.0 | 8.3 | 12.3 | 0.2 | 0.7 | 0.5 | 17.2 | 9.0 | 12.8 | 14.5 | 16.0 | 15.3 |
| SITE AVERAGE | | 7.4 | 8.3 | 7.7 | 0.6 | 1.1 | 0.8 | 7.9 | 9.4 | 8.5 | 18.4 | 18.4 | 18.5 |
| SITE S.D. | | 6.2 | 7.6 | 6.5 | 0.7 | 2.6 | 1.3 | 6.4 | 9.5 | 7.3 | 12.9 | 12.5 | 12.3 |
| VETERAN AVERAGE | | 7.6 | 7.8 | 7.7 | 0.5 | 0.6 | 0.6 | 8.1 | 8.5 | 8.3 | 19.9 | 19.4 | 19.6 |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 33. Social Adjustment by Site for FY02 and FY03 †

| VISN | SITE | SOCIAL NETWORK SCALE †† | | | SOCIAL CONTACT SCALE †† | | |
|------------------------|-------------------|-------------------------|-------------|-------------|-------------------------|-------------|-------------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 11.5 | 11.0 | 11.3 | 12.8 | 10.7 | 11.8 |
| 1 | Boston Women | 11.3 | 14.6 | 12.8 | 10.3 | 18.2 | 13.9 |
| 1 | Boston, MA | 2.6 | 11.9 | 8.6 | 5.4 | 10.5 | 9.0 |
| 1 | Northampton, MA | 12.4 | 9.7 | 11.1 | 12.8 | 11.0 | 11.9 |
| 2 | Albany, NY | 12.0 | 12.4 | 12.2 | 8.8 | 11.9 | 10.5 |
| 3 | Lyons, NJ | 11.8 | 6.6 | 9.4 | 12.2 | 7.3 | 9.9 |
| 4 | Lebanon, PA | 9.5 | 9.3 | 9.4 | 10.2 | 10.4 | 10.3 |
| 4 | Pittsburgh, PA | 12.8 | 10.6 | 11.7 | 14.0 | 13.2 | 13.5 |
| 5 | Perry Point, MD | | 19.3 | 19.3 | | 15.3 | 15.3 |
| 6 | Hampton, VA | 10.3 | 11.1 | 10.7 | 10.4 | 11.9 | 11.1 |
| 7 | Atlanta, GA | 12.0 | 24.3 | 19.6 | 14.0 | 18.0 | 16.5 |
| 8 | Gainesville, FL | 11.0 | 10.5 | 10.8 | 13.1 | 13.1 | 13.1 |
| 10 | Cleveland, OH | 11.0 | 7.2 | 9.1 | 13.1 | 7.1 | 10.0 |
| 11 | Battle Creek, MI | 6.3 | 6.2 | 6.2 | 8.7 | 11.6 | 10.5 |
| 11 | Danville, IL | 12.5 | 12.4 | 12.5 | 10.4 | 14.9 | 11.8 |
| 12 | Milwaukee, WI | 21.6 | 15.6 | 19.4 | 12.6 | 7.0 | 10.6 |
| 12 | North Chicago, IL | 12.6 | 14.1 | 13.3 | 14.1 | 15.5 | 14.8 |
| 12 | Tomah, WI | 6.6 | 8.7 | 7.7 | 8.4 | 10.4 | 9.5 |
| 15 | Kansas City, MO | 8.6 | 10.9 | 10.2 | 12.5 | 13.8 | 13.2 |
| 15 | Topeka, KS | 9.7 | 6.8 | 8.2 | 10.2 | 7.4 | 8.7 |
| 16 | Little Rock, AK | 11.6 | 11.6 | 11.6 | 14.2 | 13.8 | 14.0 |
| 16 | Oklahoma City, OK | 10.9 | 8.6 | 9.6 | 14.3 | 13.4 | 13.8 |
| 17 | Dallas, TX | 12.1 | 6.4 | 9.9 | 12.8 | 9.1 | 11.6 |
| 20 | American Lake, WA | 9.5 | 9.2 | 9.3 | 7.4 | 7.3 | 7.3 |
| 21 | Palo Alto, CA | 14.1 | 10.9 | 12.5 | 8.6 | 8.3 | 8.5 |
| 21 | San Francisco, CA | 8.1 | 19.4 | 12.0 | 6.1 | 9.9 | 7.5 |
| 23 | Fort Meade, SD | 12.5 | 16.9 | 14.8 | 10.9 | 15.2 | 13.2 |
| SITE AVERAGE | | 11.0 | 11.7 | 11.6 | 11.1 | 11.7 | 11.5 |
| SITE S.D. | | 3.2 | 4.3 | 3.3 | 2.5 | 3.2 | 2.4 |
| VETERAN AVERAGE | | 10.9 | 10.7 | 10.8 | 11.5 | 11.2 | 11.4 |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† See Appendix A for definition of measure.

Table 34. Legal Status by Site for FY02 and FY03 †

| VISN | SITE | CURRENTLY ON PROBATION OR PAROLE | | | VETERAN EVER INCARCERATED | | |
|------------------------|-------------------|----------------------------------|--------------|--------------|---------------------------|--------------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 32.5% | 15.9% | 24.7% | 59.7% | 62.3% | 61.0% |
| 1 | Boston Women | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| 1 | Boston, MA | 20.0% | 16.7% | 17.9% | 50.0% | 77.8% | 67.9% |
| 1 | Northampton, MA | 30.4% | 18.2% | 24.4% | 78.3% | 72.7% | 75.6% |
| 2 | Albany, NY | 0.0% | 13.0% | 7.0% | 75.0% | 65.2% | 69.8% |
| 3 | Lyons, NJ | 23.5% | 6.7% | 15.6% | 70.6% | 66.7% | 68.8% |
| 4 | Lebanon, PA | 51.1% | 20.0% | 36.8% | 87.2% | 75.0% | 81.6% |
| 4 | Pittsburgh, PA | 20.0% | 38.1% | 29.3% | 75.0% | 61.9% | 68.3% |
| 5 | Perry Point, MD | | 20.0% | 20.0% | | 93.3% | 93.3% |
| 6 | Hampton, VA | 26.3% | 20.5% | 23.4% | 86.8% | 82.1% | 84.4% |
| 7 | Atlanta, GA | 37.5% | 7.7% | 19.1% | 87.5% | 53.9% | 66.7% |
| 8 | Gainesville, FL | 19.1% | 0.0% | 11.1% | 40.9% | 40.0% | 40.5% |
| 10 | Cleveland, OH | 16.3% | 20.0% | 18.2% | 90.7% | 82.2% | 86.4% |
| 11 | Battle Creek, MI | 16.7% | 19.1% | 18.2% | 83.3% | 66.7% | 72.7% |
| 11 | Danville, IL | 20.0% | 22.2% | 20.7% | 80.0% | 88.9% | 82.8% |
| 12 | Milwaukee, WI | 11.1% | 20.0% | 14.3% | 88.9% | 80.0% | 85.7% |
| 12 | North Chicago, IL | 20.0% | 4.0% | 12.0% | 60.0% | 44.0% | 52.0% |
| 12 | Tomah, WI | 21.1% | 25.0% | 23.1% | 73.7% | 95.0% | 84.6% |
| 15 | Kansas City, MO | 36.4% | 9.5% | 18.8% | 90.9% | 86.4% | 87.9% |
| 15 | Topeka, KS | 30.0% | 13.6% | 21.4% | 95.0% | 90.9% | 92.9% |
| 16 | Little Rock, AK | 10.0% | 13.0% | 11.6% | 90.2% | 93.5% | 92.0% |
| 16 | Oklahoma City, OK | 15.2% | 9.1% | 11.7% | 79.4% | 84.1% | 82.1% |
| 17 | Dallas, TX | 35.5% | 36.8% | 36.0% | 87.5% | 84.2% | 86.3% |
| 20 | American Lake, WA | 25.0% | 26.8% | 26.0% | 75.0% | 78.6% | 77.1% |
| 21 | Palo Alto, CA | 73.3% | 25.0% | 48.4% | 93.3% | 87.5% | 90.3% |
| 21 | San Francisco, CA | 33.3% | 0.0% | 21.7% | 60.0% | 37.5% | 52.2% |
| 23 | Fort Meade, SD | 38.5% | 26.7% | 32.1% | 100.0% | 80.0% | 89.3% |
| SITE AVERAGE | | 25.5% | 16.5% | 20.9% | 74.7% | 71.7% | 73.8% |
| SITE S.D. | | 15.3% | 10.0% | 9.8% | 21.4% | 21.5% | 19.7% |
| VETERAN AVERAGE | | 26.4% | 17.5% | 21.8% | 76.9% | 74.8% | 75.8% |

† Bonham was not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

Table 35. Length of Stay by Site for FY02 and FY03 †, ††

| VISN | SITE | N | N | N | Length of Stay | | |
|-----------------|-------------------|-------------|-------------|-------------|----------------|--------------|--------------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 82 | 48 | 130 | 161.2 | 142.2 | 154.2 |
| 1 | Boston, MA | 12 | 15 | 27 | 369.4 | 306.1 | 334.3 |
| 1 | Northampton, MA | 22 | 24 | 46 | 181.3 | 191.0 | 186.4 |
| 2 | Albany, NY | 19 | 25 | 44 | 146.2 | 146.2 | 146.2 |
| 3 | Lyons, NJ | 18 | 14 | 32 | 294.0 | 254.7 | 276.8 |
| 4 | Lebanon, PA | 45 | 35 | 80 | 120.5 | 121.6 | 121.0 |
| 4 | Pittsburgh, PA | 19 | 22 | 41 | 189.6 | 218.9 | 205.3 |
| 6 | Hampton, VA | 33 | 42 | 75 | 137.6 | 167.7 | 154.4 |
| 7 | Atlanta, GA | 2 | 12 | 14 | 279.5 | 241.3 | 246.7 |
| 8 | Gainesville, FL | 19 | 17 | 36 | 123.6 | 15.3 | 136.2 |
| 10 | Cleveland, OH | 33 | 45 | 78 | 160.1 | 157.3 | 158.5 |
| 11 | Battle Creek, MI | 14 | 22 | 36 | 151.4 | 126.1 | 135.9 |
| 11 | Danville, IL | 16 | 9 | 25 | 81.1 | 192.4 | 121.2 |
| 12 | Milwaukee, WI | 6 | 9 | 15 | 228.2 | 367.1 | 311.5 |
| 12 | North Chicago, IL | 22 | 20 | 42 | 178.7 | 238.2 | 207.0 |
| 12 | Tomah, WI | 20 | 19 | 39 | 156.8 | 134.8 | 146.1 |
| 15 | Kansas City, MO | 12 | 14 | 26 | 177.4 | 141.0 | 157.8 |
| 15 | Topeka, KS | 24 | 18 | 42 | 189.1 | 156.6 | 175.1 |
| 16 | Little Rock, AK | 48 | 37 | 85 | 163.9 | 169.9 | 166.5 |
| 16 | Oklahoma City, OK | 35 | 39 | 74 | 156.6 | 127.0 | 141.0 |
| 17 | Dallas, TX | 30 | 21 | 51 | 210.7 | 260.8 | 231.3 |
| 20 | American Lake, WA | 35 | 55 | 90 | 188.6 | 135.3 | 156.0 |
| 21 | Palo Alto, CA | 17 | 18 | 35 | 231.0 | 165.1 | 197.1 |
| 21 | San Francisco, CA | 16 | 11 | 27 | 191.4 | 274.4 | 225.2 |
| 23 | Fort Meade, SD | 11 | 10 | 21 | 105.7 | 166.1 | 134.5 |
| SITE AVERAGE | | 24.4 | 24.0 | 48.4 | 182.9 | 184.7 | 185.0 |
| SITE S.D. | | 16.1 | 13.0 | 27.6 | 60.9 | 71.1 | 56.7 |
| VETERAN AVERAGE | | | | | 171.0 | 172.5 | 171.8 |

† Boston Women and Perry Point were not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† Bonham is a new program which had 2 admissions in FY03 but no discharges.

Table 36a. Program Participation by Site for FY02 and FY03†,††

| VISN | SITE | Average Hours Worked Per Week | | | Average Earnings Per Week | | | Average Rent Paid Per Month (30 Day) ††† | | | Average Tox Screens Per Week | | | Average AA/NA Meetings Attended Per Week | | |
|-----------------|-------------------|-------------------------------|------|---------|---------------------------|----------|----------|---|----------|----------|------------------------------|------|---------|--|------|---------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 28.7 | 28.6 | 28.6 | \$251.16 | \$234.15 | \$244.86 | \$224.40 | \$227.10 | \$225.60 | 3.36 | 2.73 | 3.15 | 2.59 | 2.31 | 2.45 |
| 1 | Boston, MA | 36.7 | 38.7 | 37.8 | \$301.28 | \$315.42 | \$309.12 | \$393.90 | \$411.30 | \$403.50 | 0.98 | 0.98 | 0.98 | 2.80 | 3.01 | 2.94 |
| 1 | Northampton, MA | 32.8 | 36.0 | 34.4 | \$197.05 | \$219.24 | \$208.60 | \$226.20 | \$226.80 | \$226.50 | 1.33 | 1.26 | 1.26 | 3.29 | 3.01 | 3.15 |
| 2 | Albany, NY | 34.6 | 33.7 | 34.1 | \$206.36 | \$231.49 | \$220.64 | \$215.40 | \$240.60 | \$229.80 | 0.35 | 0.28 | 0.35 | 1.82 | 1.75 | 1.82 |
| 3 | Lyons, NJ | 36.3 | 38.5 | 37.3 | \$249.83 | \$298.13 | \$270.97 | \$181.50 | \$189.60 | \$185.10 | 0.98 | 1.12 | 1.05 | 4.13 | 3.57 | 3.85 |
| 4 | Lebanon, PA | 37.5 | 35.9 | 36.8 | \$199.99 | \$197.12 | \$198.73 | \$187.50 | \$187.80 | \$187.50 | 0.28 | 0.21 | 0.28 | 7.00 | 7.00 | 7.00 |
| 4 | Pittsburgh, PA | 37.0 | 35.1 | 36.0 | \$198.38 | \$194.46 | \$196.28 | \$155.70 | \$162.60 | \$159.30 | 1.19 | 1.19 | 1.19 | 3.01 | 3.01 | 3.01 |
| 6 | Hampton, VA | 41.9 | 38.8 | 40.1 | \$220.01 | \$224.91 | \$222.81 | \$169.50 | \$157.50 | \$162.90 | 1.05 | 0.98 | 0.98 | 3.01 | 3.01 | 3.01 |
| 7 | Atlanta, GA | 33.0 | 40.3 | 39.3 | \$167.79 | \$224.98 | \$216.79 | \$253.80 | \$208.20 | \$214.80 | 0.70 | 1.89 | 1.68 | 3.01 | 3.01 | 3.01 |
| 8 | Gainesville, FL | 33.0 | 31.3 | 32.2 | \$214.69 | \$202.86 | \$209.09 | \$269.70 | \$250.50 | \$260.70 | 2.24 | 2.38 | 2.31 | 2.87 | 3.08 | 3.01 |
| 10 | Cleveland, OH | 33.8 | 33.3 | 33.5 | \$191.10 | \$206.78 | \$200.13 | \$229.20 | \$237.60 | \$234.00 | 1.75 | 1.26 | 1.47 | 3.08 | 2.73 | 2.87 |
| 11 | Battle Creek, MI | 28.8 | 28.7 | 28.8 | \$205.87 | \$202.09 | \$203.56 | \$205.50 | \$191.70 | \$197.10 | 0.91 | 0.63 | 0.70 | 3.01 | 3.01 | 3.01 |
| 11 | Danville, IL | 31.2 | 32.1 | 31.5 | \$172.55 | \$175.98 | \$173.74 | \$175.20 | \$180.00 | \$177.00 | 0.42 | 0.42 | 0.42 | 1.05 | 0.77 | 0.98 |
| 12 | Milwaukee, WI | 41.9 | 35.8 | 38.2 | \$305.27 | \$336.49 | \$324.03 | \$254.70 | \$256.20 | \$255.60 | 0.07 | 0.00 | 0.07 | 1.19 | 2.31 | 1.89 |
| 12 | North Chicago, IL | 27.1 | 27.8 | 27.4 | \$180.53 | \$174.23 | \$177.52 | \$328.20 | \$344.10 | \$335.70 | 2.03 | 1.96 | 1.96 | 3.01 | 2.52 | 2.80 |
| 12 | Tomah, WI | 29.5 | 29.8 | 27.4 | \$223.23 | \$200.48 | \$212.17 | \$244.50 | \$237.30 | \$240.90 | 0.84 | 0.77 | 0.84 | 0.91 | 1.61 | 1.26 |
| 15 | Kansas City, MO | 33.0 | 33.0 | 33.0 | \$179.90 | \$221.62 | \$202.37 | \$240.30 | \$241.80 | \$240.90 | 2.59 | 2.73 | 2.66 | 3.01 | 3.01 | 3.01 |
| 15 | Topeka, KS | 34.4 | 35.8 | 34.9 | \$179.83 | \$195.23 | \$186.41 | \$183.60 | \$220.50 | \$198.90 | 0.84 | 0.77 | 0.77 | 3.01 | 3.01 | 3.01 |
| 16 | Little Rock, AK | 30.7 | 33.0 | 31.7 | \$179.48 | \$199.92 | \$188.37 | \$169.50 | \$190.50 | \$178.50 | 0.91 | 0.63 | 0.77 | 0.98 | 1.05 | 0.98 |
| 16 | Oklahoma City, OK | 35.0 | 33.4 | 34.2 | \$190.75 | \$187.18 | \$188.86 | \$179.10 | \$168.90 | \$173.70 | 1.54 | 1.33 | 1.40 | 2.24 | 2.10 | 2.17 |
| 17 | Dallas, TX | 35.8 | 36.6 | 36.2 | \$229.74 | \$237.86 | \$233.03 | \$181.50 | \$167.10 | \$175.50 | 0.35 | 0.49 | 0.42 | 2.80 | 2.80 | 2.80 |
| 20 | American Lake, WA | 18.9 | 22.1 | 20.8 | \$138.53 | \$140.98 | \$140.00 | \$103.80 | \$121.20 | \$114.60 | 0.98 | 1.05 | 1.05 | 1.26 | 1.05 | 1.12 |
| 21 | Palo Alto, CA | 33.5 | 37.4 | 35.5 | \$324.17 | \$340.83 | \$332.71 | \$255.00 | \$305.10 | \$280.80 | 1.96 | 1.96 | 1.96 | 2.03 | 0.98 | 1.54 |
| 21 | San Francisco, CA | 30.2 | 34.9 | 32.1 | \$235.97 | \$249.83 | \$241.64 | \$230.70 | \$211.80 | \$222.90 | 0.35 | 0.35 | 0.35 | 1.89 | 1.12 | 1.61 |
| 23 | Fort Meade, SD | 34.0 | 28.3 | 31.3 | \$221.34 | \$185.15 | \$204.12 | \$155.40 | \$150.00 | \$152.70 | 0.84 | 2.80 | 1.75 | 0.98 | 0.84 | 0.91 |
| SITE AVERAGE | | 33.2 | 33.5 | 33.3 | \$214.59 | \$223.90 | \$220.26 | \$216.55 | \$219.43 | \$217.38 | 1.15 | 1.21 | 1.19 | 2.56 | 2.47 | 2.53 |
| SITE S.D. | | 4.6 | 4.2 | 4.3 | \$43.71 | \$49.20 | \$45.31 | \$58.35 | \$61.90 | \$59.43 | 0.78 | 0.81 | 0.77 | 1.26 | 1.26 | 1.23 |
| VETERAN AVERAGE | | 32.4 | 32.6 | 32.5 | \$210.84 | \$213.85 | \$212.36 | \$205.20 | \$208.50 | \$206.70 | 1.40 | 1.19 | 1.26 | 2.66 | 2.52 | 2.59 |

† Boston Women and Perry Point were not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† Bonham is a new program which had 2 admissions in FY03 but no discharges.

††† The amount of rent veterans are charged varies across sites. Rent is determined by each site taking account of the cost of household utilities, the cost of maintenance and upkeep of the residence and the veterans' potential earnings in CWT. Several sites include the cost of food in the rent; other sites include security deposits as well as other items when determining the cost of rent.

Table 36b. Program Participation by Site for FY02 and FY03†,††

| VISN | SITE | Total Hours Worked in Competitive Employment | | | Total Earnings in Competitive Employment | | | Total Hours Worked in CWT | | | Total Earnings in CWT | | |
|------------------------|-------------------|--|--------------|-------------|--|-------------------|-----------------|---------------------------|--------------|--------------|-----------------------|-------------------|-------------------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 88.0 | 76.6 | 83.8 | \$1,093.73 | \$979.90 | \$1,051.37 | 595.8 | 570.3 | 586.4 | \$4,915.60 | \$4,614.04 | \$4,804.25 |
| 1 | Boston, MA | 49.0 | 49.9 | 49.5 | \$530.83 | \$636.00 | \$589.26 | 1933.7 | 1672.9 | 1788.8 | \$16,588.33 | \$13,093.80 | \$14,646.93 |
| 1 | Northampton, MA | 140.0 | 58.8 | 97.6 | \$1,123.64 | \$528.75 | \$813.26 | 737.3 | 945.7 | 846.0 | \$4,285.32 | \$5,751.54 | \$5,050.30 |
| 2 | Albany, NY | 109.1 | 143.1 | 128.4 | \$952.00 | \$1,744.52 | \$1,402.30 | 608.2 | 611.1 | 609.8 | \$3,413.68 | \$3,528.44 | \$3,478.89 |
| 3 | Lyons, NJ | 223.2 | 567.1 | 373.7 | \$2,102.22 | \$5,264.29 | \$3,485.63 | 1310.6 | 798.8 | 1086.7 | \$8,850.22 | \$5,501.57 | \$7,385.19 |
| 4 | Lebanon, PA | 42.0 | 26.5 | 35.2 | \$294.60 | \$262.43 | \$280.53 | 596.4 | 597.8 | 597.1 | \$3,137.33 | \$3,176.34 | \$3,154.40 |
| 4 | Pittsburgh, PA | 8.4 | 0.0 | 3.9 | \$62.11 | \$0.00 | \$28.78 | 988.2 | 1088.2 | 1041.9 | \$5,229.16 | \$5,978.86 | \$5,631.44 |
| 6 | Hampton, VA | 59.7 | 177.9 | 125.9 | \$566.61 | \$1,843.21 | \$1,281.51 | 711.8 | 742.3 | 728.9 | \$3,503.15 | \$3,492.10 | \$3,496.96 |
| 7 | Atlanta, GA | 0.0 | 53.3 | 45.7 | \$0.00 | \$420.00 | \$360.00 | 1313.0 | 1257.3 | 1265.3 | \$6,681.50 | \$7,030.67 | \$6,980.79 |
| 8 | Gainesville, FL | 27.4 | 28.2 | 27.8 | \$298.95 | \$268.29 | \$284.47 | 566.9 | 567.7 | 567.3 | \$3,546.79 | \$3,599.76 | \$3,571.81 |
| 10 | Cleveland, OH | 74.7 | 11.3 | 38.1 | \$752.79 | \$130.22 | \$393.62 | 666.4 | 758.3 | 719.4 | \$3,417.33 | \$4,563.29 | \$4,078.46 |
| 11 | Battle Creek, MI | 5.7 | 33.6 | 22.8 | \$48.57 | \$231.23 | \$160.19 | 601.9 | 518.9 | 551.2 | \$4,394.57 | \$3,633.73 | \$3,929.61 |
| 11 | Danville, IL | 0.0 | 4.4 | 1.6 | \$0.00 | \$28.89 | \$10.40 | 361.5 | 850.9 | 537.7 | \$2,042.06 | \$4,655.44 | \$2,982.88 |
| 12 | Milwaukee, WI | 13.3 | 209.6 | 131.1 | \$133.33 | \$1,889.56 | \$1,187.07 | 1305.2 | 1659.6 | 1517.8 | \$9,934.83 | \$16,116.78 | \$13,644.00 |
| 12 | North Chicago, IL | 125.1 | 144.8 | 134.5 | \$1,215.91 | \$1,483.30 | \$1,343.24 | 559.2 | 730.3 | 640.7 | \$3,583.00 | \$4,246.35 | \$3,898.88 |
| 12 | Tomah, WI | 200.6 | 87.9 | 145.7 | \$2,081.90 | \$1,079.11 | \$1,593.36 | 532.0 | 412.7 | 473.9 | \$3,693.45 | \$2,823.05 | \$3,269.41 |
| 15 | Kansas City, MO | 40.0 | 22.9 | 30.8 | \$386.67 | \$165.71 | \$267.69 | 774.5 | 595.9 | 674.4 | \$3,979.91 | \$3,831.71 | \$3,896.92 |
| 15 | Topeka, KS | 0.0 | 6.7 | 2.9 | \$0.00 | \$60.00 | \$25.71 | 868.5 | 771.9 | 827.1 | \$4,576.42 | \$4,215.61 | \$4,421.79 |
| 16 | Little Rock, AK | 16.7 | 25.4 | 20.5 | \$128.38 | \$251.22 | \$181.85 | 710.3 | 841.0 | 767.2 | \$4,159.81 | \$5,094.00 | \$4,566.46 |
| 16 | Oklahoma City, OK | 47.8 | 55.1 | 51.7 | \$453.14 | \$487.51 | \$471.26 | 718.5 | 564.6 | 637.4 | \$3,859.91 | \$2,980.36 | \$3,396.36 |
| 17 | Dallas, TX | 137.1 | 40.2 | 97.2 | \$1,337.90 | \$408.67 | \$955.27 | 980.7 | 1308.2 | 1115.5 | \$6,072.00 | \$8,308.29 | \$6,992.82 |
| 20 | American Lake, WA | 119.5 | 70.0 | 89.2 | \$938.14 | \$610.69 | \$738.03 | 403.8 | 361.4 | 377.9 | \$2,781.03 | \$2,134.62 | \$2,386.00 |
| 21 | Palo Alto, CA | 162.9 | 6.7 | 82.6 | \$1,671.47 | \$80.00 | \$853.00 | 962.2 | 879.4 | 919.6 | \$9,215.88 | \$8,346.72 | \$8,768.89 |
| 21 | San Francisco, CA | 50.3 | 243.5 | 129.0 | \$678.75 | \$1,876.73 | \$1,166.81 | 719.9 | 1165.6 | 901.5 | \$5,439.00 | \$8,227.64 | \$6,575.11 |
| 23 | Fort Meade, SD | 25.5 | 72.0 | 47.6 | \$196.36 | \$672.00 | \$422.86 | 465.7 | 557.5 | 509.4 | \$2,891.45 | \$3,465.30 | \$3,164.71 |
| SITE AVERAGE | | 70.6 | 88.6 | 79.9 | \$681.92 | \$856.09 | \$773.90 | 799.7 | 833.1 | 811.5 | \$5,207.67 | \$5,536.40 | \$5,366.93 |
| SITE S.D. | | 63.7 | 117.1 | 75.2 | \$622.12 | \$1,089.06 | \$725.94 | 347.5 | 344.1 | 330.5 | \$3,053.99 | \$3,189.68 | \$3,032.67 |
| VETERAN AVERAGE | | 74.7 | 76.9 | 75.8 | \$732.04 | \$771.97 | \$751.84 | 718.6 | 748.1 | 733.2 | \$4,638.26 | \$4,770.49 | \$4,703.83 |

† Boston Women and Perry Point were not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† Bonham is a new program which had 2 admissions in FY03 but no discharges.

Table 37. Mode of Discharge by Site for FY02 and FY03 †,††

| VISN | SITE | SUCCESSFUL DISCHARGE | | | ASKED TO LEAVE | | | LEFT BY CHOICE | | | OTHER | | |
|-----------------|-------------------|----------------------|--------------|--------------|----------------|--------------|--------------|----------------|--------------|--------------|-------------|-------------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 69.5% | 47.9% | 61.5% | 20.7% | 29.2% | 23.9% | 7.3% | 12.5% | 9.2% | 2.4% | 10.4% | 5.4% |
| 1 | Boston, MA | 50.0% | 66.7% | 59.3% | 33.3% | 20.0% | 25.9% | 16.7% | 13.3% | 14.8% | 0.0% | 0.0% | 0.0% |
| 1 | Northampton, MA | 36.4% | 33.3% | 34.8% | 54.6% | 29.2% | 41.3% | 9.1% | 29.2% | 19.6% | 0.0% | 8.3% | 4.4% |
| 2 | Albany, NY | 47.4% | 48.0% | 47.7% | 42.1% | 20.0% | 29.6% | 10.5% | 32.0% | 22.7% | 0.0% | 0.0% | 0.0% |
| 3 | Lyons, NJ | 44.4% | 57.1% | 50.0% | 50.0% | 21.4% | 37.5% | 5.6% | 14.3% | 9.4% | 0.0% | 7.1% | 3.1% |
| 4 | Lebanon, PA | 68.9% | 62.9% | 66.3% | 22.2% | 25.7% | 23.8% | 8.9% | 8.6% | 8.8% | 0.0% | 2.9% | 1.3% |
| 4 | Pittsburgh, PA | 68.4% | 72.7% | 70.7% | 26.3% | 18.2% | 22.0% | 5.3% | 9.1% | 7.3% | 0.0% | 0.0% | 0.0% |
| 6 | Hampton, VA | 48.5% | 73.8% | 62.7% | 36.4% | 23.8% | 29.3% | 9.1% | 2.4% | 5.3% | 6.1% | 0.0% | 2.7% |
| 7 | Atlanta, GA | 100.0% | 75.0% | 78.6% | 0.0% | 16.7% | 14.3% | 0.0% | 0.0% | 0.0% | 0.0% | 8.3% | 7.1% |
| 8 | Gainesville, FL | 73.7% | 58.8% | 66.7% | 21.1% | 41.2% | 30.6% | 5.3% | 0.0% | 2.8% | 0.0% | 0.0% | 0.0% |
| 10 | Cleveland, OH | 54.6% | 51.1% | 52.6% | 30.3% | 15.6% | 21.8% | 12.1% | 28.9% | 21.8% | 3.0% | 4.4% | 3.9% |
| 11 | Battle Creek, MI | 50.0% | 13.6% | 27.8% | 21.4% | 31.8% | 27.8% | 21.4% | 54.5% | 41.7% | 7.1% | 0.0% | 2.8% |
| 11 | Danville, IL | 25.0% | 55.6% | 36.0% | 43.8% | 22.2% | 36.0% | 18.8% | 0.0% | 12.0% | 12.5% | 22.2% | 16.0% |
| 12 | Milwaukee, WI | 50.0% | 100.0% | 80.0% | 33.3% | 0.0% | 13.3% | 16.7% | 0.0% | 6.7% | 0.0% | 0.0% | 0.0% |
| 12 | North Chicago, IL | 36.4% | 15.0% | 26.2% | 27.3% | 45.0% | 35.7% | 36.4% | 40.0% | 38.1% | 0.0% | 0.0% | 0.0% |
| 12 | Tomah, WI | 40.0% | 21.1% | 30.8% | 35.0% | 42.1% | 38.5% | 25.0% | 36.8% | 30.8% | 0.0% | 0.0% | 0.0% |
| 15 | Kansas City, MO | 41.7% | 21.4% | 30.8% | 41.7% | 42.9% | 42.3% | 16.7% | 14.3% | 15.4% | 0.0% | 21.4% | 11.5% |
| 15 | Topeka, KS | 41.7% | 27.8% | 35.7% | 41.7% | 33.3% | 38.1% | 16.7% | 36.8% | 26.2% | 0.0% | 0.0% | 0.0% |
| 16 | Little Rock, AK | 35.4% | 48.7% | 41.2% | 29.2% | 43.2% | 35.3% | 35.4% | 8.1% | 23.5% | 0.0% | 0.0% | 0.0% |
| 16 | Oklahoma City, OK | 37.1% | 43.6% | 40.5% | 20.0% | 28.2% | 24.3% | 37.1% | 25.6% | 31.1% | 5.7% | 2.6% | 4.1% |
| 17 | Dallas, TX | 53.3% | 71.4% | 60.8% | 33.3% | 19.1% | 27.5% | 13.3% | 4.8% | 9.8% | 0.0% | 4.8% | 2.0% |
| 20 | American Lake, WA | 37.1% | 41.8% | 40.0% | 37.1% | 38.2% | 37.8% | 20.0% | 12.7% | 15.6% | 5.7% | 7.3% | 6.7% |
| 21 | Palo Alto, CA | 64.7% | 44.4% | 54.3% | 17.7% | 27.8% | 22.9% | 11.8% | 16.7% | 14.3% | 5.9% | 11.1% | 8.6% |
| 21 | San Francisco, CA | 56.3% | 72.7% | 63.0% | 37.5% | 9.1% | 25.9% | 6.3% | 18.2% | 11.1% | 0.0% | 0.0% | 0.0% |
| 23 | Fort Meade, SD | 45.5% | 60.0% | 52.4% | 36.4% | 20.0% | 28.6% | 9.1% | 20.0% | 14.3% | 9.1% | 0.0% | 4.8% |
| SITE AVERAGE | | 51.0% | 51.4% | 50.8% | 31.7% | 26.6% | 29.3% | 15.0% | 17.6% | 16.5% | 2.3% | 4.4% | 3.4% |
| SITE S.D. | | 15.8% | 20.9% | 15.6% | 11.4% | 11.1% | 7.7% | 9.8% | 14.3% | 10.5% | 3.5% | 6.3% | 4.0% |
| VETERAN AVERAGE | | 51.1% | 49.6% | 50.4% | 40.9% | 28.1% | 29.3% | 7.3% | 18.0% | 17.0% | 0.7% | 4.3% | 3.4% |

† Boston Women and Perry Point were not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† Bonham is a new program which had 2 admissions in FY03 but no discharges.

Table 38. Housing and Employment Arrangements at Discharge by Site for FY02 and FY03 †, ††

| VISN | SITE | HOUSED AT DISCHARGE | | | INSTITUTIONALIZED AT DISCHARGE | | | COMPETITIVELY EMPLOYED AT DISCHARGE | | | EMPLOYED IN CWT AT DISCHARGE | | |
|-----------------|-------------------|---------------------|-----------|--------------|--------------------------------|-----------|--------------|-------------------------------------|-----------|--------------|------------------------------|-----------|--------------|
| | | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % | FY02 % | FY03 % | FY02-03 % |
| 1 | Bedford, MA | 69.5% | 64.6% | 67.7% | 14.6% | 16.7% | 15.4% | 26.8% | 18.8% | 23.9% | 42.7% | 38.3% | 41.1% |
| 1 | Boston, MA | 66.7% | 80.0% | 74.1% | 25.0% | 6.7% | 14.8% | 41.7% | 33.3% | 37.0% | 16.7% | 26.7% | 22.2% |
| 1 | Northampton, MA | 45.5% | 58.3% | 52.2% | 13.6% | 12.5% | 13.0% | 45.5% | 33.3% | 39.1% | 4.6% | 29.2% | 17.4% |
| 2 | Albany, NY | 68.4% | 76.0% | 72.7% | 5.3% | 0.0% | 2.3% | 57.9% | 64.0% | 61.4% | 10.5% | 12.0% | 11.4% |
| 3 | Lyons, NJ | 88.9% | 92.9% | 90.6% | 5.6% | 7.1% | 6.3% | 61.1% | 57.1% | 59.4% | 0.0% | 7.1% | 3.1% |
| 4 | Lebanon, PA | 82.2% | 77.1% | 80.0% | 13.3% | 17.1% | 15.0% | 64.4% | 54.3% | 60.0% | 0.0% | 0.0% | 0.0% |
| 4 | Pittsburgh, PA | 94.7% | 81.8% | 87.8% | 5.3% | 0.0% | 2.4% | 73.7% | 63.6% | 68.3% | 5.3% | 4.6% | 4.9% |
| 6 | Hampton, VA | 90.9% | 95.2% | 93.3% | 6.1% | 4.8% | 5.3% | 57.6% | 95.2% | 78.7% | 3.0% | 0.0% | 1.3% |
| 7 | Atlanta, GA | 100.0% | 75.0% | 78.6% | 0.0% | 25.0% | 21.4% | 50.0% | 50.0% | 50.0% | 0.0% | 16.7% | 14.3% |
| 8 | Gainesville, FL | 94.7% | 70.6% | 83.3% | 0.0% | 11.8% | 5.6% | 42.1% | 58.8% | 50.0% | 36.8% | 11.8% | 25.0% |
| 10 | Cleveland, OH | 63.6% | 51.1% | 56.4% | 18.2% | 20.0% | 19.2% | 33.3% | 11.1% | 20.5% | 3.0% | 24.4% | 15.4% |
| 11 | Battle Creek, MI | 50.0% | 36.4% | 41.7% | 7.1% | 4.6% | 5.6% | 42.9% | 27.3% | 33.3% | 7.1% | 13.6% | 11.1% |
| 11 | Danville, IL | 31.3% | 66.7% | 44.0% | 18.8% | 33.3% | 24.0% | 12.5% | 11.1% | 12.0% | 18.8% | 44.4% | 28.0% |
| 12 | Milwaukee, WI | 83.3% | 100.0% | 93.3% | 16.7% | 0.0% | 6.7% | 16.7% | 22.2% | 20.0% | 50.0% | 77.8% | 66.7% |
| 12 | North Chicago, IL | 90.9% | 100.0% | 95.2% | 9.1% | 0.0% | 4.8% | 54.6% | 55.0% | 54.8% | 0.0% | 0.0% | 0.0% |
| 12 | Tomah, WI | 65.0% | 89.5% | 76.9% | 20.0% | 5.3% | 12.8% | 40.0% | 31.6% | 35.9% | 20.0% | 15.8% | 18.0% |
| 15 | Kansas City, MO | 91.7% | 78.6% | 84.6% | 0.0% | 14.3% | 7.7% | 33.3% | 28.6% | 30.8% | 8.3% | 7.1% | 7.7% |
| 15 | Topeka, KS | 66.7% | 66.7% | 66.7% | 8.3% | 22.2% | 14.3% | 41.7% | 27.8% | 35.7% | 0.0% | 0.0% | 0.0% |
| 16 | Little Rock, AK | 81.3% | 89.2% | 84.7% | 2.1% | 0.0% | 1.2% | 29.2% | 35.1% | 31.8% | 2.1% | 5.4% | 3.5% |
| 16 | Oklahoma City, OK | 80.0% | 84.6% | 82.4% | 5.7% | 2.6% | 4.1% | 34.3% | 53.9% | 44.6% | 0.0% | 0.0% | 0.0% |
| 17 | Dallas, TX | 80.0% | 95.2% | 86.3% | 3.3% | 0.0% | 2.0% | 30.0% | 19.1% | 25.5% | 36.7% | 66.7% | 49.0% |
| 20 | American Lake, WA | 62.9% | 69.1% | 66.7% | 5.7% | 9.1% | 7.8% | 42.9% | 25.5% | 32.2% | 5.7% | 9.1% | 7.8% |
| 21 | Palo Alto, CA | 76.5% | 72.2% | 74.3% | 5.9% | 11.1% | 8.6% | 29.4% | 16.7% | 22.9% | 29.4% | 55.6% | 42.9% |
| 21 | San Francisco, CA | 81.3% | 100.0% | 88.9% | 0.0% | 0.0% | 0.0% | 37.5% | 54.6% | 44.4% | 6.3% | 18.2% | 11.1% |
| 23 | Fort Meade, SD | 45.5% | 70.0% | 57.1% | 36.4% | 0.0% | 19.1% | 45.5% | 40.0% | 42.9% | 27.3% | 30.0% | 28.6% |
| SITE AVERAGE | | 74.1% | 77.6% | 75.2% | 9.8% | 9.0% | 9.6% | 41.8% | 39.5% | 40.6% | 13.4% | 20.6% | 17.2% |
| SITE S.D. | | 17.3% | 15.6% | 15.0% | 8.7% | 9.1% | 6.7% | 14.2% | 20.0% | 16.3% | 14.9% | 21.0% | 17.1% |
| VETERAN AVERAGE | | 74.0% | 75.7% | 74.9% | 9.7% | 9.1% | 9.4% | 40.6% | 39.8% | 40.2% | 14.2% | 17.2% | 15.7% |

† Boston Women and Perry Point were not included in this table because they had data on fewer than 10 veterans during FY02 and FY03.

†† Bonham is a new program which had 2 admissions in FY03 but no discharges.

Table 39a. Community-Oriented Programs Environment Scale (COPES) by Site for FY02 and FY03 †, ††

| VISN | SITE | SUBSCALE MEANS ††† - Relationship Dimensions | | | | | | | | |
|--------------------------------|-----------------------|--|------|---------|---------|------|---------|-------------|------|---------|
| | | Involvement | | | Support | | | Spontaneity | | |
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | 518 Bedford, MA | 3.59 | 3.74 | 3.65 | 3.30 | 3.38 | 3.33 | 1.76 | 2.05 | 1.88 |
| 1 | 523 Boston, MA | 4.00 | 3.78 | 3.85 | 3.63 | 3.78 | 3.73 | 2.50 | 2.61 | 2.58 |
| 1 | 631 Northampton, MA | 3.55 | 3.57 | 3.56 | 3.41 | 3.33 | 3.37 | 2.14 | 2.71 | 2.42 |
| 2 | 500 Albany, NY | 3.00 | 3.29 | 3.19 | 2.90 | 3.12 | 3.04 | 1.70 | 1.35 | 1.48 |
| 3 | 604 Lyons, NJ | 3.82 | 3.64 | 3.74 | 3.47 | 3.43 | 3.45 | 1.94 | 2.00 | 1.97 |
| 4 | 595 Lebanon, PA | 3.27 | 3.71 | 3.50 | 3.20 | 3.59 | 3.41 | 1.93 | 1.88 | 1.91 |
| 4 | 645 Pittsburgh, PA | 3.63 | 3.48 | 3.55 | 3.84 | 3.29 | 3.55 | 2.63 | 1.95 | 2.28 |
| 5 | 641 Perry Point, MD | | 3.64 | 3.64 | | 3.64 | 3.64 | | 2.07 | 2.07 |
| 6 | 590 Hampton, VA | 3.57 | 3.06 | 3.29 | 3.40 | 3.08 | 3.23 | 1.37 | 1.56 | 1.47 |
| 7 | 508 Atlanta, GA†††† | | 3.67 | 3.67 | | 3.58 | 3.58 | | 1.92 | 1.92 |
| 8 | 573 Gainesville, FL | 3.75 | 3.23 | 3.55 | 3.40 | 3.38 | 3.39 | 2.05 | 1.85 | 1.97 |
| 10 | 541 Cleveland, OH | 3.32 | 3.26 | 3.29 | 3.32 | 3.15 | 3.23 | 1.82 | 1.82 | 1.82 |
| 11 | 515 Battle Creek, MI | 3.50 | 3.42 | 3.45 | 3.63 | 3.08 | 3.30 | 1.88 | 1.92 | 1.90 |
| 11 | 550 Danville, IL | 3.06 | 3.44 | 3.19 | 3.35 | 3.78 | 3.50 | 2.06 | 2.00 | 2.04 |
| 12 | 695 Milwaukee, WI | 3.67 | 3.60 | 3.64 | 3.33 | 3.80 | 3.50 | 1.89 | 1.20 | 1.64 |
| 12 | 556 North Chicago, IL | 3.80 | 3.60 | 3.70 | 3.48 | 3.48 | 3.48 | 2.00 | 1.60 | 1.80 |
| 12 | 676 Tomah, WI | 2.76 | 3.24 | 3.00 | 3.12 | 3.47 | 3.29 | 1.88 | 2.35 | 2.12 |
| 15 | 677 Topeka, KS | 3.24 | 3.55 | 3.41 | 3.18 | 3.50 | 3.35 | 1.76 | 2.30 | 2.05 |
| 16 | 598 Little Rock, AK | 3.50 | 3.45 | 3.47 | 3.26 | 3.47 | 3.38 | 1.68 | 2.05 | 1.88 |
| 16 | 635 Oklahoma City, OK | 2.87 | 3.00 | 2.94 | 3.07 | 3.18 | 3.13 | 1.73 | 1.87 | 1.81 |
| 17 | 549 Dallas, TX | 3.54 | 3.67 | 3.59 | 3.43 | 3.33 | 3.39 | 2.00 | 1.67 | 1.87 |
| 20 | 505 American Lake, WA | 3.50 | 3.16 | 3.29 | 3.66 | 3.44 | 3.52 | 2.22 | 2.10 | 2.15 |
| 21 | 640 Palo Alto, CA | 3.60 | 3.69 | 3.64 | 3.60 | 3.46 | 3.54 | 2.40 | 1.85 | 2.14 |
| 21 | 662 San Francisco, CA | 3.11 | 3.57 | 3.31 | 3.22 | 3.71 | 3.44 | 1.89 | 1.57 | 1.75 |
| 23 | 568 Fort Meade, SD | 3.50 | 3.23 | 3.35 | 3.60 | 3.69 | 3.65 | 2.10 | 2.31 | 2.22 |
| SITE AVERAGE | | 3.44 | 3.47 | 3.46 | 3.38 | 3.45 | 3.42 | 1.97 | 1.94 | 1.97 |
| SITE S.D. | | 0.31 | 0.22 | 0.22 | 0.21 | 0.21 | 0.16 | 0.28 | 0.34 | 0.25 |
| VETERAN AVERAGE | | 3.45 | 3.41 | 3.43 | 3.37 | 3.39 | 3.38 | 1.93 | 1.96 | 1.94 |
| American Normative Sample Mean | | 2.71 | 2.71 | 2.71 | 2.76 | 2.76 | 2.76 | 2.11 | 2.11 | 2.11 |
| American Normative Sample S.D. | | 0.58 | 0.58 | 0.58 | 0.67 | 0.67 | 0.67 | 0.64 | 0.64 | 0.64 |

† Bonham, Boston Women's Program, and Kansas City were not included in this table because they had data on 10 or fewer veterans during FY02 and FY03.

†† See Appendix A for definition of measure.

††† Copes subscales scores range from 0-4.

†††† Atlanta had no data for FY02.

Table 39b. Community-Oriented Programs Environment Scale (COPES) by Site for FY02 and FY03 †,††

| VISN | | SITE | | SUBSCALE MEANS ††† - Personal Growth Dimensions | | | | | | | | | | | |
|--------------------------------|-------------------|------|------|---|------|---------|-----------------------|------|---------|------------------------------|------|---------|----------------------|------|---------|
| | | | | Autonomy | | | Practical Orientation | | | Personal Problem Orientation | | | Anger and Aggression | | |
| | | | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 2.11 | 2.21 | 2.15 | 3.27 | 3.17 | 3.23 | 1.90 | 2.24 | 2.04 | 1.19 | 1.17 | 1.18 | | |
| 1 | Boston, MA | 1.88 | 2.17 | 2.08 | 3.50 | 3.78 | 3.69 | 2.75 | 2.83 | 2.81 | 1.25 | 1.11 | 1.15 | | |
| 1 | Northampton, MA | 1.91 | 2.33 | 2.12 | 3.23 | 3.19 | 3.21 | 2.41 | 2.43 | 2.42 | 1.05 | 0.76 | 0.91 | | |
| 2 | Albany, NY | 2.10 | 1.94 | 2.00 | 2.90 | 3.24 | 3.11 | 2.20 | 1.71 | 1.89 | 1.40 | 1.59 | 1.52 | | |
| 3 | Lyons, NJ | 2.06 | 2.00 | 2.03 | 3.47 | 3.57 | 3.52 | 2.24 | 2.14 | 2.19 | 1.18 | 0.71 | 0.97 | | |
| 4 | Lebanon, PA | 1.67 | 1.82 | 1.75 | 3.33 | 3.12 | 3.22 | 2.40 | 2.18 | 2.28 | 1.93 | 2.18 | 2.06 | | |
| 4 | Pittsburgh, PA | 2.05 | 2.29 | 2.18 | 3.53 | 3.33 | 3.43 | 3.26 | 2.71 | 2.98 | 1.05 | 0.90 | 0.98 | | |
| 5 | Perry Point, MD | | 1.57 | 1.57 | | 3.79 | 3.79 | | 1.93 | 1.93 | | 2.29 | 2.29 | | |
| 6 | Hampton, VA | 2.13 | 1.61 | 1.85 | 3.53 | 3.31 | 3.41 | 2.47 | 2.75 | 2.62 | 1.30 | 2.03 | 1.70 | | |
| 7 | Atlanta, GA †††† | | 2.33 | 2.33 | | 3.42 | 3.42 | | 2.92 | 2.92 | | 1.42 | 1.42 | | |
| 8 | Gainesville, FL | 1.95 | 2.15 | 2.03 | 3.30 | 3.08 | 3.21 | 2.40 | 2.15 | 2.30 | 0.95 | 0.92 | 0.94 | | |
| 10 | Cleveland, OH | 2.16 | 1.87 | 2.01 | 3.29 | 3.23 | 3.26 | 1.76 | 1.85 | 1.81 | 1.08 | 1.00 | 1.04 | | |
| 11 | Battle Creek, MI | 1.75 | 1.92 | 1.85 | 3.88 | 3.83 | 3.85 | 2.88 | 2.33 | 2.55 | 2.00 | 1.42 | 1.65 | | |
| 11 | Danville, IL | 1.59 | 1.89 | 1.69 | 3.24 | 3.33 | 3.27 | 1.94 | 2.78 | 2.23 | 1.53 | 1.44 | 1.50 | | |
| 12 | Milwaukee, WI | 1.78 | 2.00 | 1.86 | 3.00 | 3.20 | 3.07 | 2.56 | 1.80 | 2.29 | 0.78 | 0.80 | 0.79 | | |
| 12 | North Chicago, IL | 2.00 | 1.88 | 1.94 | 3.68 | 3.60 | 3.64 | 2.84 | 2.88 | 2.86 | 1.88 | 1.76 | 1.82 | | |
| 12 | Tomah, WI | 2.41 | 1.94 | 2.18 | 3.29 | 3.06 | 3.18 | 2.06 | 1.65 | 1.85 | 1.41 | 1.88 | 1.65 | | |
| 15 | Topeka, KS | 1.65 | 2.10 | 1.89 | 2.82 | 3.00 | 2.92 | 2.35 | 1.55 | 1.92 | 1.06 | 0.60 | 0.81 | | |
| 16 | Little Rock, AK | 2.24 | 2.32 | 2.28 | 3.50 | 3.29 | 3.39 | 1.65 | 1.92 | 1.79 | 1.12 | 1.00 | 1.06 | | |
| 16 | Oklahoma City, OK | 1.70 | 1.84 | 1.78 | 3.10 | 3.16 | 3.13 | 1.70 | 1.50 | 1.59 | 1.30 | 1.45 | 1.38 | | |
| 17 | Dallas, TX | 2.00 | 1.94 | 1.98 | 3.68 | 3.33 | 3.54 | 2.18 | 1.44 | 1.89 | 0.89 | 1.11 | 0.98 | | |
| 20 | American Lake, WA | 2.09 | 2.28 | 2.21 | 3.22 | 3.02 | 3.10 | 2.28 | 2.18 | 2.22 | 1.09 | 1.02 | 1.05 | | |
| 21 | Palo Alto, CA | 1.87 | 2.23 | 2.04 | 3.40 | 3.38 | 3.39 | 3.13 | 2.77 | 2.96 | 1.40 | 1.46 | 1.43 | | |
| 21 | San Francisco, CA | 1.67 | 2.29 | 1.94 | 3.11 | 3.00 | 3.06 | 2.11 | 2.14 | 2.13 | 1.67 | 1.14 | 1.44 | | |
| 23 | Fort Meade, SD | 1.60 | 2.38 | 2.04 | 3.80 | 3.46 | 3.61 | 2.80 | 1.92 | 2.30 | 1.00 | 0.62 | 0.78 | | |
| SITE AVERAGE | | 1.93 | 2.05 | 1.99 | 3.35 | 3.32 | 3.35 | 2.36 | 2.19 | 2.27 | 1.28 | 1.27 | 1.30 | | |
| SITE S.D. | | 0.22 | 0.22 | 0.18 | 0.26 | 0.24 | 0.24 | 0.43 | 0.46 | 0.40 | 0.32 | 0.47 | 0.40 | | |
| VETERAN AVERAGE | | 1.99 | 2.04 | 2.02 | 3.35 | 3.28 | 3.31 | 2.23 | 2.15 | 2.19 | 1.24 | 1.27 | 1.25 | | |
| American Normative Sample Mean | | 1.97 | 1.97 | 1.97 | 2.26 | 2.26 | 2.26 | 1.82 | 1.82 | 1.82 | 1.66 | 1.66 | 1.66 | | |
| American Normative Sample S.D. | | 0.63 | 0.63 | 0.63 | 0.68 | 0.68 | 0.68 | 0.74 | 0.74 | 0.74 | 0.88 | 0.88 | 0.88 | | |

† Bonham, Boston Women's Program, and Kansas City were not included in this table because they had data on 10 or fewer veterans during FY02 and FY03.

†† See Appendix A for definition of measure.

††† Copes subscales scores range from 0-4.

†††† Atlanta had no data for FY02.

Table 39c. Community-Oriented Programs Environment Scale (COPES) by Site for FY02 and FY03 †,††

| VISN | SITE | SUBSCALE MEANS ††† - System Maintenance Dimensions | | | | | | | | |
|--------------------------------|-------------------|--|------|---------|-----------------|------|---------|---------------|------|---------|
| | | Order and Organization | | | Program Clarity | | | Staff Control | | |
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 3.44 | 3.60 | 3.50 | 3.49 | 3.36 | 3.44 | 3.17 | 3.21 | 3.19 |
| 1 | Boston, MA | 3.75 | 3.72 | 3.73 | 3.50 | 3.83 | 3.73 | 3.25 | 3.00 | 3.08 |
| 1 | Northampton, MA | 3.50 | 3.62 | 3.56 | 3.73 | 3.71 | 3.72 | 3.14 | 2.62 | 2.88 |
| 2 | Albany, NY | 3.20 | 2.94 | 3.04 | 3.50 | 3.41 | 3.44 | 3.00 | 2.94 | 2.96 |
| 3 | Lyons, NJ | 3.71 | 3.79 | 3.74 | 3.71 | 3.93 | 3.81 | 3.65 | 3.14 | 3.42 |
| 4 | Lebanon, PA | 3.80 | 3.47 | 3.63 | 3.67 | 3.76 | 3.72 | 3.27 | 3.24 | 3.25 |
| 4 | Pittsburgh, PA | 3.79 | 3.71 | 3.75 | 3.89 | 3.95 | 3.93 | 3.42 | 3.38 | 3.40 |
| 5 | Perry Point, MD | | 3.86 | 3.86 | | 3.93 | 3.93 | | 3.43 | 3.43 |
| 6 | Hampton, VA | 3.70 | 3.36 | 3.52 | 3.67 | 3.58 | 3.62 | 3.23 | 3.33 | 3.29 |
| 7 | Atlanta, GA†††† | | 3.75 | 3.75 | | 3.83 | 3.83 | | 3.25 | 3.25 |
| 8 | Gainesville, FL | 3.40 | 3.62 | 3.48 | 3.90 | 3.77 | 3.85 | 3.10 | 2.92 | 3.03 |
| 10 | Cleveland, OH | 3.39 | 3.59 | 3.49 | 3.74 | 3.87 | 3.81 | 3.32 | 3.15 | 3.23 |
| 11 | Battle Creek, MI | 3.63 | 3.83 | 3.75 | 3.50 | 3.75 | 3.65 | 3.38 | 3.25 | 3.30 |
| 11 | Danville, IL | 3.47 | 3.89 | 3.62 | 3.71 | 3.56 | 3.65 | 3.06 | 3.11 | 3.08 |
| 12 | Milwaukee, WI | 3.67 | 3.80 | 3.71 | 3.67 | 3.60 | 3.64 | 3.33 | 3.60 | 3.43 |
| 12 | North Chicago, IL | 3.72 | 3.60 | 3.66 | 3.40 | 3.16 | 3.28 | 3.44 | 3.68 | 3.56 |
| 12 | Tomah, WI | 3.18 | 3.47 | 3.32 | 3.71 | 3.76 | 3.74 | 3.06 | 2.82 | 2.94 |
| 15 | Topeka, KS | 3.41 | 3.70 | 3.57 | 3.65 | 3.80 | 3.73 | 2.94 | 3.30 | 3.14 |
| 16 | Little Rock, AK | 3.56 | 3.68 | 3.63 | 3.85 | 3.74 | 3.79 | 3.21 | 3.21 | 3.21 |
| 16 | Oklahoma City, OK | 3.50 | 3.45 | 3.47 | 3.77 | 3.29 | 3.50 | 3.03 | 2.84 | 2.93 |
| 17 | Dallas, TX | 3.54 | 3.67 | 3.59 | 3.64 | 3.67 | 3.65 | 3.18 | 3.28 | 3.22 |
| 20 | American Lake, WA | 3.44 | 3.26 | 3.33 | 3.47 | 3.76 | 3.65 | 2.88 | 3.02 | 2.96 |
| 21 | Palo Alto, CA | 3.47 | 3.62 | 3.54 | 3.67 | 3.31 | 3.50 | 2.87 | 2.85 | 2.86 |
| 21 | San Francisco, CA | 3.00 | 3.43 | 3.19 | 3.89 | 3.29 | 3.63 | 3.00 | 3.00 | 3.00 |
| 23 | Fort Meade, SD | 3.50 | 3.46 | 3.48 | 4.00 | 3.54 | 3.74 | 2.40 | 2.77 | 2.61 |
| SITE AVERAGE | | 3.51 | 3.60 | 3.56 | 3.68 | 3.65 | 3.68 | 3.14 | 3.13 | 3.15 |
| SITE S.D. | | 0.20 | 0.21 | 0.18 | 0.15 | 0.22 | 0.15 | 0.25 | 0.25 | 0.22 |
| VETERAN AVERAGE | | 3.51 | 3.55 | 3.53 | 3.67 | 3.64 | 3.65 | 3.16 | 3.13 | 3.15 |
| American Normative Sample Mean | | 2.97 | 2.97 | 2.97 | 3.05 | 3.05 | 3.05 | 2.26 | 2.26 | 2.26 |
| American Normative Sample S.D. | | 0.69 | 0.69 | 0.69 | 0.55 | 0.55 | 0.55 | 0.63 | 0.63 | 0.63 |

† Bonham, Boston Women's Program, and Kansas City were not included in this table because they had data on 10 or fewer veterans during FY02 and FY03.

†† See Appendix A for definition of measure.

††† Copes subscales scores range from 0-4.

†††† Atlanta had no data for FY02.

Table 39d. Community-Oriented Programs Environment Scale (COPEs) Index by Site for FY02 and FY03 †

| VISN | SITE | N | | | COPEs Index †† | | |
|---------------------------------------|-------------------|------|------|---------|-------------------|-------------|-------------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 63 | 42 | 105 | 2.89 | 2.99 | 2.93 |
| 1 | Boston, MA | 8 | 18 | 26 | 3.19 | 3.28 | 3.25 |
| 1 | Northampton, MA | 22 | 21 | 43 | 3.00 | 3.06 | 3.03 |
| 2 | Albany, NY | 10 | 17 | 27 | 2.72 | 2.66 | 2.68 |
| 3 | Lyons, NJ | 17 | 14 | 31 | 3.12 | 3.07 | 3.10 |
| 4 | Lebanon, PA | 15 | 17 | 32 | 2.95 | 2.97 | 2.96 |
| 4 | Pittsburgh, PA | 19 | 21 | 40 | 3.34 | 3.12 | 3.23 |
| 5 | Perry Point, MD | | 14 | 14 | | 3.10 | 3.10 |
| 6 | Hampton, VA | 30 | 36 | 66 | 3.01 | 2.85 | 2.92 |
| 7 | Atlanta, GA ††† | 0 | 12 | 12 | | 3.19 | 3.19 |
| 8 | Gainesville, FL | 20 | 13 | 33 | 3.03 | 2.91 | 2.98 |
| 10 | Cleveland, OH | 38 | 39 | 77 | 2.90 | 2.87 | 2.88 |
| 11 | Battle Creek, MI | 8 | 12 | 20 | 3.11 | 3.04 | 3.07 |
| 11 | Danville, IL | 17 | 9 | 26 | 2.83 | 3.09 | 2.92 |
| 12 | Milwaukee, WI | 9 | 5 | 14 | 2.99 | 2.96 | 2.98 |
| 12 | North Chicago, IL | 25 | 25 | 50 | 3.15 | 3.05 | 3.10 |
| 12 | Tomah, WI | 17 | 17 | 34 | 2.83 | 2.86 | 2.85 |
| 15 | Topeka, KS | 17 | 20 | 37 | 2.78 | 2.98 | 2.89 |
| 16 | Little Rock, AK | 34 | 38 | 72 | 2.94 | 3.01 | 2.98 |
| 16 | Oklahoma City, OK | 30 | 38 | 68 | 2.72 | 2.68 | 2.70 |
| 17 | Dallas, TX | 28 | 18 | 46 | 3.02 | 2.89 | 2.97 |
| 20 | American Lake, WA | 32 | 50 | 82 | 2.97 | 2.91 | 2.94 |
| 21 | Palo Alto, CA | 15 | 13 | 28 | 3.11 | 3.02 | 3.07 |
| 21 | San Francisco, CA | 9 | 7 | 16 | 2.78 | 2.89 | 2.83 |
| 23 | Fort Meade, SD | 10 | 13 | 23 | 3.03 | 2.97 | 3.00 |
| SITE AVERAGE | | | | | 2.97 | 2.98 | 2.98 |
| SITE S.D. | | | | | 0.15 | 0.14 | 0.14 |
| VETERAN AVERAGE | | | | | 2.96 | 2.95 | 2.96 |
| American Normative Sample Mean | | | | | n.a. | n.a. | n.a. |
| American Normative Sample S.D. | | | | | n.a. | n.a. | n.a. |

† Bonham, Boston Women's Program, and Kansas City were not included in this table because they had data on 10 or fewer veterans during FY02 and FY03.

†† COPEs index is the mean of 9 of the 10 COPEs subscales. The anger and aggression subscale has been omitted.

††† Atlanta had no data for FY02.

Table 40a. Work Environment Scale (WES) by Site for FY02 and FY03 †

| VISN | SITE | SUBSCALE MEANS †† - Relationship Dimensions | | | | | | | | |
|---------------------------------------|-------------------|---|-------------|-------------|---------------|-------------|-------------|--------------------|-------------|-------------|
| | | Involvement | | | Peer Cohesion | | | Supervisor Support | | |
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 6.26 | 6.05 | 6.17 | 5.69 | 6.41 | 5.98 | 6.06 | 6.37 | 6.18 |
| 1 | Boston, MA | 5.25 | 5.78 | 5.62 | 6.00 | 5.22 | 5.46 | 6.00 | 5.67 | 5.77 |
| 1 | Northampton, MA | 5.27 | 5.67 | 5.47 | 5.73 | 5.90 | 5.81 | 5.68 | 6.33 | 6.00 |
| 2 | Albany, NY | 4.40 | 5.53 | 5.11 | 4.80 | 5.18 | 5.04 | 4.70 | 5.18 | 5.00 |
| 3 | Lyons, NJ | 6.82 | 6.86 | 6.84 | 5.94 | 6.07 | 6.00 | 5.71 | 5.64 | 5.68 |
| 4 | Lebanon, PA | 5.93 | 6.35 | 6.16 | 5.87 | 5.35 | 5.59 | 7.00 | 6.29 | 6.63 |
| 4 | Pittsburgh, PA | 6.58 | 6.67 | 6.63 | 6.95 | 6.67 | 6.80 | 6.37 | 6.29 | 6.33 |
| 5 | Perry Point, MD | | 6.93 | 6.93 | | 6.29 | 6.29 | | 7.07 | 7.07 |
| 6 | Hampton, VA | 7.43 | 5.67 | 6.47 | 6.50 | 5.22 | 5.80 | 6.93 | 5.50 | 6.15 |
| 7 | Atlanta, GA ††† | | 8.00 | 8.00 | | 6.50 | 6.50 | | 5.92 | 5.92 |
| 8 | Gainesville, FL | 5.80 | 5.54 | 5.70 | 6.05 | 5.69 | 5.91 | 6.30 | 5.92 | 6.15 |
| 10 | Cleveland, OH | 6.26 | 6.61 | 6.43 | 6.13 | 6.18 | 6.16 | 5.87 | 6.37 | 6.12 |
| 11 | Battle Creek, MI | 6.50 | 5.92 | 6.15 | 6.50 | 5.50 | 5.90 | 6.13 | 6.25 | 6.20 |
| 11 | Danville, IL | 5.82 | 8.33 | 6.69 | 6.24 | 8.11 | 6.88 | 6.53 | 7.44 | 6.85 |
| 12 | Milwaukee, WI | 6.33 | 6.40 | 6.36 | 6.44 | 5.00 | 5.93 | 5.89 | 6.40 | 6.07 |
| 12 | North Chicago, IL | 7.36 | 6.96 | 7.16 | 6.08 | 6.32 | 6.20 | 6.52 | 6.52 | 6.52 |
| 12 | Tomah, WI | 5.00 | 5.88 | 5.44 | 5.41 | 5.65 | 5.53 | 6.59 | 5.88 | 6.24 |
| 15 | Topeka, KS | 5.12 | 6.55 | 5.89 | 5.18 | 5.90 | 5.57 | 5.41 | 6.75 | 6.14 |
| 16 | Little Rock, AK | 6.42 | 5.87 | 6.13 | 6.03 | 6.05 | 6.04 | 6.76 | 6.68 | 6.72 |
| 16 | Oklahoma City, OK | 6.20 | 6.66 | 6.46 | 5.40 | 6.05 | 5.76 | 6.40 | 6.11 | 6.24 |
| 17 | Dallas, TX | 5.96 | 6.67 | 6.24 | 5.93 | 6.50 | 6.15 | 5.79 | 6.72 | 6.15 |
| 20 | American Lake, WA | 6.61 | 6.61 | 6.61 | 6.61 | 6.33 | 6.44 | 6.68 | 7.00 | 6.88 |
| 21 | Palo Alto, CA | 5.47 | 6.08 | 5.75 | 6.27 | 5.31 | 5.82 | 5.93 | 5.92 | 5.93 |
| 21 | San Francisco, CA | 5.67 | 7.71 | 6.56 | 5.78 | 7.43 | 6.50 | 6.67 | 7.14 | 6.88 |
| 23 | Fort Meade, SD | 7.60 | 7.46 | 7.52 | 6.70 | 6.15 | 6.39 | 7.40 | 7.08 | 7.22 |
| SITE AVERAGE | | 6.09 | 6.51 | 6.34 | 6.01 | 6.04 | 6.02 | 6.23 | 6.34 | 6.28 |
| SITE S.D. | | 0.79 | 0.75 | 0.65 | 0.50 | 0.70 | 0.42 | 0.58 | 0.55 | 0.48 |
| VETERAN AVERAGE | | 6.21 | 6.38 | 6.30 | 6.00 | 6.02 | 6.01 | 6.25 | 6.33 | 6.29 |
| American Normative Sample Mean | | 5.56 | 5.56 | 5.56 | 5.22 | 5.22 | 5.22 | 4.99 | 4.99 | 4.99 |
| American Normative Sample S.D. | | 1.54 | 1.54 | 1.54 | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 |

† Bonham, Boston Women's Program, and Kansas City were not included in this table because they had data on 10 or fewer veterans during FY02 and FY03.

†† WES subscales scores range from 0-9.

††† Atlanta had no data in FY02.

Table 40b. Work Environment Scale (WES) by Site for FY02 and FY03 †

| VISN | SITE | SUBSCALE MEANS †† - Personal Growth Dimensions | | | | | | | | |
|--------------------------------|-------------------|--|------|---------|------------------|------|---------|---------------|------|---------|
| | | Autonomy | | | Task Orientation | | | Work Pressure | | |
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 5.44 | 5.85 | 5.60 | 7.05 | 7.20 | 7.11 | 3.40 | 3.00 | 3.24 |
| 1 | Boston, MA | 4.50 | 5.50 | 5.19 | 6.88 | 6.39 | 6.54 | 2.38 | 1.89 | 2.04 |
| 1 | Northampton, MA | 5.00 | 5.48 | 5.23 | 6.45 | 6.90 | 6.67 | 2.45 | 1.38 | 1.93 |
| 2 | Albany, NY | 5.80 | 5.59 | 5.67 | 5.80 | 6.18 | 6.04 | 2.30 | 3.47 | 3.04 |
| 3 | Lyons, NJ | 6.35 | 6.36 | 6.35 | 6.53 | 7.71 | 7.06 | 2.94 | 3.14 | 3.03 |
| 4 | Lebanon, PA | 5.93 | 5.82 | 5.88 | 6.93 | 7.18 | 7.06 | 2.80 | 2.82 | 2.81 |
| 4 | Pittsburgh, PA | 5.53 | 5.76 | 5.65 | 8.00 | 7.62 | 7.80 | 2.89 | 2.10 | 2.48 |
| 5 | Perry Point, MD | | 6.00 | 6.00 | | 7.50 | 7.50 | | 2.21 | 2.21 |
| 6 | Hampton, VA | 6.47 | 5.14 | 5.74 | 7.30 | 6.53 | 6.88 | 3.00 | 2.75 | 2.86 |
| 7 | Atlanta, GA ††† | | 5.58 | 5.58 | | 7.83 | 7.83 | | 2.92 | 2.92 |
| 8 | Gainesville, FL | 5.30 | 5.54 | 5.39 | 6.20 | 6.77 | 6.42 | 2.30 | 2.38 | 2.33 |
| 10 | Cleveland, OH | 5.92 | 5.95 | 5.93 | 7.63 | 7.63 | 7.63 | 3.39 | 2.84 | 3.12 |
| 11 | Battle Creek, MI | 6.00 | 5.25 | 5.55 | 7.50 | 7.58 | 7.55 | 3.63 | 2.25 | 2.80 |
| 11 | Danville, IL | 6.76 | 6.78 | 6.77 | 6.88 | 8.33 | 7.38 | 1.88 | 2.44 | 2.08 |
| 12 | Milwaukee, WI | 5.44 | 5.40 | 5.43 | 7.00 | 8.60 | 7.57 | 5.00 | 2.80 | 4.21 |
| 12 | North Chicago, IL | 5.68 | 6.44 | 6.06 | 7.40 | 7.60 | 7.50 | 3.12 | 3.36 | 3.24 |
| 12 | Tomah, WI | 5.94 | 6.29 | 6.12 | 6.53 | 6.88 | 6.71 | 1.88 | 3.06 | 2.47 |
| 15 | Topeka, KS | 4.71 | 4.95 | 4.84 | 7.12 | 7.95 | 7.57 | 4.24 | 3.55 | 3.86 |
| 16 | Little Rock, AK | 5.88 | 5.71 | 5.79 | 7.21 | 6.97 | 7.08 | 2.27 | 2.58 | 2.44 |
| 16 | Oklahoma City, OK | 6.13 | 5.84 | 5.97 | 6.83 | 7.53 | 7.22 | 2.17 | 2.76 | 2.50 |
| 17 | Dallas, TX | 4.96 | 5.67 | 5.24 | 7.29 | 7.44 | 7.35 | 3.86 | 3.50 | 3.72 |
| 20 | American Lake, WA | 6.19 | 6.22 | 6.21 | 6.81 | 7.49 | 7.23 | 2.10 | 2.35 | 2.25 |
| 21 | Palo Alto, CA | 6.07 | 5.54 | 5.82 | 6.87 | 7.08 | 6.96 | 3.67 | 3.46 | 3.57 |
| 21 | San Francisco, CA | 6.33 | 6.71 | 6.50 | 7.00 | 6.86 | 6.94 | 3.56 | 2.43 | 3.06 |
| 23 | Fort Meade, SD | 6.40 | 6.38 | 6.39 | 8.40 | 7.85 | 8.09 | 2.50 | 2.69 | 2.61 |
| SITE AVERAGE | | 5.77 | 5.83 | 5.80 | 7.03 | 7.34 | 7.19 | 2.94 | 2.73 | 2.83 |
| SITE S.D. | | 0.57 | 0.46 | 0.44 | 0.55 | 0.57 | 0.47 | 0.79 | 0.53 | 0.58 |
| VETERAN AVERAGE | | 5.77 | 5.81 | 5.79 | 7.06 | 7.27 | 7.17 | 2.92 | 2.73 | 2.82 |
| American Normative Sample Mean | | 4.98 | 4.98 | 4.98 | 5.63 | 5.63 | 5.63 | 4.87 | 4.87 | 4.87 |
| American Normative Sample S.D. | | 1.46 | 1.46 | 1.46 | 1.31 | 1.31 | 1.31 | 1.57 | 1.57 | 1.57 |

† Bonham, Boston Women's Program, and Kansas City were not included in this table because they had data on 10 or fewer veterans during FY02 and FY03.

†† WES subscales scores range from 0-9.

†††Atlanta had no data in FY02.

Table 40c. Work Environment Scale (WES) by Site for FY02 and FY03 †

| VISN | | SUBSCALE MEANS †† - System Maintenance and System Change Dimensions | | | | | | | | | | | |
|--------------------------------|-------------------|---|------|---------|---------|------|---------|------------|------|---------|------------------|------|---------|
| | | Clarity | | | Control | | | Innovation | | | Physical Comfort | | |
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 6.89 | 7.15 | 6.99 | 6.31 | 6.49 | 6.38 | 4.19 | 4.10 | 4.16 | 6.00 | 5.93 | 5.97 |
| 1 | Boston, MA | 7.25 | 6.89 | 7.00 | 6.00 | 6.11 | 6.08 | 3.38 | 3.44 | 3.42 | 7.25 | 6.22 | 6.54 |
| 1 | Northampton, MA | 6.86 | 7.48 | 7.16 | 5.32 | 6.38 | 5.84 | 3.91 | 3.33 | 3.63 | 5.45 | 6.00 | 5.72 |
| 2 | Albany, NY | 6.00 | 6.24 | 6.15 | 6.20 | 6.47 | 6.37 | 3.30 | 4.00 | 3.74 | 6.60 | 6.12 | 6.30 |
| 3 | Lyons, NJ | 7.06 | 7.71 | 7.35 | 6.59 | 6.64 | 6.61 | 4.88 | 4.21 | 4.58 | 6.65 | 6.86 | 6.74 |
| 4 | Lebanon, PA | 7.53 | 7.82 | 7.69 | 6.93 | 7.47 | 7.22 | 4.20 | 3.41 | 3.78 | 6.20 | 7.24 | 6.75 |
| 4 | Pittsburgh, PA | 8.16 | 7.81 | 7.98 | 7.37 | 7.05 | 7.20 | 3.79 | 3.95 | 3.88 | 6.84 | 7.48 | 7.18 |
| 5 | Perry Point, MD | | 7.43 | 7.43 | | 6.71 | 6.71 | | 4.57 | 4.57 | | 6.43 | 6.43 |
| 6 | Hampton, VA | 7.57 | 6.81 | 7.15 | 7.03 | 6.86 | 6.94 | 5.27 | 3.25 | 4.17 | 6.87 | 6.78 | 6.82 |
| 7 | Atlanta, GA ††† | | 7.08 | 7.08 | | 7.33 | 7.33 | | 4.33 | 4.33 | | 7.08 | 7.08 |
| 8 | Gainesville, FL | 7.00 | 6.69 | 6.88 | 6.35 | 6.92 | 6.58 | 3.10 | 3.15 | 3.12 | 6.60 | 6.54 | 6.58 |
| 10 | Cleveland, OH | 7.08 | 7.34 | 7.21 | 6.58 | 7.13 | 6.86 | 2.97 | 3.76 | 3.37 | 5.87 | 6.58 | 6.22 |
| 11 | Battle Creek, MI | 7.88 | 8.00 | 7.95 | 7.88 | 7.67 | 7.75 | 3.50 | 3.08 | 3.25 | 7.00 | 5.50 | 6.10 |
| 11 | Danville, IL | 6.94 | 8.44 | 7.46 | 6.47 | 6.56 | 6.50 | 3.71 | 5.89 | 4.46 | 6.82 | 8.11 | 7.27 |
| 12 | Milwaukee, WI | 7.44 | 7.00 | 7.29 | 6.22 | 6.80 | 6.43 | 3.44 | 3.40 | 3.43 | 5.44 | 5.40 | 5.43 |
| 12 | North Chicago, IL | 7.48 | 7.80 | 7.64 | 7.20 | 7.68 | 7.44 | 3.80 | 3.68 | 3.74 | 6.72 | 6.64 | 6.68 |
| 12 | Tomah, WI | 7.06 | 6.35 | 6.71 | 6.65 | 5.76 | 6.21 | 4.24 | 4.12 | 4.18 | 6.47 | 5.88 | 6.18 |
| 15 | Topeka, KS | 7.24 | 7.65 | 7.46 | 6.82 | 7.10 | 6.97 | 3.35 | 3.25 | 3.30 | 7.00 | 7.25 | 7.14 |
| 16 | Little Rock, AK | 7.18 | 7.21 | 7.20 | 6.33 | 6.37 | 6.35 | 4.30 | 3.55 | 3.90 | 6.85 | 6.16 | 6.48 |
| 16 | Oklahoma City, OK | 7.10 | 7.47 | 7.31 | 6.97 | 5.68 | 6.25 | 3.37 | 3.32 | 3.34 | 7.00 | 6.76 | 6.87 |
| 17 | Dallas, TX | 7.00 | 7.83 | 7.33 | 7.79 | 7.00 | 7.48 | 3.57 | 3.67 | 3.61 | 6.89 | 6.94 | 6.91 |
| 20 | American Lake, WA | 7.52 | 7.84 | 7.71 | 6.58 | 6.27 | 6.39 | 4.39 | 4.43 | 4.41 | 6.81 | 6.53 | 6.64 |
| 21 | Palo Alto, CA | 7.27 | 7.46 | 7.36 | 6.60 | 6.23 | 6.43 | 3.93 | 3.15 | 3.57 | 5.80 | 5.15 | 5.50 |
| 21 | San Francisco, CA | 6.89 | 7.29 | 7.06 | 6.00 | 6.43 | 6.19 | 3.67 | 4.86 | 4.19 | 5.89 | 6.86 | 6.31 |
| 23 | Fort Meade, SD | 8.00 | 7.85 | 7.91 | 6.50 | 5.92 | 6.17 | 4.80 | 4.92 | 4.87 | 7.30 | 6.77 | 7.00 |
| SITE AVERAGE | | 7.23 | 7.39 | 7.30 | 6.64 | 6.68 | 6.67 | 3.87 | 3.87 | 3.88 | 6.54 | 6.53 | 6.51 |
| SITE S.D. | | 0.44 | 0.52 | 0.40 | 0.57 | 0.54 | 0.49 | 0.58 | 0.67 | 0.48 | 0.53 | 0.66 | 0.49 |
| VETERAN AVERAGE | | 7.20 | 7.37 | 7.29 | 6.65 | 6.63 | 6.64 | 3.93 | 3.79 | 3.85 | 6.50 | 6.52 | 6.51 |
| American Normative Sample Mean | | 4.44 | 4.44 | 4.44 | 5.43 | 5.43 | 5.43 | 4.37 | 4.37 | 4.37 | 3.72 | 3.72 | 3.72 |
| American Normative Sample S.D. | | 1.41 | 1.41 | 1.41 | 1.42 | 1.42 | 1.42 | 1.82 | 1.82 | 1.82 | 1.28 | 1.28 | 1.28 |

† Bonham, Boston Women's Program, and Kansas City were not included in this table because they had data on 10 or fewer veterans during FY02 and FY03.

†† WES subscales scores range from 0-9.

††† Atlanta had no data in FY02.

Table 40d. Work Environment Scale (WES) by Site for FY02 and FY03 †

| VISN | SITE | N | | | WES Index †† | | |
|------------------------|-------------------|------|------|---------|-----------------|-------------|-------------|
| | | FY02 | FY03 | FY02-03 | FY02 | FY03 | FY02-03 |
| 1 | Bedford, MA | 62 | 41 | 103 | 5.99 | 6.17 | 6.06 |
| 1 | Boston, MA | 8 | 18 | 26 | 5.83 | 5.69 | 5.74 |
| 1 | Northampton, MA | 22 | 21 | 43 | 5.52 | 5.94 | 5.73 |
| 2 | Albany, NY | 10 | 17 | 27 | 5.29 | 5.61 | 5.49 |
| 3 | Lyons, NJ | 17 | 14 | 31 | 6.28 | 6.45 | 6.36 |
| 4 | Lebanon, PA | 15 | 17 | 32 | 6.28 | 6.33 | 6.31 |
| 4 | Pittsburgh, PA | 19 | 21 | 40 | 6.62 | 6.59 | 6.60 |
| 5 | Perry Point, MD | | 14 | 14 | | 6.55 | 6.55 |
| 6 | Hampton, VA | 30 | 36 | 66 | 6.82 | 5.75 | 6.24 |
| 7 | Atlanta, GA††† | 0 | 12 | 12 | | 6.63 | 6.63 |
| 8 | Gainesville, FL | 20 | 13 | 33 | 5.86 | 5.86 | 5.86 |
| 10 | Cleveland, OH | 38 | 38 | 76 | 6.04 | 6.39 | 6.21 |
| 11 | Battle Creek, MI | 8 | 12 | 20 | 6.54 | 6.08 | 6.27 |
| 11 | Danville, IL | 17 | 9 | 26 | 6.24 | 7.56 | 6.70 |
| 12 | Milwaukee, WI | 9 | 5 | 14 | 5.96 | 6.04 | 5.99 |
| 12 | North Chicago, IL | 25 | 25 | 50 | 6.47 | 6.63 | 6.55 |
| 12 | Tomah, WI | 17 | 17 | 34 | 5.99 | 5.86 | 5.92 |
| 15 | Topeka, KS | 17 | 20 | 37 | 5.77 | 6.37 | 6.10 |
| 16 | Little Rock, AK | 33 | 38 | 71 | 6.33 | 6.06 | 6.19 |
| 16 | Oklahoma City, OK | 30 | 38 | 68 | 6.16 | 6.16 | 6.16 |
| 17 | Dallas, TX | 28 | 18 | 46 | 6.13 | 6.49 | 6.27 |
| 20 | American Lake, WA | 31 | 49 | 80 | 6.47 | 6.52 | 6.50 |
| 21 | Palo Alto, CA | 15 | 13 | 28 | 6.02 | 5.77 | 5.90 |
| 21 | San Francisco, CA | 9 | 7 | 16 | 5.99 | 6.81 | 6.35 |
| 23 | Fort Meade, SD | 10 | 13 | 23 | 7.01 | 6.71 | 6.84 |
| SITE AVERAGE | | | | | 6.16 | 6.28 | 6.22 |
| SITE S.D. | | | | | 0.39 | 0.43 | 0.33 |
| VETERAN AVERAGE | | | | | 6.18 | 6.24 | 6.21 |

† Bonham, Boston Women's Program, and Kansas City were not included in this table because they had data on 10 or fewer veterans during FY02 and FY03.

†† WES subscales scores range from 0-9.

†††Atlanta had no data in FY02.

Table 41a. Total Number of Veterans Interviewed and 3 Month Post-Discharge Follow-up Rates by Site for FY02 and FY03 †, ††

| VISN | SITE | FY02 3-Month Follow-up Rate n=254 | FY03 3-Month Follow-up Rate n=291 | FY02&FY03 3-Month Follow-up Rate † n=545 | FY02&FY03 Total Number of Veterans interviewed n=545 | FY02&FY03 Total Number of Veterans Discharged n=1220 |
|---------------------|-------------------|--|--|---|---|---|
| 1 | Bedford, MA | 34.2% | 27.1% | 31.5% | 41 | 130 |
| 1 | Boston, MA | 83.3% | 86.7% | 85.2% | 23 | 27 |
| 1 | Northampton, MA | 45.5% | 58.3% | 52.2% | 24 | 46 |
| 2 | Albany, NY | 21.1% | 48.0% | 36.4% | 16 | 44 |
| 3 | Lyons, NJ | 44.4% | 71.4% | 56.3% | 18 | 32 |
| 4 | Lebanon, PA | 31.1% | 25.7% | 28.8% | 23 | 80 |
| 4 | Pittsburgh, PA | 57.9% | 77.3% | 68.3% | 28 | 41 |
| 6 | Hampton, VA | 48.5% | 40.5% | 44.0% | 33 | 75 |
| 7 | Atlanta, GA | 0.0% | 33.3% | 28.6% | 4 | 14 |
| 8 | Gainesville, FL | 52.6% | 47.1% | 50.0% | 18 | 36 |
| 10 | Cleveland, OH | 27.3% | 55.6% | 43.6% | 34 | 78 |
| 11 | Battle Creek, MI | 7.1% | 4.6% | 5.6% | 2 | 36 |
| 11 | Danville, IL | 56.3% | 66.7% | 60.0% | 15 | 25 |
| 12 | Milwaukee, WI | 66.7% | 100.0% | 86.7% | 13 | 15 |
| 12 | North Chicago, IL | 54.6% | 50.0% | 52.4% | 22 | 42 |
| 12 | Tomah, WI | 25.0% | 36.8% | 30.8% | 12 | 39 |
| 15 | Kansas City, MO | 8.3% | 28.6% | 19.2% | 5 | 26 |
| 15 | Topeka, KS | 37.5% | 66.7% | 50.0% | 21 | 42 |
| 16 | Little Rock, AR | 12.5% | 13.5% | 12.9% | 11 | 85 |
| 16 | Oklahoma City, OK | 62.9% | 59.0% | 60.8% | 45 | 74 |
| 17 | Dallas, TX | 73.3% | 76.2% | 74.5% | 38 | 51 |
| 20 | American Lake, WA | 37.1% | 58.2% | 50.0% | 45 | 90 |
| 21 | Palo Alto, CA | 70.6% | 61.1% | 65.7% | 23 | 35 |
| 21 | San Francisco, CA | 43.8% | 63.6% | 51.9% | 14 | 27 |
| 23 | Fort Meade, SD | 81.8% | 30.0% | 57.1% | 12 | 21 |
| All Veterans | | 41.2% | 48.1% | 44.7% | 540 | 1211 |
| Site Average | | 43.3% | 51.4% | 48.1% | 21.6 | 48.4 |
| Site S.D. | | 22.8% | 22.6% | 20.2% | 12.0 | 27.6 |

† The practice standard for percent of veterans re-located and re-interviewed three months after discharge is set at 50%.

†† Boston Women's Program was excluded from this table because they had discharge data on fewer than 10 veterans during FY02 and FY03. Perry Point opened in August 2003 so had no 3-month follow-up data.

Table 41b. Three Month Post-Discharge Follow-up Rates Among Veterans Discharged Successfully and Among Veterans Discharged Other Than Successfully by Site for FY02 and FY03 †, ††

| VISN | SITE | FY02&FY03 | FY02&FY03 | FY02&FY03 |
|---------------------|-------------------|--|---|--|
| | | Overall 3-Month Follow-up Rate† n=545 | 3-Mo Follow-Up Rate Among Veterans Discharged Successfully n=344 | 3-Mo Follow-Up Rate Among Veterans Discharged Other Than Successfully n=201 |
| 1 | Bedford, MA | 31.5% | 43.8% | 12.0% |
| 1 | Boston, MA | 85.2% | 93.8% | 72.7% |
| 1 | Northampton, MA | 52.2% | 56.3% | 50.0% |
| 2 | Albany, NY | 36.4% | 52.4% | 21.7% |
| 3 | Lyons, NJ | 56.3% | 68.8% | 43.8% |
| 4 | Lebanon, PA | 28.8% | 35.9% | 14.8% |
| 4 | Pittsburgh, PA | 68.3% | 75.9% | 50.0% |
| 6 | Hampton, VA | 44.0% | 46.8% | 39.3% |
| 7 | Atlanta, GA | 28.6% | 36.4% | 0.0% |
| 8 | Gainesville, FL | 50.0% | 58.3% | 33.3% |
| 10 | Cleveland, OH | 43.6% | 56.1% | 29.7% |
| 11 | Battle Creek, MI | 5.6% | 20.0% | 0.0% |
| 11 | Danville, IL | 60.0% | 66.7% | 56.3% |
| 12 | Milwaukee, WI | 86.7% | 100.0% | 33.3% |
| 12 | North Chicago, IL | 52.4% | 72.7% | 45.2% |
| 12 | Tomah, WI | 30.8% | 50.0% | 22.2% |
| 15 | Kansas City, MO | 19.2% | 25.0% | 16.7% |
| 15 | Topeka, KS | 50.0% | 60.0% | 44.4% |
| 16 | Little Rock, AR | 12.9% | 17.1% | 10.0% |
| 16 | Oklahoma City, OK | 60.8% | 80.0% | 47.7% |
| 17 | Dallas, TX | 74.5% | 87.1% | 55.0% |
| 20 | American Lake, WA | 50.0% | 61.1% | 42.6% |
| 21 | Palo Alto, CA | 65.7% | 79.0% | 50.0% |
| 21 | San Francisco, CA | 51.9% | 58.8% | 40.0% |
| 23 | Fort Meade, SD | 57.1% | 63.6% | 50.0% |
| All Veterans | | 44.7% | 55.9% | 33.2% |
| Site Average | | 48.1% | 58.6% | 35.2% |
| Site S.D. | | 20.2% | 21.1% | 18.4% |

† The practice standard for percent of veterans re-located and re-interviewed three months after discharge is set at 50%.

†† Boston Women's Program was excluded from this table since they had discharge data on fewer than 10 veterans during FY02 and FY03. Perry Point opened in August 2003 so had no 3-month follow-up data.

Table 42a. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY02 and FY03 †, ††

| R-square with risk adjusters | | | 0.195 | 0.050 | 0.090 | 0.288 | |
|--|--------------------|--------------------------|--------------------|----------------------------|-------------------------|------------------|--------------------------------|
| R-square with sites and risk adjusters | | | 0.280 | 0.213 | 0.141 | 0.327 | |
| Veteran Average with risk adjusters | | | 0.088 | 0.034 | 75.6% | 0.177 | |
| Site Median/Standard | | | 0.076 | 0.031 | 75.7% | 0.183 | |
| VISN | SITE †† | # of Vets with 3 Mo FU's | Follow-up Rate ††† | ASI Index Alcohol Problems | ASI Index Drug Problems | Sober past 3 Mos | ASI Index Psychiatric Problems |
| 1 | Bedford, MA††† | 41 | 31.50% | 0.051 | 0.030 | 90.7% | 0.184 |
| 1 | Boston, MA | 23 | 85.2% | 0.076 | 0.040 | 75.7% | 0.178 |
| 1 | Northampton, MA | 24 | 52.2% | 0.066 | -0.010 | 64.5% | 0.057 |
| 2 | Albany, NY††† | 16 | 36.4% | 0.109 | 0.031 | 79.8% | 0.274 |
| 3 | Lyons, NJ | 18 | 56.3% | 0.090 | 0.042 | 84.3% | 0.130 |
| 4 | Lebanon, PA††† | 23 | 28.8% | 0.084 | 0.044 | 81.3% | 0.183 |
| 4 | Pittsburgh, PA | 28 | 68.3% | 0.042 | 0.066 | 77.9% | 0.149 |
| 6 | Hampton, VA††† | 33 | 44.0% | 0.116 | 0.048 | 71.9% | 0.185 |
| 8 | Gainesville, FL | 18 | 50.0% | 0.009 | 0.045 | 62.5% | 0.079 |
| 10 | Cleveland, OH††† | 34 | 43.6% | 0.039 | 0.013 | 81.8% | 0.106 |
| 11 | Danville, IL | 15 | 60.0% | 0.141 | 0.025 | 75.5% | 0.320 |
| 12 | Milwaukee, WI | 13 | 86.7% | 0.068 | 0.028 | 87.3% | 0.228 |
| 12 | North Chicago, IL | 22 | 52.4% | 0.025 | -0.014 | 91.4% | 0.095 |
| 12 | Tomah, WI††† | 12 | 30.8% | 0.107 | 0.034 | 63.7% | 0.292 |
| 15 | Topeka, KS | 21 | 50.0% | 0.239 | 0.083 | 47.4% | 0.187 |
| 16 | Little Rock, AK††† | 11 | 12.9% | 0.389 | 0.120 | 38.2% | 0.318 |
| 16 | Oklahoma City, OK | 45 | 60.8% | 0.139 | 0.033 | 65.3% | 0.209 |
| 17 | Dallas, TX | 38 | 74.5% | 0.037 | 0.018 | 85.6% | 0.103 |
| 20 | American Lake, WA | 45 | 50.0% | 0.108 | 0.054 | 72.1% | 0.259 |
| 21 | Palo Alto, CA | 23 | 65.7% | 0.087 | 0.020 | 82.1% | 0.175 |
| 21 | San Francisco, CA | 14 | 51.9% | 0.070 | 0.018 | 86.2% | 0.124 |
| 23 | Fort Meade, SD | 12 | 57.1% | 0.027 | 0.017 | 62.4% | 0.223 |

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history, homelessness, income, social support network and legal history.

†† Boston Women and Perry Point are excluded from this table because they had discharge data on fewer than 10 veterans during FY02 and FY03. Atlanta, Battle Creek, and Kansas City had 10 or fewer veterans with 3-month follow-up interviews and were omitted from these analyses.

††† Outcome data from sites who had less than a 50% follow-up rate (Bedford, Albany, Lebanon, Hampton, Cleveland, Tomah, and Little Rock) must be interpreted with caution.

Table 42b. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY02 and FY03 †, ††

| | | | |
|---|--------------|-----------------|-------------------|
| R-square with risk adjusters | 0.057 | 0.036 | 0.047 |
| R-square with sites and risk adjusters | 0.184 | 0.161 | 0.224 |
| Veteran Average with risk adjusters | 10.58 | \$773.43 | \$1,125.77 |
| Site Median/Standard | 10.57 | \$764.70 | \$1,171.83 |

| VISN | Site †† | # of Vets with 3 Mo FU's | Follow-up Rate ††† | Days in Competitive Employment Past 30 | Earnings in Competitive Employment Past 30 | Total Income Past 30 |
|-------------|--------------------|---------------------------------|---------------------------|---|---|-----------------------------|
| 1 | Bedford, MA††† | 41 | 31.50% | 8.14 | \$764.70 | \$1,490.14 |
| 1 | Boston, MA | 23 | 85.2% | 9.67 | \$1,131.18 | \$1,582.53 |
| 1 | Northampton, MA | 24 | 52.2% | 11.37 | \$973.40 | \$1,171.83 |
| 2 | Albany, NY††† | 16 | 36.4% | 10.57 | \$878.93 | \$1,213.53 |
| 3 | Lyons, NJ | 18 | 56.3% | 12.69 | \$620.50 | \$827.59 |
| 4 | Lebanon, PA††† | 23 | 28.8% | 16.30 | \$815.23 | \$898.66 |
| 4 | Pittsburgh, PA | 28 | 68.3% | 14.30 | \$1,045.27 | \$1,190.39 |
| 6 | Hampton, VA††† | 33 | 44.0% | 16.19 | \$1,124.11 | \$1,237.61 |
| 8 | Gainesville, FL | 18 | 50.0% | 13.08 | \$932.08 | \$1,116.40 |
| 10 | Cleveland, OH††† | 34 | 43.6% | 5.75 | \$477.84 | \$891.16 |
| 11 | Danville, IL | 15 | 60.0% | 4.68 | \$198.38 | \$1,501.66 |
| 12 | Milwaukee, WI | 13 | 86.7% | 4.79 | \$228.91 | \$1,327.11 |
| 12 | North Chicago, IL | 22 | 52.4% | 17.81 | \$1,344.36 | \$1,445.87 |
| 12 | Tomah, WI††† | 12 | 30.8% | 13.24 | \$1,356.11 | \$1,568.18 |
| 15 | Topeka, KS | 21 | 50.0% | 6.80 | \$435.20 | \$557.13 |
| 16 | Little Rock, AK††† | 11 | 12.9% | 9.92 | \$612.79 | \$810.67 |
| 16 | Oklahoma City, OK | 45 | 60.8% | 12.31 | \$913.82 | \$1,035.34 |
| 17 | Dallas, TX | 38 | 74.5% | 10.59 | \$608.41 | \$917.23 |
| 20 | American Lake, WA | 45 | 50.0% | 6.80 | \$388.27 | \$722.85 |
| 21 | Palo Alto, CA | 23 | 65.7% | 7.00 | \$679.56 | \$1,316.83 |
| 21 | San Francisco, CA | 14 | 51.9% | 13.41 | \$1,160.58 | \$1,686.50 |
| 23 | Fort Meade, SD | 12 | 57.1% | 5.78 | \$260.81 | \$887.64 |

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history,

†† Boston Women and Perry Point are excluded from this table because they had discharge data on fewer than 10 veterans during FY02 and FY03. Atlanta, Battle Creek, and Kansas City had 10 or fewer veterans with 3-month follow-up interviews and were omitted from these analyses.

††† Outcome data from sites who had less than a 50% follow-up rate (Bedford, Albany, Lebanon, Hampton, Cleveland, Tomah, and Little Rock) must be interpreted with caution.

Table 42c. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY02 and FY03 †, ††

| R-square with risk adjusters | | | 0.154 | 0.140 | 0.058 | |
|--|--------------------|--------------------------------|-----------------------|---------------------------------|---------------------------------|------------------------------|
| R-square with sites and risk adjusters | | | 0.386 | 0.386 | 0.133 | |
| Veteran Average with risk adjusters | | | 11.76 | 14.80 | 73.25 | |
| Site Median/Standard | | | 7.78 | 13.55 | 74.21 | |
| VISN | SITE | # of Vets with 3 Mo FU's | Follow-up Rate ††† | Social Network Scale †††† | Social Contact Scale †††† | Days Housed Past 3 Mos |
| 1 | Bedford, MA††† | 41 | 31.5% | 16.48 | 17.65 | 75.89 |
| 1 | Boston, MA | 23 | 85.2% | 14.29 | 19.52 | 70.61 |
| 1 | Northampton, MA | 24 | 52.2% | 9.43 | 14.66 | 48.57 |
| 2 | Albany, NY††† | 16 | 36.4% | 13.22 | 11.20 | 89.11 |
| 3 | Lyons, NJ | 18 | 56.3% | 2.91 | 8.29 | 64.95 |
| 4 | Lebanon, PA††† | 23 | 28.8% | 13.40 | 14.83 | 67.20 |
| 4 | Pittsburgh, PA | 28 | 68.3% | 5.89 | 13.13 | 78.17 |
| 6 | Hampton, VA††† | 33 | 44.0% | 9.51 | 14.92 | 79.88 |
| 8 | Gainesville, FL | 18 | 50.0% | 12.73 | 16.94 | 80.25 |
| 10 | Cleveland, OH††† | 34 | 43.6% | 7.03 | 10.87 | 68.98 |
| 11 | Danville, IL | 15 | 60.0% | 14.05 | 13.75 | 62.86 |
| 12 | Milwaukee, WI | 13 | 86.7% | 15.75 | 16.59 | 81.30 |
| 12 | North Chicago, IL | 22 | 52.4% | 18.55 | 21.92 | 83.97 |
| 12 | Tomah, WI††† | 12 | 30.8% | 10.76 | 16.47 | 71.85 |
| 15 | Topeka, KS | 21 | 50.0% | 6.60 | 10.28 | 52.17 |
| 16 | Little Rock, AK††† | 11 | 12.9% | 7.78 | 13.55 | 74.21 |
| 16 | Oklahoma City, OK | 45 | 60.8% | 9.50 | 12.91 | 81.16 |
| 17 | Dallas, TX | 38 | 74.5% | 11.47 | 14.54 | 80.68 |
| 20 | American Lake, WA | 45 | 50.0% | 16.54 | 13.72 | 77.80 |
| 21 | Palo Alto, CA | 23 | 65.7% | 17.39 | 18.32 | 64.13 |
| 21 | San Francisco, CA | 14 | 51.9% | 8.67 | 17.34 | 86.54 |
| 23 | Fort Meade, SD | 12 | 57.1% | 12.98 | 17.32 | 46.99 |

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history, homelessness, income, social support network and legal history.

†† Boston Women and Perry Point were excluded from this table because they had discharge data on fewer than 10 veterans during FY02 and FY03. Atlanta, Battle Creek, and Kansas City had 10 or fewer veterans with 3-month follow-up interviews and were omitted from these analyses.

††† Outcome data from sites who had less than a 50% follow-up rate (Bedford, Albany, Lebanon, Hampton, Cleveland, Tomah, and Little Rock) must be interpreted with caution.

†††† See Appendix A for definition of measure.

Table 43a. Summary of Outlier Status for Critical Monitors Addressing Veteran Characteristics

| VISN | SITE ††† | VETERAN CHARACTERISTICS† | | |
|------------------|----------------------|--------------------------|--------------------------------|------------------------------------|
| | | Any Psychiatric Disorder | Days in Competitive Employment | Homeless When Last In Community †† |
| 1 | Bedford, MA †† | | | |
| 1 | Boston Women | | 1.82 | |
| 1 | Boston, MA | | | |
| 1 | Northampton, MA | | | |
| 2 | Albany, NY†† | 97.7% | 2.05 | |
| 3 | Lyons, NJ†† | 96.9% | 1.78 | |
| 4 | Lebanon, PA†† | | | 46.0% |
| 4 | Pittsburgh, PA | | | |
| 6 | Hampton, VA | | | |
| 7 | Atlanta, GA†† | | | |
| 8 | Gainesville, FL | | | |
| 10 | Cleveland, OH | | | |
| 11 | Battle Creek, MI | | | |
| 12 | Milwaukee, WI | | 1.43 | |
| 12 | North Chicago, IL | | | |
| 12 | Tomah, WI | | | |
| 15 | Kansas City, MO | | | |
| 15 | Topeka, KS | | 1.57 | |
| 16 | Little Rock, AK | | | |
| 16 | Oklahoma City, OK†† | | | 56.4% |
| 17 | Dallas, TX †† | | | |
| 20 | American Lake, WA | 97.9% | | |
| 21 | Palo Alto, CA | | | |
| 21 | San Francisco, CA †† | 95.7% | | 73.9% |
| 23 | Fort Meade, SD | | | |
| AVERAGE/STANDARD | | 99.5% | 0.65 | 75.0% |

† Objective #1 - Preference for admissions should be given to veterans who have chronic substance abuse problems or psychiatric problems, are unemployed and/or homeless.

†† This critical monitor is applicable only to the 8 CWT/TR sites whose target population is the homeless mentally ill veteran. VHA Headquarters has identified at least 75% as the clinical standard.

††† Bonham was excluded from this table because they had admission data on 10 or fewer veterans.

Table 43b. Summary of Outlier Status for Critical Monitors Addressing Program Participation.

| VISN | SITE †† | PROGRAM PARTICIPATION † | | | | |
|------------------|-------------------|-------------------------|-------------------------------|----------------------|----------------|----------------|
| | | Length of Stay | Average Hours Worked Per Week | Successful Discharge | Asked to Leave | Left by Choice |
| 1 | Bedford, MA | | 28.6 | | | |
| 1 | Boston, MA | 334.3 | | | | |
| 1 | Northampton, MA | | | 34.8% | 41.3% | |
| 2 | Albany, NY | | | | | |
| 3 | Lyons, NJ | 276.8 | | | 37.5% | |
| 4 | Lebanon, PA | | | | | |
| 4 | Pittsburgh, PA | | | | | |
| 6 | Hampton, VA | | | | | |
| 7 | Atlanta, GA | 246.7 | | | | |
| 8 | Gainesville, FL | | | | | |
| 10 | Cleveland, OH | | | | | |
| 11 | Battle Creek, MI | | 28.8 | 27.8% | | 41.7% |
| 11 | Danville, IL | | | | | |
| 12 | Milwaukee, WI | 311.5 | | | | |
| 12 | North Chicago, IL | | 27.4 | 26.2% | | 38.1% |
| 12 | Tomah, WI | | 27.4 | 30.8% | 38.5% | 30.8% |
| 15 | Kansas City, MO | | | 30.8% | 42.3% | |
| 15 | Topeka, KS | | | | 38.1% | |
| 16 | Little Rock, AK | | | | | |
| 16 | Oklahoma City, OK | | | | | 31.1% |
| 17 | Dallas, TX | | | | | |
| 20 | American Lake, WA | | 20.8 | | 37.8% | |
| 21 | Palo Alto, CA | | | | | |
| 21 | San Francisco, CA | | | | | |
| 23 | Fort Meade, SD | | | | | |
| AVERAGE/STANDARD | | 185.0 | 33.3 | 50.8% | 29.3% | 16.5% |

† Objective #2 - The program is to provide time-limited vocational and residential treatment.

†† Boston Women and Perry Point were excluded from this table because they had discharge data on 10 or fewer veterans in FY02 and FY03.

Table 43c. Summary of Outlier Status for Critical Monitors Addressing Veteran Satisfaction

| VISN | SITE †† | VETERAN SATISFACTION † | |
|------------------|-------------------|------------------------|---------------|
| | | COPEX Index ††† | WES Index ††† |
| 1 | Bedford, MA | | |
| 1 | Boston, MA | | 5.74 |
| 1 | Northampton, MA | | 5.73 |
| 2 | Albany, NY | 2.68 | 5.49 |
| 3 | Lyons, NJ | | |
| 4 | Lebanon, PA | | |
| 4 | Pittsburgh, PA | | |
| 6 | Hampton, VA | | |
| 7 | Atlanta, GA | | |
| 8 | Gainesville, FL | | 5.86 |
| 10 | Cleveland, OH | | |
| 11 | Battle Creek, MI | | |
| 11 | Danville, IL | | |
| 12 | Milwaukee, WI | | |
| 12 | North Chicago, IL | | |
| 12 | Tomah, WI | | |
| 15 | Kansas City, MO | | |
| 15 | Topeka, KS | | |
| 16 | Little Rock, AK | | |
| 16 | Oklahoma City, OK | 2.70 | |
| 17 | Dallas, TX | | |
| 21 | Palo Alto, CA | | |
| 21 | San Francisco, CA | 2.83 | |
| 23 | Fort Meade, SD | | |
| AVERAGE/STANDARD | | 2.98 | 6.22 |

† Objective #3 - The CWT/TR program is to provide excellent services as perceived by

†† Bonham, Boston Women, and Kansas City were excluded from these analyses because they had COPEX and WES data on 10 or fewer veterans.

††† See Appendix A for definition of measures.

Table 43d. Summary of Outlier Status for Critical Monitors Addressing Risk Adjusted Outcome Measures

| VISN SITE ††† | | Follow-up Rate | RISK ADJUSTED 3-MONTH OUTCOMES †, †† | | | | | |
|------------------------------------|-------------------|-------------------|--------------------------------------|-----------------------------------|------------------------|--|--------------------------------------|------------------------------|
| | | | ASI Index for Alcohol Problems | ASI Index for Drug Problems | Sober Past 3 Months | ASI Index for Psychiatric Problems | Days in Competitive Employment | Days Housed Past 3 Months |
| 1 | Bedford, MA | 31.5% | | | | | | |
| 1 | Boston, MA | | | | | | | |
| 1 | Northampton, MA | | | | | | | |
| 2 | Albany, NY | 36.4% | | | | | | |
| 3 | Lyons, NJ | | | | | | | |
| 4 | Lebanon, PA | 28.8% | | | | | | |
| 4 | Pittsburgh, PA | | | | | | | |
| 6 | Hampton, VA | 44.0% | | | | | | |
| 8 | Gainesville, FL | | | | | | | |
| 10 | Cleveland, OH | 43.6% | | | | | | |
| 11 | Danville, IL | | | | | 0.320 | | |
| 12 | Milwaukee, WI | | | | | | | |
| 12 | North Chicago, IL | | | | | | | |
| 12 | Tomah, WI | 30.8% | | | | | | |
| 15 | Topeka, KS | | 0.239 | | 47.4% | | | |
| 16 | Little Rock, AK | 12.9% | 0.389 | 0.120 | 38.2% | | | |
| 16 | Oklahoma City, OK | | | | | | | |
| 17 | Dallas, TX | | | | | | | |
| 20 | American Lake, WA | | | | | | | |
| 21 | Palo Alto, CA | | | | | | | |
| 21 | San Francisco, CA | | | | | | | |
| 23 | Fort Meade, SD | | | | | | | |
| MEDIAN/STANDARD | | 50.0% | 0.076 | 0.031 | 75.7% | 0.183 | 10.57 | 74.21 |

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health.

†† Objective #4 - The CWT/TR program's primary mission is to reduce substance abuse relapses, improve the health status, employment performance and access to social and material resources among veterans and to reduce further use of VA bed care services.

††† Boston Women and Perry Point were totally excluded from risk adjusted outcome analyses because they had discharge data on 10 or fewer veterans during FY02 and FY03. Atlanta, Battle Creek, and Kansas City were also totally excluded from risk adjusted outcome analyses because they had 3-month follow-up data on 10 or fewer veterans.

Table 44. Summary of Critical Monitor Outliers by Site for FY02 and FY03 †, ††

| VISN | SITE | VETERAN CHARACTERISTICS CRITICAL MONITOR | PROGRAM PARTICIPATION CRITICAL MONITORS†† | VETERAN SATISFACTION CRITICAL MONITORS†† | 3-MONTH FOLLOW-UP RATE††† | TOTAL NUMBER OF OUTLIERS††† |
|------|-------------------|--|--|---|---------------------------------|-----------------------------------|
| 1 | Bedford, MA | | 1 | | 1 | 2 |
| 1 | Boston Women†† | 1 | | | | 1 |
| 1 | Boston, MA | | 1 | 1 | | 2 |
| 1 | Northampton, MA | | 2 | 1 | | 3 |
| 2 | Albany, NY | 2 | | 2 | 1 | 5 |
| 3 | Lyons, NJ | 2 | 2 | | | 4 |
| 4 | Lebanon, PA | 1 | | | 1 | 2 |
| 4 | Pittsburgh, PA | | | | | 0 |
| 6 | Hampton, VA | | | | 1 | 1 |
| 7 | Atlanta, GA | | 1 | | 1 | 2 |
| 8 | Gainesville, FL | | | 1 | | |
| 10 | Cleveland, OH | | | | 1 | 1 |
| 11 | Battle Creek, MI | | 3 | | 1 | 4 |
| 11 | Danville, IL | | | | | |
| 12 | Milwaukee, WI | 1 | 1 | | | |
| 12 | North Chicago, IL | | 3 | | | 3 |
| 12 | Tomah, WI | | 4 | | 1 | 5 |
| 15 | Kansas City, MO | | 2 | | 1 | 3 |
| 15 | Topeka, KS | 1 | 1 | | | 2 |
| 16 | Little Rock, AR | | | | 1 | 1 |
| 16 | Oklahoma City, OK | 1 | 1 | 1 | | 3 |
| 17 | Dallas, TX | | | | | 0 |
| 20 | American Lake, WA | 1 | 2 | | | 3 |
| 21 | Palo Alto, CA | | | | | 0 |
| 21 | San Francisco, CA | 2 | | 1 | | 3 |
| 23 | Fort Meade, SD | | | | | 0 |

† Bonham was excluded from analyses because they had data on fewer than 10 veterans.

†† Boston Women's Program was excluded from "Program Participation" and "Veteran Satisfaction" analyses because they had data on fewer than 10 veterans. Kansas City was excluded from "Veteran Satisfaction" analyses because they had data on fewer than 10 veterans.

††† 3 month post-discharge outcome critical monitors were excluded from this summary table.